

e-Authorization

7/5/20
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Authorization number PA03672107 Reference no: 73720 Status: Approved Approved by papca Approved date 6/6/2024
 Naming Name Address VIN Retail sold on

34 Basden's American RV Basden's American RV 4YDTCGM23PDD507144 4/1/2024
 600 E Baseline Rd
 Evansville, IN 47725

Root operation of	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	6104115A Shower/Tub - Bas	0.00	1.20	0.50		1	0.50	Complaint:CUSTOMER ADVISES THAT THERE IS WATER THAT RUNS ACROSS THE BATHROOM FLOOR WHEN USING THE SHOWER. CUSTOMER STATES THAT HE BELIEVES THAT IT IS COMING OUT FROM UNDER SHOWER AND RUNNING BEHIND THE TOILET Cause:FOUND AREAS THAT NEEDED TO BE SEALED Correction:Pulled unit into shop. Hooked up to city water. Ran water all over the shower surround. A small amount of water is coming out of the bottom of the surround. Cleaned and dried area and sealed with silicone. Floor pan is also allowing water to leak on the floor. Dried area and cleaned. Applied clear silicone around floor pan floor pan. Let dry overnight. Ran water in shower. Shower is still leaking. Applied additional silicone to corner of surround and around seams of door track. Letting dry to test later. KRV - REPAIR ONLY approved
2	3300806B Chair - Recliner -	0.00	0.60	1.00		1	0.20	Complaint:THE PULL STRAP ON THE STADIUM SEATING RECLINER PULLED LOOSE, IT IS THE ONE ON THE LEFT IF FACING SEATS. Cause:The bracket that releases the footrest is bent. Correction:NEED TO REPLACE THE RECLINER KRV- VCB approve to replace complete sofa and 1.0 labor
3	5104306B Receptacle 120V	0.00	0.30	0.30		1	0.30	Complaint:CUSTOMER ADVISES THAT THE LID ON THE SHORE POWER PORT WILL NOT SNAP SHUT. Cause:Mounting screws are too big to allow the lid to shut. After swapping hardware the door lid shut but the inlet is cracked. Need to replace. Correction:REPLACE THE SHORE INLET KRV - Labor time approved and adjusted in accordance with Keystone RV's flat rate manual.
4	1202206B Power Jack, Moto	0.00	0.20	0.50		1	0.50	Complaint:RIGHT REAR JACK HAS A CRACK IN THE COVER Cause:FOUND CRACK IN THE COVER

1 paper claims ~~only~~ use one pre-authorization number per warranty claim for
 multiple copies of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the

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5	1102924K Spare Tire Cover	0.00	0.10			1	0.20	Correction:NEED TO REPLACE THE COVER KRV - Labor time approved and adjusted in accordance with Keystone RV's flat rate manual. approve to replace motor as cover is NLA Complaint:CUSTOMER TALKED TO KEYSTONE AND THEY TOLD HIM THEY WOULD COVER TO REPLACE SPARE TIRE COVER. Cause:COVER NOT THERE Correction:INSTALL NEW COVER KRV - Approved PART ONLY as a Goodwill gesture
				2.30				

3-Authorization number PA03672107

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