

BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 73655
MANUFACTURER'S CLAIM #:

Manufacturer: 1013 - KEYSTONE RV CO
Customer: 1000 - BASDEN'S AMERICAN RV
Address: 600 E. BASELINE RD. EVANSVILLE, IN
USA
47725

Phone:

Stock Number: 11392 - 2024 MONTANA HIGH COUNTRY 389BH 4YDFHMT25RA741417
VIN: 4YDFHMT25RA741417 HIN: SER#: 4YDFHMT25RA741417
Mileage: 0 Work Order Comp: 12 JUN 24
Auth. No: Dealer #: 1194
Warr. Date: Work Order Date: 13 MAY 24 Inv #: 405651

WO # Job # Description JOB INFORMATION

73655 3 GREY TANK DUMP VALVE ROD BENT
GREY TANK DUMP VALVE ROD BENT
Dump valve rod is bent and valve will not close. Removed underbelly mounting studs for access to grey tank dump valve. Removed dump handle from cable. Remove four mounting bolts for dump valve. Rotated valve down for access to pull cable screw securing cable to dump valve. Removed cable from valve. Threaded new pull cable from handle location to valve location. Secured cable to dump valve. Reinstalled dump valve mounting bolts. Installed cable pull handle. Checked operation of new cable and dump valve. Checked several times to make shure it operates ok. Secured all loose wires hanging down. Replaced underbelly with new mounting screws.

73655 1 THERE ARE SCRATCHES ON OUTDOOR REFRIGERATOR DOOR. THIS WAS NOTED ON DELIVERY
SCRATCHES ON OUTDOOR REFRIGERATOR DOOR (NOTED ON DELIVERY). Outside Refrigerator was not secured in place when unit was received. 5/20/2024: Turned in parts request for a new outside refrig. 6/6/2024: Received new replacement outdoor refrigerator. Removed damaged refrig from shelf mounting. Remounted hold down brackets. Refrig would not stay in place. Board that is used for a rear stop is not mounted. Found it under shelf on floor of compartment. Tryed to remount it, but screws are too short. Refrig would not stay in place. Replaced original screws with longer screws to secure board in place.

Claim : 73655

 WO # Job # Description JOB INFORMATION

Now refrig stays in place. The Refrig and stove mout shelf and drawer was installed crooked by factory. roll out stove hits door frame when pulling out. Removed all mounting screws and straightened assembly. Reinstalled all mounting screws. Now stove drawer rolls out straight and refrig door also opens ok. Returned unit to sales lot.

73655 2 OUTDOOR STOVE FRONT IS DENTED. THIS WA NOTED ON DELIVERY
 OUTDOOR STOVE FRONT IS DENTED (NOTED ON DELIVERY)
 Front panel on outdoor grille was dented because the grille was not secure in place for delivery. 5/20/2024: Turned in parts request for a new grille. 6/6/2024: Received new replacement outdoor grille. Removed damaged outdoor stove from slide-out tray. Installed new outdoor grille. Checked operation of grille. Took picture of new serial number.

Part No	Job#	Description	PARTS	Qty	Price	Total
72-4399	3	96" WASTE VALVE ASSEMBLY		1.00	100.63	100.63
617774	1	REFER 1.7 CU FT.		1.00	196.65	196.65
730837	2	Grill - Cooktop - Griddle - 18" -		1.00	98.33	98.33

Lab Code	Job#	Description	LABOUR	Hrs	Rate	Total
Z990	3	MISCELLANEOUS REPAIR		0.25	170.00	42.50
Z990	3	MISCELLANEOUS REPAIR		3.25	170.00	552.50
Z990	1	MISCELLANEOUS REPAIR		0.20	170.00	34.00
Z990	1	MISCELLANEOUS REPAIR		0.00	170.00	0.00
Z990	1	MISCELLANEOUS REPAIR		0.00	170.00	0.00
Z990	1	MISCELLANEOUS REPAIR		0.00	170.00	0.00
Z990	1	MISCELLANEOUS REPAIR		0.00	170.00	0.00
Z990	2	MISCELLANEOUS REPAIR		0.30	170.00	51.00
Z990	2	MISCELLANEOUS REPAIR		0.00	170.00	0.00
Z990	2	MISCELLANEOUS REPAIR		0.00	170.00	0.00
Z990	2	MISCELLANEOUS REPAIR		0.00	170.00	0.00

Excode	Job#	Description	EXTRAS	Qty	Price	Total
FRT	1	FREIGHT - REFER		1.00	35.20	35.20
FRT	2	UPS-GRILL COOKTOP		1.00	22.26	22.26

Parts Total: 395.61
 Labour Total: 680.00
 Sublet Total: 0.00
 Extras Total: 57.46

>>>> Claim Total: 1,133.07

Customer Signature: _____

Date: _____