

BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 73616
MANUFACTURER'S CLAIM #:

Manufacturer: 10024 - FOREST RIVER TRAVEL TRAILER
Customer: 28394 - KENNETH ROOT
Address: 1995 BRETT DR., MADISONVILLE, KY

42431

Phone: 270-339-7134

Stock Number: 11314 - 2024 CATALINA 333FKTSLE 5ZT2CAYB3RX030592

VIN: 5ZT2CAYB3RX030592 HIN: SER#: 5ZT2CAYB3RX030592

Mileage: 0 Work Order Comp: 30 JUN 24

Auth. No: Dealer #:

Warr. Date: 14 MAY 24 Work Order Date: 09 MAY 24 Inv #: 406555

WO # Job # Description JOB INFORMATION

73616 8 Awning will not come out correctly with out help needs spring kit
AWNING WILL NOT COME OUR CORRECTLY WITHOUT HELP NEEDS SPRING KIT
Added Spring kit on both awning arms to help push arms out when
extending awning.

73616 11 Bathroom door jams not together
BATHROOM DOOR JAMS NOT TOGETHER
Door jam trim set was cut crooked. Side does not match up to top
piece. Turned in parts request for new door jam set.

73616 4 Wood that holds the dinette up on the front side wood is torn
WOOD THAT HOLDS THE DINETTE UP ON THE FRONT SIDE WOOD IS TORN
Wood covering on corner is peeled back. Applied glue to area and
glued corner down.

73616 5 Vent in middle of living room has silver need to hide
VENT IN MIDDLE OF LIVING ROOM HAS SILVER NEED TO HIDE
Removed floor vent. Trimmed sliver of foil tape used to secure
duct to floor. Remounted floor vent.

73616 6 2 pull out drawers to the left of kitchen sink are not even top
drawer not even
2 PULL OUT DRAWERS TRO LEFT OF KITCHEN SINK ARE NOT EVEN TOP
DRAWER NOT EVEN
Removed drawer from cabinet. Marked how much to move front of
drawer. Removed drawer from cabinet. Removed handle from

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WO #	Job #	Description	JOB INFORMATION
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drawer. Preydr drawer front from drawer base. Cut off old staples. Clamped drawer front in new location. Reattached front with staples. Remounted handle on drawer front. Remounted drawer in cabinet.

73616	7	The recliner to the right when looking at it will not come out when sitting in it THE RECLINER TO THE RIGHT WHEN LOOKING AT IT WILL NOT COME OUT WHEN SITTING IN IT Checked operation of recliner. Foot rest folding arm was hitting frame of recliner. Repositioned foot rest folding arm to clear frame of recliner. Checked operation again. Recliner is now operating as it should.	
73616	9	Front a/c is not flush on the ceiling FRONT A/C IS NOT FLUSH ON THE CEILING Marked ceiling trim and removed ceiling plenum cover from A/C mount. Loosened mounting bolts to pull down ceiling trim for access to trim off. Cut 1 in. from both sides of A/C so that ceiling plenum will fit flush. Tightened A/C mounting mounting bolts. Remounted ceiling plenum.	
73616	10	Wall with thermostat has staple sticking out WALL WITH THERMOSTAT HAS STAPLE STICKING OUT Removed loose staple from wall. Added staples to hold wall flat against wall stud. Filled all staple holes with matching putty.	
73616	13	Above rear Bed there are staples showing that need to be covered ABOVE REAR BED THERE ARE STAPLES SHOWING THAT NEED TO BE COVERED Covered staple holes with matching putty.	
73616	14	Rear bed left 3 pull out drawers do not line up REAR BED LEFT 3 PULL OUT DRAWERS DO NOT LINE UP. Removed drawer from drawer slides. Removed handle from drawer front. Removed drawer front from drawer frame. Realigned drawer front to match other drawers. Clamped in place and reattached with staples. Remounted drawer handle to front of drawer. Replaced drawer in drawer slides. Checked alignment. Ok.	
73616	15	Rear bed cabinet door under glass mirror will not lock and stay closed REAR BED CABINET DOOR UNDER GLASS MIRROR WILL NOT LOCK AND STAY CLOSED Straightened and adjusted latch. Retightened. Checked closing and latching of door. OK.	

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WO #      Job #      Description      JOB INFORMATION
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73616      16      Ceiling trim in bedroom 2 trim pieces are loose and need to be
reinstalled
CEILING TRIM IN BEDROOM 2 TRIM PIECES ARE LOOSE AND NEED TO BE
REINSTALLED
Reattached ceiling trim with block of wood and hammer.

73616      17      Washer dryer closet wall panel has staples showing and needs 2
trim piece
WASHER/DRYER CLOSET WALL PANEL HAS STAPLES SHOWING AND NEEDS TRIM
PIECE
Turned in parts request for flat trim piece.

73616      18      Door frame to washer closet on the left has 1000 staples need to
fix
DOOR FRAME TO WASHER closet on trhe left has 1000 staples needs
replaced.
Turned in parts request for new door frame.

73616      19      FLAT TRIM NEXT TO REAR DOOR FALLING OFF.
FLAT TRIM NEXT TO REAR DOOR FALLING OFF
Reattached trim piece on right side of rear door looking out.
Filled all staple holes with matching putty.

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Part No      Job#      Description      PARTS      Qty      Price      Total
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2022123083      8      SOLERA HELPER SPRING KIT      1.00      15.51      15.51
F100570470      11      DOOR JAMB 3-3/4"      1.00      7.03      7.03
F100282231      11      DOOR JAMB 1-3/4"      1.00      0.58      0.58
F100417464      11      BATTEN 7/8" GAUZE ASH      1.00      1.71      1.71

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Lab Code      Job#      Description      LABOUR      Hrs      Rate      Total
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Z990      8      MISC LABOUR CODE (EXTERNAL)      0.30      170.00      51.00
Z990      11      MISC LABOUR CODE (EXTERNAL)      0.00      170.00      0.00
Z990      11      MISC LABOUR CODE (EXTERNAL)      0.00      170.00      0.00
Z990      11      MISC LABOUR CODE (EXTERNAL)      0.20      170.00      34.00
Z990      4      MISC LABOUR CODE (EXTERNAL)      0.20      170.00      34.00
Z990      5      MISC LABOUR CODE (EXTERNAL)      0.10      170.00      17.00
Z990      6      MISC LABOUR CODE (EXTERNAL)      0.20      170.00      34.00
Z990      7      MISC LABOUR CODE (EXTERNAL)      0.30      170.00      51.00
Z990      9      MISC LABOUR CODE (EXTERNAL)      0.00      170.00      0.00
Z990      9      MISC LABOUR CODE (EXTERNAL)      0.16      170.00      27.20
Z990      9      MISC LABOUR CODE (EXTERNAL)      0.04      170.00      6.80
Z990      10      MISC LABOUR CODE (EXTERNAL)      0.10      170.00      17.00
Z990      13      MISC LABOUR CODE (EXTERNAL)      0.10      170.00      17.00

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Lab Code  Job#  Description      LABOUR      Hrs      Rate      Total
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Z990      14    MISC LABOUR CODE (EXTERNAL)      0.50     170.00     85.00
Z990      15    MISC LABOUR CODE (EXTERNAL)      0.10     170.00     17.00
Z990      16    MISC LABOUR CODE (EXTERNAL)      0.10     170.00     17.00
Z990      17    MISC LABOUR CODE (EXTERNAL)      0.00     170.00      0.00
Z990      17    MISC LABOUR CODE (EXTERNAL)      0.20     170.00     34.00
Z990      17    MISC LABOUR CODE (EXTERNAL)      0.00     170.00      0.00
Z990      18    MISC LABOUR CODE (EXTERNAL)      0.20     170.00     34.00
Z990      18    MISC LABOUR CODE (EXTERNAL)      0.00     170.00      0.00
Z990      19    MISC LABOUR CODE (EXTERNAL)      0.20     170.00     34.00

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Excode    Job#  Description      EXTRAS      Qty      Price      Total
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FRT       11    UPS-BATTEN & JAMBS      1.00     30.49     30.49

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Parts Total:      24.83
Labour Total:     510.00
Sublet Total:      0.00
Extras Total:     30.49

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>>>> Claim Total: 565.32

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Customer Signature: _____

Date: _____