

Pre-Authorization

Pre-Authorization number PA03671178 Reference no: 73715 Status: Approved Approved by stept Approved date 5/24/2024
 Servicing Name Address VIN Retail sold on Dealer

1194 Basden's American RV Basden's American RV 4YDTCGP21PV502207 3/9/2024
 600 E Baseline Rd
 Evansville, IN 47725

Nu mbe r of	Root operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	4205308B	Microwave - Replk	0.00	0.30	0.30		1	0.30	Complaint:THE FRONT OF THE MICROWAVE FELL OFF. AND BROKE Cause:Pulled unit into shop. Took pics of damages. Correction:REPLACE THE MICROWAVE KRV- approved
2	4147508B	Oven - Furrion - A	0.00	0.20	0.10		1	0.10	Complaint:WHEN THE MICROWAVE FRONT FELL OFF, IT ALSO BROKE THE CORNER OF THE GLASS STOVETOP COVER Cause:I don't see any corners broken on the stove top. There is a scratch on one piece of glass. Correction:REPLACE THE GLASS COVER KRV- replace glass top only
3	3201206B	Door - Interior Slic	0.00	3.00	2.00		1	0.30	Complaint:THE SLIDING DOOR GOING INTO THE BATHROOM IS NOT LEVELED PROPERLY. Cause:The rail for the sliding door has been pulled out of the ceiling panel. After inspection, we noticed there is no support above the panel for the mounting screws. Correction:WILL HAVE TO REBUILD ABOVE THE CEILING PANEL AND REINSTALL THE SLIDING DOOR BRACKETS KRV- labor time approved and adjusted allowing for proper repair to be performed

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For paper claims only use one pre-authorization number per warranty claim for
 Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to Keystone RV Company