



600 E. Baseline Rd.
Evansville, IN 47725

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W/O: 73715
Promised Date:
20 JUN 24



Customer #: 32260
ELLIOTT, JENNIFER D.



CUSTOMER WORK ORDER

WO #: 73715 (Appointment Date: 21 MAY 2024 - Time: 09:00am)

Customer: 32260 - ELLIOTT, JENNIFER

D. -

Tag: unit not here 5-29

Author: PH

Location: 0617 BH TO CLOSE

Stock #: 11143

Stock Desc: 2023 TT KEYSTONE

COUGAR HALF-TON 30BHS

Chassis #: 4YDTCGP21PV502207

Serial #: 4YDTCGP21PV502207

Mileage: 0

Licence:

Invoice #:

Date In: 20 MAY 24

Promised: 29 JUN 24

Date Sched:

Completed: 19 JUN 24

Warr. Date: 17 FEB 24

Job #1 - Warranty

COMPLAINT: THE FRONT OF THE MICROWAVE FELL OFF. AND
BROKE

CAUSE: Pulled unit into shop. Took pics
of damages.

CORRECTION: .

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	ZMS	0.00
Z990	MISCELLANEOUS REPAIR	ZMS	22.10
Z990	MISCELLANEOUS REPAIR	ZMS	28.90

Parts

Part #	Description	Qty	Price	Total
4938	Microwave - .9 Cu Ft - NoTrim Kit -	1.00	193.15	193.15

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	0.00	0.00
FRT	UPS-JOBS 1,2	1.00	77.75	77.75

Subtotal for Job #1: 321.90

Job #2 - Warranty

COMPLAINT: WHEN THE MICROWAVE FRONT FELL OFF, IT
ALSO BROKE THE CORNER OF THE GLASS
STOVETOP COVER

CAUSE: I don't see any corners
broken on the stove top. There is a
scratch on one piece of glass.

CORRECTION: .

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	ZMS	0.00
Z990	MISCELLANEOUS REPAIR	ZMS	0.00
Z990	MISCELLANEOUS REPAIR	ZMS	17.00

Parts

Part #	Description	Qty	Price	Total
677570	Range - Top Tray Module Only - 21" -	1.00	194.18	194.18



Subtotal for Job #2: 211.18

Job #3 - Warranty

COMPLAINT: THE SLIDING DOOR GOING INTO THE BATHROOM IS NOT LEVELED PROPERLY.

CAUSE: The rail for the sliding door has been pulled out of the ceiling panel. After inspection, we noticed there is no support above the panel for the mounting screws.
Door

CORRECTION: .

Removed door. Removed header and vinyl cover. Screwed header to wall and ceiling. It only had 3 screws holding it to ceiling. Put 5 to ceiling and 4 to wall. Put vinyl back and door back. Put new guide on the bottom of the door.

Labor				
Code	Description		Mechanic	Total
Z990	MISCELLANEOUS REPAIR		BB	170.00
Z990	MISCELLANEOUS REPAIR		ZMS	170.00
Parts				
Part #	Description	Qty	Price	Total
H528	H528 1-SET SLIDING DOOR GUIDE	1.00	4.59	4.59
Subtotal for Job #3:				344.59

Parts Total: 391.92
Labour Total: 408.00
Sublet Total: 0.00
Extras Total: 77.75
WORK ORDER TOTAL: 877.67

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 19 Jun 2024

W/O: 73715
Promised Date: 29 JUN 24

Customer #: 32260
ELLIOTT, JENNIFER D.

