



600 E. Baseline Rd.  
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200  
FAX 812.868.1012

W/O: 73616  
Promised Date:  
14 MAY 24

### CUSTOMER WORK ORDER

WO #: 73616

Customer: 28394 - ROOT, KENNETH -  
270-339-7134

Tag: BH - PARTS ORDERED 5-13-24

Author: BH

Location: 0701 CALL CUSTOMER TO  
SCHEDULE APPT

Stock #: 11314

Stock Desc: 2024 TT COACHMEN

CATALINA 333FKTSLE

Chassis #: 5ZT2CAYB3RX030592

Serial #: 5ZT2CAYB3RX030592

Mileage: 0

Licence:

Invoice #:

Date In: 09 MAY 24

Promised: 14 MAY 24

Date Sched:

Completed: 30 JUN 24

Warr. Date: 14 MAY 24



#### Job #FPDINTT - Internal

COMPLAINT: Transferred to BAS\*73869 on 05 JUN 24

Estimate amount was 0.00

FINAL PDI ON NEW TRAVEL TRAILERS

CAUSE: FPDINTT FINAL PDI ON NEW TRAVEL TRAILER

CORRECTION: Moved unit into shop from sales lot. Installed new battery. Checked all exterior lights and brakes. Checked lug nuts and set tire pressure at 80 psi. Checked roof. Checked both entrance doors and all compartment doors. Operated auto level jacks. Checked all interior lights. Checked converter output. Checked operation of awning. Added water to fresh water tank and flushed antifreeze from water lines and faucets. Opened by-pass on water heater and filled. Purged all air from water system. Install caps on clothes washer faucets. Performed LP drop test and set Lp pressure at 10 in.wc. Checked Fireplace, radio and awning lights. Checked all appliances. Checked Air Conditioner. Checked TV Antenna at all locations inside unit. Drained all holding tanks, including water heater. Moved unit to washbay area.

Customer #: 28394  
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#### Labor

Code	Description	Mechanic	Total
PDINTT	PDI - NEW TRAVEL TRAILER	DKM	N/C
PDINTT	PDI - NEW TRAVEL TRAILER	DKM	N/C
PDINTT	PDI - NEW TRAVEL TRAILER	DKM	N/C
PDINTT	PDI - NEW TRAVEL TRAILER	DKM	N/C
PDINTT	PDI - NEW TRAVEL TRAILER	DKM	N/C
PDINTT	PDI - NEW TRAVEL TRAILER	DKM	N/C

Subtotal for Job #FPDINTT: 0.00

#### Job #EQUALIZER1200 - Internal

COMPLAINT: Transferred to BAS\*73869 on 05 JUN 24

Estimate amount was 0.00

INSTALL EQUALIZER 1200 WEIGHT DISTRIBUTION HITCH

CAUSE: EQUALIZ INSTALL EQUALIZER 1200 WEIGHT DISTRIBUTION HITCH

CORRECTION: Assembled hitch brackets and mounted on frame of unit.  
SETUP HITCH HIGHT AND HOOKED UP TO TRAILER. ADJUSTED THE HITCH AS NEEDED TO WORK WITH TRUCK AND TRAILER.

#### Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C



**Other Services**

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C

**Subtotal for Job #EQUALIZER1200: 0.00**

**Job #BCWT - Internal**

COMPLAINT: Transferred to BAS\*73869 on 05 JUN 24  
 Estimate amount was 0.00  
 BRAKE CONTROL & WIRING - PICKUP TRUCK ONLY

CORRECTION: INSTALLED BRAKE CONTROL AND WIRING. I INSTALLED A OEM TYPE HARNESS AND TESTED THE 7-WAY OUTPUT. I FOUND THAT THE TRUCK DID NOT HAVE A CHARGE WIRE WORKING. I CHECKED THE FUSE BOX AND FOUND THAT THE CHARGE WIRE RELAY AND FUSE HAD NEVER BEEN INSTALLED. I INSTALLED A RELAY AND FUSE. CHECKED THE 7-WAY OUTPUT AGAIN AND EVERYTHING IS WORKING AS IT SHOULD.

**Labor**

Code	Description	Mechanic	Total
BCWT	BRAKE CONTROL & WIRING - PICKUP	GAH	N/C

**Other Services**

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C

**Subtotal for Job #BCWT: 0.00**

**Job #1 - Internal**

COMPLAINT: Transferred to BAS\*73869 on 05 JUN 24  
 Estimate amount was 0.00  
 INSTALL SECOND BATTERY

CAUSE: INSTALL SECOND BATTERY

CORRECTION: Cut handles off of both battery boxes to get second box to fit on frame. Mounted second battery box. Installed new second battery. Made up cables to connect batteries together. Connected all other battery wires to both batteries. Secured all wires in place.

**Labor**

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C

**Subtotal for Job #1: 0.00**

**Job #2 - Internal**

COMPLAINT: Transferred to BAS\*73869 on 05 JUN 24  
 Estimate amount was 0.00  
 INSTALL CUSTOMER SUPPLIED TVS

CAUSE: INSTALL CUSTOMER SUPPLIED TVs

CORRECTION: Located wall studs for living room TV mount. Installed bracket on wall with screws. Drilled holes larger in bracket where TV attaches. Mounted TV on bracket. Made up coax to connect TV to wall antenna. Checked operation of TV and antenna. OK. Mounted bracket for bedroom TV. Mounted TV on bracket. Made up coax to connect TV to wall ntenna. Checked operation of Tv and antenna. OK.

**Labor**

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C

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Subtotal for Job #2: 0.00

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**Job #HANDLE - Internal**

COMPLAINT: Transferred to BAS\*73869 on 05 JUN 24  
Estimate amount was 0.00  
INSTALL A Handle like the front door

CAUSE: HANDLE INSTALL A HANDLE LIKE THE FRONT DOOR  
handrail install

CORRECTION: Removed old grab handle and cleaned old sealer around mounting holes. Sealed old holes with silicone. Positioned new handle next to rear door and marked mounting holes for new handle. Drilled top and bottom pilot holes. Mounted handle with factory screws. Opened handle and drilled remaining mounting holes. Installed remaining screws. Checked operation of new handle.  
set up handrail system drilled holes and used putty installed handrail and bolted top handrail in place.

**Labor**

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C

**Other Services**

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C
PARTS	UNINVENTORIED PARTS	0.00	N/C	N/C

Subtotal for Job #HANDLE: 0.00

**Job #MONSTER - Internal**

COMPLAINT: Transferred to BAS\*73869 on 05 JUN 24  
Estimate amount was 0.00  
MONSTER SEAL IN ALL TIRES

CAUSE: MONSTER MONSTER SEAL IN ALL TIRES

CORRECTION: Added Monster Seal to all four tires on the ground.

**Labor**

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C

Subtotal for Job #MONSTER: 0.00

**Job #3 - Internal**

COMPLAINT: Transferred to BAS\*73869 on 05 JUN 24  
Estimate amount was 0.00  
WASHBAY MAXX GAURD

CORRECTION: HAD WASHBAY

Subtotal for Job #3: 0.00

**Job #4 - Warranty**

COMPLAINT: Wood that holds the dinette up on the front side wood is torn

CAUSE: WOOD THAT HOLDS THE DINETTE UP ON THE FRONT SIDE WOOD IS TORN

CORRECTION: Wood covering on corner is peeled back. Applied glue to area and glued corner down.

**Labor**

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	34.00

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Subtotal for Job #4: 34.00

Job #5 - Warranty

COMPLAINT: Vent in middle of living room has silver need to hide

CAUSE: VENT IN MIDDLE OF LIVING ROOM HAS SILVER NEED TO HIDE

CORRECTION: Removed floor vent. Trimmed sliver of foil tape used to secure duct to floor. Remounted floor vent.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	17.00

Subtotal for Job #5: 17.00

Job #6 - Warranty

COMPLAINT: 2 pull out drawers to the left of kitchen sink are not even top drawer not even

CAUSE: 2 PULL OUT DRAWERS TRO LEFT OF KITCHEN SINK ARE NOT EVEN TOP DRAWER NOT EVEN

CORRECTION: Removed drawer from cabinet. Marked how much to move front of drawer. Removed drawer from cabinet. Removed handle from drawer. Preyd drawer front from drawer base. Cut off old staples. Clamped drawer front in new location. Reattached front with staples. Remounted handle on drawer front. Remounted drawer in cabinet.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	34.00

Subtotal for Job #6: 34.00

Job #7 - Warranty

COMPLAINT: The recliner to the right when looking at it will not come out when sitting in it

CAUSE: THE RECLINER TO THE RIGHT WHEN LOOKING AT IT WILL NOT COME OUT WHEN SITTING IN IT

CORRECTION: Checked operation of recliner. Foot rest folding arm was hitting frame of recliner. Repositioned foot rest folding arm to clear frame of recliner. Checked operation again. Recliner is now operating as it should.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	51.00

Subtotal for Job #7: 51.00

Job #8 - Warranty

COMPLAINT: Awning will not come out correctly with out help needs spring kit

CAUSE: AWNING WILL NOT COME OUR CORRECTLY WITHOUT HELP NEEDS SPRING KIT

CORRECTION: Added Spring kit on both awning arms to help push arms out when extending awning.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	51.00

Parts

Part #	Description	Qty	Price	Total
2022123083	SOLERA HELPER SPRING KIT	1.00	15.51	15.51

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Subtotal for Job #8: 66.51

Job #9 - Warranty

COMPLAINT: Front a/c is not flush on the ceiling

CAUSE: FRONT A/C IS NOT FLUSH ON THE CEILING

CORRECTION: Marked ceiling trim and removed ceiling plenum cover from A/C mount. Loosened mounting bolts to pull down ceiling trim for access to trim off. Cut 1 in. from both sides of A/C so that ceiling plenum will fit flush. Tightened A/C mounting mounting bolts. Remounted ceiling plenum.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	27.20
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	6.80

Subtotal for Job #9: 34.00

Job #10 - Warranty

COMPLAINT: Wall with thermostat has staple sticking out

CAUSE: WALL WITH THERMOSTAT HAS STAPLE STICKING OUT

CORRECTION: Removed loose staple from wall. Added staples to hold wall flat against wall stud. Filled all staple holes with matching putty.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	17.00

Subtotal for Job #10: 17.00

Job #11 - Warranty

COMPLAINT: Bathroom door jams not together

CAUSE: BATHROOM DOOR JAMS NOT TOGETHER

CORRECTION: Door jam trim set was cut crooked. Side does not match up to top piece. Turned in parts request for new door jam set.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	34.00

Parts

Part #	Description	Qty	Price	Total
F100570470	DOOR JAMB 3-3/4"	1.00	7.03	7.03
F100282231	DOOR JAMB 1-3/4"	1.00	0.58	0.58
F100417464	BATTEN 7/8" GAUZE ASH	1.00	1.71	1.71

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-BATTEN & JAMBS	1.00	30.49	30.49

Subtotal for Job #11: 73.81

Job #12 - Internal

COMPLAINT: Staple in door frame to bathroom

CAUSE: STAPLE IN DOOR FRAME TO BATHROOM

CORRECTION: This will be fixed when door jam set is replaced. (see job # 11)

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<b>Labor</b>			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C
<b>Subtotal for Job #12:</b>			<b>0.00</b>

**Job #13 - Warranty**

COMPLAINT: Above rear Bed there are staples showing that need to be covered

CAUSE: ABOVE REAR BED THERE ARE STAPLES SHOWING THAT NEED TO BE COVERED

CORRECTION: Covered staple holes with matching putty.

<b>Labor</b>			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	17.00
<b>Subtotal for Job #13:</b>			<b>17.00</b>

**Job #14 - Warranty**

COMPLAINT: Rear bed left 3 pull out drawers do not line up

CAUSE: REAR BED LEFT 3 PULL OUT DRAWERS DO NOT LINE UP.

CORRECTION: Removed drawer from drawer slides. Removed handle from drawer front. Removed drawer front from drawer frame. Realigned drawer front to match other drawers. Clamped in place and reattached with staples. Remounted drawer handle to front of drawer. Replaced drawer in drawer slides. Checked alignment. Ok.

<b>Labor</b>			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	85.00
<b>Subtotal for Job #14:</b>			<b>85.00</b>

**Job #15 - Warranty**

COMPLAINT: Rear bed cabinet door under glass mirror will not lock and stay closed

CAUSE: REAR BED CABINET DOOR UNDER GLASS MIRROR WILL NOT LOCK AND STAY CLOSED

CORRECTION: Straightened and adjusted latch. Retightened. Checked closing and latching of door. OK.

<b>Labor</b>			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	17.00
<b>Subtotal for Job #15:</b>			<b>17.00</b>

**Job #16 - Warranty**

COMPLAINT: Ceiling trim in bedroom 2 trim pieces are loose and need to be reinstalled

CAUSE: CEILING TRIM IN BEDROOM 2 TRIM PIECES ARE LOOSE AND NEED TO BE REINSTALLED

CORRECTION: Reattached ceiling trim with block of wood and hammer.

<b>Labor</b>			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	17.00
<b>Subtotal for Job #16:</b>			<b>17.00</b>

**Job #17 - Warranty**

COMPLAINT: Washer dryer closet wall panel has staples showing and needs 2 trim piece



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CAUSE: WASHER/DRYER CLOSET WALL PANEL HAS STAPLES SHOWING AND NEEDS TRIM PIECE

CORRECTION: Turned in parts request for flat trim piece.

<b>Labor</b>			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	34.00
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	0.00
<b>Subtotal for Job #17:</b>			<b>34.00</b>

**Job #18 - Warranty**

COMPLAINT: Door frame to washer closet on the left has 1000 staples need to fix

CAUSE: DOOR FRAME TO WASHER closet on the left has 1000 staples needs replaced.

CORRECTION: Turned in parts request for new door frame.

<b>Labor</b>			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	34.00
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	0.00
<b>Subtotal for Job #18:</b>			<b>34.00</b>

**Job #DELUXE - Internal**

COMPLAINT: Transferred to BAS\*73869 on 05 JUN 24

Estimate amount was 0.00

DELUXE STARTER KIT  
PER CHAD AND KELLY

CORRECTION: PUT IN UNIT

**Subtotal for Job #DELUXE: 0.00**

**Job #19 - Warranty**

COMPLAINT: FLAT TRIM NEXT TO REAR DOOR FALLING OFF.

CAUSE: FLAT TRIM NEXT TO REAR DOOR FALLING OFF

CORRECTION: Reattached trim piece on right side of rear door looking out. Filled all staple holes with matching putty.

<b>Labor</b>			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	34.00
<b>Subtotal for Job #19:</b>			<b>34.00</b>

Parts Total:	24.83
Labour Total:	510.00
Sublet Total:	0.00
Extras Total:	30.49
<b>WORK ORDER TOTAL:</b>	<b>565.32</b>

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

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Customer Signature : \_\_\_\_\_

Date: 02 Jul 2024

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