

Pre-Authorization

Pre-Authorization number PA03670149 Reference no: 73655 Status: Approved Approved by perrg Approved date 6/3/2024
 Servicing Name Address VIN Retail sold on Dealer

1194 Basden's American RV Basden's American RV 4YDFHMT25RA741417
 600 E Baseline Rd
 Evansville, IN 47725

Nu mbe r of	Root operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	4134308B	Refrigerator - Con	0.00	0.30	0.20		1	0.20	Complaint:THERE ARE SCRATCHES ON OUTDOOR REFRIGERATOR DOOR. THIS WAS NOTED ON DELIVERY Cause:SCRATCHES ON OUTDOOR REFRIGERATOR DOOR (NOTED ON DELIVERY). Correction:Outside Refrigerator was not secured in place when unit was received. 5/20/2024: Turned in parts request for a new outside refrig.
2	4114308B	Cooktop - Suburb	0.00	0.30	0.30		1	0.50	Complaint:OUTDOOR STOVE FRONT IS DENTED. THIS WA NOTED ON DELIVERY Cause:OUTDOOR STOVE FRONT IS DENTED (NOTED ON DELIVERY) Correction:Front panel on outdoor grille was dented because the grille was not secure in place for delivery. 5/20/2024: Turned in parts request for a new grille. KRV - Approved to replace out side kitchen stove only KRV - No VCB
3	6100906B	Drain Valves - We	0.00	3.50	3.50		1	1.00	Complaint:GREY TANK DUMP VALVE ROD BENT Cause:GREY TANK DUMP VALVE ROD BENT Correction:Dump valve rod is bent and valve will not close. Removed underbelly mounting studs for access to grey tank dump valve. Removed dump handle from cable. Remove four mounting bolts for dump valve. Rotated valve down for access to pull cable screw securing cable to dump valve. Removed cable from valve. Threaded new pull cable from handle location to valve location. Secured cable to dump valve. Reinstalled dump valve mounting bolts. Installed cable pull handle. Checked operation of new cable and dump valve. Checked several times to make shure it operates ok. Secured all loose wires hanging down. Replaced underbelly with new mounting screws.

For paper claims only use one pre-authorization number per warranty claim for

Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return toKeystone RV Company

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