

BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 73715
MANUFACTURER'S CLAIM #:

Manufacturer: 1013 - KEYSTONE RV CO
Customer: 32260 - JENNIFER D. ELLIOTT
Address: 1620 CR 600 N FAIRFIELD, IL

62837

Phone:

Stock Number: 11143 - 2023 COUGAR HALF-TON 30BHS 4YDTCGP21PV502207
VIN: 4YDTCGP21PV502207 HIN: SER#: 4YDTCGP21PV502207
Mileage: 0 Work Order Comp: 19 JUN 24
Auth. No: Dealer #: 1194
Warr. Date: 17 FEB 24 Work Order Date: 20 MAY 24 Inv #: 405928

WO # Job # Description JOB INFORMATION

73715 1 THE FRONT OF THE MICROWAVE FELL OFF. AND BROKE
Pulled unit into shop. Took pics of damages.
.
73715 2 WHEN THE MICROWAVE FRONT FELL OFF, IT ALSO BROKE THE CORNER OF
THE GLASS STOVETOP COVER
I don't see any corners broken on the stove top. There is a
scratch on one piece of glass.
.
73715 3 THE SLIDING DOOR GOING INTO THE BATHROOM IS NOT LEVELED PROPERLY.
The rail for the sliding door has been pulled out of the ceiling
panel. After inspection, we noticed there is no support above the
panel for the mounting screws. Door
. Removed door. Removed header and vinyl cover. Screwed header to
wall and ceiling. It only had 3 screws holding it to ceiling. Put
5 to ceiling and 4 to wall. Put vinyl back and door back. Put new
guide on the bottom of the door.

Part No Job# Description PARTS Qty Price Total

603196 1 Microwave - .9 Cu Ft - NoTrim Kit 1.00 193.15 193.15
677570 2 Range - Top Tray Module Only - 21 1.00 194.18 194.18
H528 3 H528 1-SET SLIDING DOOR GUIDE 1.00 4.59 4.59

Lab Code Job# Description LABOUR Hrs Rate Total

Z990 1 MISCELLANEOUS REPAIR 0.00 170.00 0.00

Claim : 73715

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*****
Lab Code  Job#  Description      LABOUR      Hrs      Rate      Total
*****
Z990      1    MISCELLANEOUS REPAIR      0.13     170.00     22.10
Z990      1    MISCELLANEOUS REPAIR      0.17     170.00     28.90
Z990      2    MISCELLANEOUS REPAIR      0.00     170.00       0.00
Z990      2    MISCELLANEOUS REPAIR      0.00     170.00       0.00
Z990      2    MISCELLANEOUS REPAIR      0.10     170.00     17.00
Z990      3    MISCELLANEOUS REPAIR      1.00     170.00    170.00
Z990      3    MISCELLANEOUS REPAIR      1.00     170.00    170.00

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Excode    Job#  Description      EXTRAS      Qty      Price      Total
*****
SS        1    SHOP SUPPLIES      1.00       0.00       0.00
FRT       1    UPS-JOBS 1,2      1.00     77.75     77.75

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Parts Total:      391.92
Labour Total:     408.00
Sublet Total:       0.00
Extras Total:      77.75

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>>>> Claim Total: 877.67

Customer Signature: _____

Date: _____