

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1918002
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CAYB3RX030592
USA		CHASSIS VIN	
		MILEAGE	0
		SITE/WAREHOUSE	205 / 205
Labor rate:	\$170.00	ITEM #	ACAT333FKTSLE
OWNER INFORMATION		DEALER RO #	73651
KENNETH R ROOT		CLAIM START DATE	05/14/2024
1995 BRETT DR		CLAIM END DATE	01/01/1900
Madisonville, KY 42431			
USA			
Retail Date of Purchase	05/14/2024	WARRANTY EXPIRATION DATE	05/14/2025

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	SB-456-01-00-004506	51-1722 – ROOF MOUNT SOLAR INLET (AURORA & CATALINA) - INSPECTION AND PERFORM REMEDY - Technical Service Bulletin/Sealant/Replace/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2024-05-14 16:02:22 :: 51-1722 RECALL FOR ROOF MOUNT SOLAR INLET RECALL NEED TO REPLACE SOLAR INLET			
	Model#	Dlr Sub Hrs	0.50	Sub Labor Amt \$85.00
	Serial#	Appr Hrs	0.50	Appr Labor Amt \$85.00
	Notes			
	AUTHORIZED AS REQUESTED			

Labor

Line# 2	Operation Code	Operational Description		
	20-46-01-00-000721	Window - Exterior/Windows/Replace/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2024-05-14 16:13:04 :: Scratches on front glass 4 places FOUND SCRATCHES AND NEEDS TO BE REPLACED REPLACE FRONT GLASS			
Model#	Dlr Sub Hrs	1.00	Sub Labor Amt	\$500.00
Serial#	Appr Hrs	0.00	Appr Labor Amt	\$0.00
	Notes			
	Because this unit is a DPU (Dealer Pick Up), the damage being claimed would not be covered under warranty as it was not noted prior to the unit leaving the Forest River property as required by our DAF procedure. This would be considered transport damage. Please contact your hired transporter for coverage.			

Labor

Line# 3	Operation Code	Operation Description		
	20-58-01-00-000608	Metal - Aluminum Siding, each sheet - Exterior/Metal, Aluminum Siding/Replace/ No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2024-05-14 16:15:00 :: The hole for the Manuel over ride for slide room is not where they drilled for found the holes were drilled in the wrong area have to replace the metal and drill the holes in the wright places			
Model#	Dlr Sub Hrs	4.00	Sub Labor Amt	\$680.00
Serial#	Appr Hrs	2.00	Appr Labor Amt	\$340.00
	Notes			
	PLEASE SUBMIT A PHOTOS SHOWING DIRECTLY INTO THE MANUAL OVERRIDE HOLE. photos have been attached			

EXCESSIVE AMOUNT REQUESTED. CHANGED TO SIMILAR REPAIR TIME FOR SIMILAR REPAIRS.

Labor

Line# 4

Operation Code

20-58-01-00-000608

Operational Description

Metal - Aluminum Siding, each sheet - Exterior/Metal, Aluminum Siding/Replace/
No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2024-05-14 16:16:36 :: The hole for the spare on the bottom metal is in the wrong location found the hole was drilled in the wrong location need to replace the metal and drill new hole

Model#

Dir Sub Hrs

3.50

Sub Labor Amt

\$595.00

Serial#

Appr Hrs

2.00

Appr Labor Amt

\$340.00

Notes

PLEASE SUBMIT A PHOTOS SHOWING DIRECTLY INTO THE MANUAL OVERRIDE HOLE.
photos have been added
EXCESSIVE AMOUNT REQUESTED. CHANGED TO SIMILAR REPAIR TIME FOR SIMILAR REPAIRS.

Submitted	Labor Amt	\$1,860.00	Approved	Labor Amt	\$765.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$1,860.00		Total	\$765.00

DEALER

DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.