

BASDEN RV CENTER, INC dba AMERICAN RV  
600 E. Baseline Rd.  
Evansville, IN  
US  
47725  
812-867-5200

WARRANTY CLAIM # 73720  
MANUFACTURER'S CLAIM #:

Manufacturer: 1013 - KEYSTONE RV CO  
Customer: 54766 - CHARLES MCKINLEY  
Address:

, IN

Phone: (812) 453-0919

Stock Number: 2023 COUGAR

VIN:

Mileage:

Auth. No:

Warr. Date:

HIN:

Work Order Comp: 30 JUN 24

Dealer #: 1194

Work Order Date: 20 MAY 24

SER#: 4YDTCGM23PD507144

Inv #: 406632

\*\*\*\*\*  
WO #      Job #      Description      JOB INFORMATION  
\*\*\*\*\*

73720      1      CUSTOMER ADVISES THAT THERE IS WATER THAT RUNS ACROSS THE BATHROOM FLOOR WHEN USING THE SHOWER. CUSTOMER STATES THAT HE BELIEVES THAT IT IS COMING OUT FROM UNDER SHOWER AND RUNNING BEHIND THE TOILET  
Pulled unit into shop. Hooked up to city water. Ran water all over the shower surround. A small amount of water is coming out of the bottom of the surround. Cleaned and dried area and sealed with silicone. Floor pan is also allowing water to leak on the floor. Dried area and cleaned. Applied clear silicone around floor pan floor pan. Let dry overnight. Ran water in shower. Shower is still leaking. Applied additional silicone to corner of surround and around seams of door track. Letting dry to test later. TESTED FOR LEAKS . NO LEAKS PRESENT.

73720      2      THE PULL STRAP ON THE STADIUM SEATING RECLINER PULLED LOOSE, IT IS THE ONE ON THE LEFT IF FACING SEATS.  
The bracket that releases the footrest is bent.

73720      3      CUSTOMER ADVISES THAT THE LID ON THE SHORE POWER PORT WILL NOT SNAP SHUT.  
Mounting screws are too big to allow the lid to shut. After swapping hardware the door lid shut but the inlet is cracked. Need to replace.

73720      4      RIGHT REAR JACK HAS A CRACK IN THE COVER

Claim : 73720

\*\*\*\*\*  
 WO #      Job #      Description      JOB INFORMATION  
 \*\*\*\*\*

73720          5      CUSTOMER TALKED TO KEYSTONE AND THEY TOLD HIM THEY WOULD COVER  
 TO REPLACE SPARE TIRE COVER.

\*\*\*\*\*

Part No	Job#	Description	PARTS	Qty	Price	Total
500627	1	CLEAR SIKASIL PLUS		1.00	18.22	18.22
726544	2	Sofa - Theater Seat - Driftwood -		1.00	174.80	174.80
726543	2	Sofa - Theater Seat - Driftwood -		1.00	600.88	600.88
726542	2	Sofa - Theater Seat - Driftwood -		1.00	600.88	600.88
384874	3	Recept - 125/250v - 50A - Inlet -		1.00	27.97	27.97
187646	4	Jack - Motor - Stabilizer - Rear		0.00	547.47	0.00
352338	4	352338 HIGH SPEED JACK MOTOR		1.00	709.76	709.76
527214	5	KEYSTONE 15" TIRE COVER - BLACK W		1.00	16.39	16.39

\*\*\*\*\*

\*\*\*\*\*

Lab Code	Job#	Description	LABOUR	Hrs	Rate	Total
Z990	1	MISCELLANEOUS REPAIR		0.00	170.00	0.00
Z990	1	MISCELLANEOUS REPAIR		0.50	170.00	85.00
Z990	1	MISCELLANEOUS REPAIR		0.00	170.00	0.00
Z990	1	MISCELLANEOUS REPAIR		0.00	170.00	0.00
Z990	2	MISCELLANEOUS REPAIR		0.50	170.00	85.00
Z990	2	MISCELLANEOUS REPAIR		0.16	170.00	27.20
Z990	2	MISCELLANEOUS REPAIR		0.34	170.00	57.80
Z990	3	MISCELLANEOUS REPAIR		0.30	170.00	51.00
Z990	3	MISCELLANEOUS REPAIR		0.00	170.00	0.00
Z990	4	MISCELLANEOUS REPAIR		0.50	170.00	85.00
Z990	4	MISCELLANEOUS REPAIR		0.00	170.00	0.00
Z990	4	MISCELLANEOUS REPAIR		0.00	170.00	0.00
Z990	5	MISCELLANEOUS REPAIR		0.00	170.00	0.00

\*\*\*\*\*

\*\*\*\*\*

Excode	Job#	Description	EXTRAS	Qty	Price	Total
FRT	2	FREIGHT-SOFA		1.00	375.75	375.75
FRT	3	UPS-JOBS 3,5		1.00	22.51	22.51
FRT	4	UPS JACK MOTOR		1.00	29.00	29.00

\*\*\*\*\*

Parts Total: 2,148.90  
 Labour Total: 391.00  
 Sublet Total: 0.00  
 Extras Total: 427.26

>>>> Claim Total: 2,967.16

Customer Signature: \_\_\_\_\_

Date: \_\_\_\_\_