



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

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W/O: 73720
Promised Date:
24 MAY 24

CUSTOMER WORK ORDER

WO #: 73720 (Appointment Date: 20 MAY 2024 - Time: 10:30am)

Customer: 54766 - MCKINLEY,
CHARLES - (812) 453-0919

Tag: PH - PARTS ORDERED. 6-5-24

Author: PH

Location: 0701 BH TO GET CLOSED

Stock #:

Stock Desc: 2023 TT KEYSTONE

COUGAR

Chassis #:

Serial #: 4YDTCGM23PD507144

Mileage:

Licence:

Invoice #:

Date In: 20 MAY 24

Promised: 31 MAY 24

Date Sched:

Completed: 30 JUN 24

Warr. Date:

Job #1 - Warranty

COMPLAINT: CUSTOMER ADVISES THAT THERE IS WATER THAT RUNS ACROSS THE BATHROOM FLOOR WHEN USING THE SHOWER. CUSTOMER STATES THAT HE BELIEVES THAT IT IS COMING OUT FROM UNDER SHOWER AND RUNNING BEHIND THE TOILET

CAUSE: Pulled unit into shop. Hooked up to city water. Ran water all over the shower surround. A small amount of water is coming out of the bottom of the surround. Cleaned and dried area and sealed with silicone. Floor pan is also allowing water to leak on the floor. Dried area and cleaned. Applied clear silicone around floor pan floor pan. Let dry overnight. Ran water in shower. Shower is still leaking. Applied additional silicone to corner of surround and around seams of door track. Letting dry to test later. TESTED FOR LEAKS . NO LEAKS PRESENT.

CORRECTION: .

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	ZMS	0.00
Z990	MISCELLANEOUS REPAIR	ZMS	85.00
Z990	MISCELLANEOUS REPAIR	ZMS	0.00
Z990	MISCELLANEOUS REPAIR	ZMS	0.00

Parts

Part #	Description	Qty	Price	Total
500627	CLEAR SIKASIL PLUS	1.00	18.22	18.22

Subtotal for Job #1: 103.22

Job #2 - Warranty

COMPLAINT: THE PULL STRAP ON THE STADIUM SEATING RECLINER PULLED LOOSE, IT IS THE ONE ON THE LEFT IF FACING SEATS.

CAUSE: The bracket that releases the footrest is bent.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	ZMS	85.00
Z990	MISCELLANEOUS REPAIR	ZMS	27.20
Z990	MISCELLANEOUS REPAIR	ZMS	57.80

Parts

Part #	Description	Qty	Price	Total
726544	Sofa - Theater Seat - Driftwood - 6"	1.00	174.80	174.80
726543	Sofa - Theater Seat - Driftwood - RH	1.00	600.88	600.88
726542	Sofa - Theater Seat - Driftwood - LH	1.00	600.88	600.88



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MCKINLEY, CHARLES



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Other Services

Code	Description	Qty	Price	Total
FRT	FREIGHT-SOFA	1.00	375.75	375.75

Subtotal for Job #2: 1,922.31

Job #3 - Warranty

COMPLAINT: CUSTOMER ADVISES THAT THE LID ON THE SHORE POWER PORT WILL NOT SNAP SHUT.

CAUSE: Mounting screws are too big to allow the lid to shut. After swapping hardware the door lid shut but the inlet is cracked. Need to replace.

CORRECTION: .

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	ZMS	51.00
Z990	MISCELLANEOUS REPAIR	ZMS	0.00

Parts

Part #	Description	Qty	Price	Total
384874	Recept - 125/250v - 50A - Inlet - Ep	1.00	27.97	27.97

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-JOBS 3,5	1.00	22.51	22.51

Subtotal for Job #3: 101.48

Job #4 - Warranty

RIGHT REAR JACK HAS A CRACK IN THE COVER

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	ZMS	85.00
Z990	MISCELLANEOUS REPAIR	ZMS	0.00
Z990	MISCELLANEOUS REPAIR	ZMS	0.00

Parts

Part #	Description	Qty	Price	Total
352338	352338 HIGH SPEED JACK MOTOR	1.00	709.76	709.76

Other Services

Code	Description	Qty	Price	Total
FRT	UPS JACK MOTOR	1.00	29.00	29.00

Subtotal for Job #4: 823.76

Job #5 - Warranty

CUSTOMER TALKED TO KEYSTONE AND THEY TOLD HIM THEY WOULD COVER TO REPLACE SPARE TIRE COVER.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	ZMS	0.00

Parts

Part #	Description	Qty	Price	Total
527214	KEYSTONE 15" TIRE COVER - BLACK W/LO	1.00	16.39	16.39



Subtotal for Job #5: 16.39

W/O: 73720
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Parts Total:	2,148.90
Labour Total:	391.00
Sublet Total:	0.00
Extras Total:	427.26
WORK ORDER TOTAL:	2,967.16

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 05 Jul 2024



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MCKINLEY, CHARLES

