



600 E. Baseline Rd.  
Evansville, IN 47725

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W/O: 73629  
Promised Date:  
24 MAY 24

## CUSTOMER WORK ORDER

WO #: 73629

Customer: 9657 - KLOKE, JOHN -  
270-860-2223

Tag: BH - PARTS ORDERED.

Author: BH

Location: 0530 CHECK PREAUTH

Stock #: 11267

Stock Desc: 2023 TT KEYSTONE  
COUGAR HALF-TON 30BHS

Chassis #: 4YDTCGP23PV505464

Serial #: 4YDTCGP23PV505464

Mileage:

Licence:

Invoice #:

Date In: 10 MAY 24

Promised: 31 MAY 24

Date Sched:

Completed: 28 MAY 24

Warr. Date: 16 MAY 24

### Job #FPDINTT - Internal

COMPLAINT: FINAL PDI ON NEW TRAVEL TRAILERS

CAUSE: final pdi

CORRECTION: did final and everything on sheet,checked lp,water ,electrical,and appliances.

#### Labor

| Code   | Description              | Mechanic | Total |
|--------|--------------------------|----------|-------|
| PDINTT | PDI - NEW TRAVEL TRAILER | DGH      | N/C   |
| PDINTT | PDI - NEW TRAVEL TRAILER | DGH      | N/C   |
| PDINTT | PDI - NEW TRAVEL TRAILER | DGH      | N/C   |
| PDINTT | PDI - NEW TRAVEL TRAILER | DGH      | N/C   |
| PDINTT | PDI - NEW TRAVEL TRAILER | DGH      | N/C   |

#### Parts

| Part # | Description                            | Qty  | Price | Total |
|--------|----------------------------------------|------|-------|-------|
| DC-24  | ADVANCE GROUP 24 DEEP CYCLE<br>BATTERY | 1.00 | N/C   | N/C   |
| 5516   | A10-3050FHVP 30M-50F PIGTAIL           | 1.00 | N/C   | N/C   |

Subtotal for Job #FPDINTT: 0.00

### Job #SWAP - Internal

COMPLAINT: SWAP CUSTOMER'S HITCHWORK

CORRECTION: SWAPPED CUSTOMERS HITCHWORK FROM OLD TO NEW. THEY NEEDED A LONGER DROP BAR. I HOOKED UP TO THE TRAILER AND ADJUSTED IT AS NEEDED.

#### Labor

| Code | Description                 | Mechanic | Total |
|------|-----------------------------|----------|-------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | GAH      | N/C   |

#### Parts

| Part #  | Description                             | Qty  | Price | Total |
|---------|-----------------------------------------|------|-------|-------|
| 14-2931 | 90-02-4300 EQUALIZER ADJ HITCH<br>SHANK | 1.00 | N/C   | N/C   |

Subtotal for Job #SWAP: 0.00

### Job #1 - Internal

COMPLAINT: CUT BED BASE TO SHORT QUEEN

CAUSE: cut bed base down to queen

CORRECTION: marked panel on bed took off panel and hinges and struts,cut off ends and installed struts



Customer #: 9657  
KLOKE, JOHN



and hinges,i could only cut sides and not front.

| Labor                |                             |          |       |
|----------------------|-----------------------------|----------|-------|
| Code                 | Description                 | Mechanic | Total |
| Z990                 | MISC LABOUR CODE (EXTERNAL) | DGH      | N/C   |
| Subtotal for Job #1: |                             |          | 0.00  |

#### Job #PARTS - Internal

COMPLAINT: LIPPERT SECTIONAL

CORRECTION: PUT IN UNIT

| Parts                    |                                |      |       |       |
|--------------------------|--------------------------------|------|-------|-------|
| Part #                   | Description                    | Qty  | Price | Total |
| 8903                     | CAMPFIRE SECTIONAL - DARK GREY | 1.00 | N/C   | N/C   |
| Subtotal for Job #PARTS: |                                |      |       | 0.00  |

#### Job #2 - Internal

COMPLAINT: REPROGRAM THE LEVELING JACKS

CAUSE: reprogram jacks

CORRECTION: auto leveled camper and it was way high in front,brought everything up and self leveled camper and set,then ran again to make sure it leveled all good now.

| Labor                |                      |          |       |
|----------------------|----------------------|----------|-------|
| Code                 | Description          | Mechanic | Total |
| Z990                 | MISCELLANEOUS REPAIR | DGH      | N/C   |
| Subtotal for Job #2: |                      |          | 0.00  |

#### Job #3 - Warranty

COMPLAINT: THE SCREEN DOOR ON THE ENTRANCE DOOR TO THE BEDROOM WILL NOT LATCH.

CAUSE: bedroom screen door

CORRECTION: spaced out catch with washers and now screen catches.

| Labor                |                      |          |       |
|----------------------|----------------------|----------|-------|
| Code                 | Description          | Mechanic | Total |
| Z990                 | MISCELLANEOUS REPAIR | DGH      | 17.00 |
| Z990                 | MISCELLANEOUS REPAIR | DGH      | 17.00 |
| Subtotal for Job #3: |                      |          | 34.00 |

#### Job #4 - Warranty

COMPLAINT: BRACKETS THAT HOLD FRIDGE SHELF IN PLACE ARE BROKEN

CAUSE: end caps and plugs for ref shelf glass

CORRECTION: end caps are broken and missing plugs,filled out parts sheet to get new ones.got new parts went out on sold lot and installed end caps in ref.

| Labor |                      |          |       |
|-------|----------------------|----------|-------|
| Code  | Description          | Mechanic | Total |
| Z990  | MISCELLANEOUS REPAIR | DGH      | 17.00 |
| Z990  | MISCELLANEOUS REPAIR | DGH      | 17.00 |

| Parts  |                                     |      |       |       |
|--------|-------------------------------------|------|-------|-------|
| Part # | Description                         | Qty  | Price | Total |
| 709497 | Refrigerator - Shelf Retainer Kit - | 2.00 | 2.77  | 5.54  |

| Other Services |                    |      |       |       |
|----------------|--------------------|------|-------|-------|
| Code           | Description        | Qty  | Price | Total |
| FRT            | UPS-SHELF BRACKETS | 1.00 | 17.89 | 17.89 |



Subtotal for Job #4: 57.43

Job #5 - Warranty

COMPLAINT: BLACK TANK FLUSH DOES NOT WORK

CAUSE: black tank flush

CORRECTION: hooked up hose to black tank flush and no water is going in tank ,cut holes in underbelly to see if i had a kinked line couldnt find any kinks,went to vacuum breaker and took off lines and found lines were hooked up backwards,had to cut off fittings and swapped to differant lines and crimp,hooked up vacuum breaker and turnrd on water and water was coming out the top of vacuum breaker,took off again and took off top and it had a bunch of stink bugs in it,replaced with new one and hooked up and it works like it should.next i covered holes back up.

| Labor                |                                              |      |          |        |
|----------------------|----------------------------------------------|------|----------|--------|
| Code                 | Description                                  |      | Mechanic | Total  |
| Z990                 | MISCELLANEOUS REPAIR                         |      | DGH      | 0.00   |
| Z990                 | MISCELLANEOUS REPAIR                         |      | DGH      | 85.00  |
| Parts                |                                              |      |          |        |
| Part #               | Description                                  | Qty  | Price    | Total  |
| 282770               | 94239 VACUUM BREAKER/CHECK VALVE             | 1.00 | 19.68    | 19.68  |
| 4351                 | QUICK ROOF EXTREME - BLACK FOR RV'S 41NX25FT | 1.00 | 32.75    | 32.75  |
| Subtotal for Job #5: |                                              |      |          | 137.43 |

Job #6 - Internal

COMPLAINT: SWAP MATTRESS

CORRECTION: SWAPPED MATTRESS FROM OLD TO NEW.

| Labor                |                             |          |       |
|----------------------|-----------------------------|----------|-------|
| Code                 | Description                 | Mechanic | Total |
| Z990                 | MISC LABOUR CODE (EXTERNAL) | GAH      | N/C   |
| Subtotal for Job #6: |                             |          | 0.00  |

|                   |        |
|-------------------|--------|
| Parts Total:      | 57.97  |
| Labour Total:     | 153.00 |
| Sublet Total:     | 0.00   |
| Extras Total:     | 17.89  |
| WORK ORDER TOTAL: | 228.86 |

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : \_\_\_\_\_

Date: 28 May 2024

W/O: 73629  
Promised Date: 31 MAY 24

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KLOKE, JOHN

