



600 E. Baseline Rd.  
Evansville, IN 47725

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W/O: 73655  
Promised Date:  
20 JUN 24



### CUSTOMER WORK ORDER

WO #: 73655

Customer: 1000 - BASDEN'S AMERICAN  
RV -  
Tag: PH - PARTS ORDERED PER BEN.  
5-23-24  
Author: PH  
Location: 0612 BH TO CLOSE

Stock #: 11392  
Stock Desc: 2024 5W KEYSTONE  
MONTANA HIGH COUNTRY 389BH  
Chassis #: 4YDFHMT25RA741417  
Serial #: 4YDFHMT25RA741417  
Mileage: 0  
Licence:

Invoice #:  
Date In: 13 MAY 24  
Promised: 29 JUN 24  
Date Sched:  
Completed: 12 JUN 24  
Warr. Date:

#### Job #PDINFW - Internal

COMPLAINT: PDI - NEW FIFTH WHEEL

CAUSE: PDINFW PDI - NEW FIFTH WHEEL

CORRECTION: Closed up unit and moved into shop from sales lot. Filled LP tanks. Checked all exterior lights and brakes. Checked lug nuts and set tire pressure at 110 psi. Checked power cord. Reset auto level jacks. Checked both entrance doors and all compartment doors. Checked both awnings. Checked all interior lights. Checked converter output. Checked all windows and blinds. Checked all cabinets and drawers. Checked all electrical outlets and GFCI outlets. Checked all inverter outlets. Checked foldup ladder for rear bunks. Unpackaged all appliances. Checked Main TV and antenna and all other Tv locations. Checked Fireplace, Radio and Vacuum. Applied all company decals. Removed winterized labels. Checked roof and sealed a few voids. Added water to fresh water tank and flushed antifreeze from water pump. Connected to city water and flushed antifreeze from all water lines and faucets. Opened by-pass on water heated and filled. Purged all air from water system. Performed LP drop test and set LP pressure at 10 in.wc. Checked inside Refrigerator, Range, Furnace and both Air CXonditioners. Outside Grille and Outside Refrigerator are damaged and will be replaced. Filled all holding tanks and checked monitor panel. Rear sink and toilet both drain into Black Tank #2 on monitor panel. Drained all holding tanks, including water heater. Moved unit to sales lot.

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#### Labor

Code	Description	Mechanic	Total
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	DKM	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	DKM	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	DKM	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	DKM	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	DKM	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	DKM	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	DKM	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	DKM	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	DKM	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	DKM	N/C

#### Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
LPGI	LP - UNIT SALES	12.00	N/C	N/C

**Subtotal for Job #PDINFW: 0.00**

#### Job #1 - Warranty

COMPLAINT: THERE ARE SCRATCHES ON OUTDOOR REFRIGERATOR DOOR. THIS WAS NOTED ON DELIVERY



CAUSE: SCRATCHES ON OUTDOOR REFRIGERATOR DOOR (NOTED ON DELIVERY.)

CORRECTION: Outside Refrigerator was not secured in place when unit was received. 5/20/2024: Turned in parts request for a new outside refrig. 6/6/2024: Received new replacement outdoor refrigerator. Removed damaged refrig from shelf mounting. Remounted hold down brackets. Refrig would not stay in place. Board that is used for a rear stop is not mounted. Found it under shelf on floor of compartment. Tried to remount it, but screws are too short. Refrig would not stay in place. Replaced original screws with longer screws to secure board in place. Now refrig stays in place. The Refrig and stove mount shelf and drawer was installed crooked by factory. roll out stove hits door frame when pulling out. Removed all mounting screws and straightened assembly. Reinstalled all mounting screws. Now stove drawer rolls out straight and refrig door also opens ok. Returned unit to sales lot.

**Labor**

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	34.00
Z990	MISCELLANEOUS REPAIR	DKM	0.00
Z990	MISCELLANEOUS REPAIR	DKM	0.00
Z990	MISCELLANEOUS REPAIR	DKM	0.00
Z990	MISCELLANEOUS REPAIR	DKM	0.00

**Parts**

Part #	Description	Qty	Price	Total
617774	REFER 1.7 CU FT.	1.00	196.65	196.65

**Other Services**

Code	Description	Qty	Price	Total
FRT	FREIGHT - REFER	1.00	35.20	35.20

**Subtotal for Job #1: 265.85**

**Job #2 - Warranty**

COMPLAINT: OUTDOOR STOVE FRONT IS DENTED. THIS WA NOTED ON DELIVERY

CAUSE: OUTDOOR STOVE FRONT IS DENTED ( NOTED ON DELIVERY)

CORRECTION: Front panel on outdoor grille was dented because the grille was not secure in place for delivery. 5/20/2024: Turned in parts request for a new grille. 6/6/2024: Received new replacement outdoor grille. Removed damaged outdoor stove from slide-out tray. Installed new outdoor grille. Checked operation of grille. Took picture of new serial number.

**Labor**

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	51.00
Z990	MISCELLANEOUS REPAIR	DKM	0.00
Z990	MISCELLANEOUS REPAIR	DKM	0.00
Z990	MISCELLANEOUS REPAIR	DKM	0.00

**Parts**

Part #	Description	Qty	Price	Total
730837	Grill - Cooktop - Griddle - 18" - Ou	1.00	98.33	98.33

**Other Services**

Code	Description	Qty	Price	Total
FRT	UPS-GRILL COOKTOP	1.00	22.26	22.26

**Subtotal for Job #2: 171.59**

**Job #3 - Warranty**

COMPLAINT: GREY TANK DUMP VALVE ROD BENT

CAUSE: GREY TANK DUMP VALVE ROD BENT

CORRECTION: Dump valve rod is bent and valve will not close. Removed underbelly mounting studs for access to grey tank dump valve. Removed dump handle from cable. Remove four mounting bolts for dump valve. Rotated valve down for access to pull cable screw securing cable to dump valve. Removed cable from valve. Threaded new pull cable from handle location to valve location. Secured cable to dump

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valve. Reinstalled dump valve mounting bolts. Installed cable pull handle. Checked operation of new cable and dump valve. Checked several times to make shure it operates ok. Secured all loose wires hanging down. Replaced underbelly with new mounting screws.

**Labor**

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	42.50
Z990	MISCELLANEOUS REPAIR	DKM	552.50

**Parts**

Part #	Description	Qty	Price	Total
7158	96" WASTE VALVE ASSEMBLY	1.00	100.63	100.63

**Subtotal for Job #3: 695.63**

Parts Total: 395.61  
 Labour Total: 680.00  
 Sublet Total: 0.00  
 Extras Total: 57.46

**WORK ORDER TOTAL: 1,133.07**

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : \_\_\_\_\_

Date: 12 Jun 2024

W/O: 73655  
 Promised Date: 29 JUN 24



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