

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106
BASDEN RV CENTER INC
DBA AMERICAN RV CENTER
600 E BASELINE ROAD
EVANSVILLE, IN 47725
USA

Labor rate: \$170.00
OWNER INFORMATION

CLAIM STATUS Authorized
CLAIM 1914210
CLAIM ORIGIN WEB
ORIGINAL CLAIM ID
VIN 5ZT2CARB0RU043610
CHASSIS VIN
MILEAGE 0
SITE/WAREHOUSE 103 / 103
ITEM # CAT261BHS-8
DEALER RO # 73589
CLAIM START DATE 05/10/2024
CLAIM END DATE 01/01/1900

Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1 Operation Code Operational Description
20-66-01-00-002294 Screen Door - Exterior/Entry Doors/Replace/No Tread Code
Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2024-05-10 14:25:12 :: SCREEN DOOR IS TORN. NOTED AT DELIVERY SCREEN MATERIAL TORN ON SCREEN DOOR (NOTED ON DELIVERY) Removed screen door from entrance door. Removed torn screen material from bottom panel. Installed new screen material in bottom panel of screen door. Treimmed off excess material. Reinstalled screen door on entrance door.
Model# Dlr Sub Hrs 0.40 Sub Labor Amt \$68.00
Serial# Appr Hrs 0.20 Appr Labor Amt \$34.00
Notes
(Feedback) In order to review this repair, Forest River will need a copy of the Dealer Acceptance Form, as it has not been uploaded to the VIN from Dealer Connect. Please go to the VIN on Dealer Connect and upload the DAF using the Attach Dealer Acceptance Form button. Once it's been uploaded, add a comment to the repair line and acknowledge the line so we can complete the review process.
PIC ADDED
WILL NEED PHOTO OF DOOR DATA TAG
PIC ADDED
EXCESSIVE AMOUNT REQUESTED. CHANGED TO FLAT RATE.

INSTALL DAMAGE

Labor

Line# 2 Operation Code Operational Description
20-58-24-00-000608 Metal - Aluminum Siding, each sheet - Exterior/Metal, Aluminum Siding/Repair/No Tread Code
Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2024-05-10 14:25:52 :: BOTTON SHEET METAL SUPPORTS NOT ATTACHED ON CURBSIDE BOTTOM SHEET METAL SUPPORTS NOT ATTACHED ON CURBSIDE REAR (NOTED ON DELIVERY) Supports were attached on one end to frame but not on other end to bottom sheet metal. Bent supports to fit and attached to vbottom sheet metal with matching screws.
Model# Dlr Sub Hrs 0.30 Sub Labor Amt \$51.00
Serial# Appr Hrs 0.30 Appr Labor Amt \$51.00
Notes
AUTHORIZED AS REQUESTED

Labor

Line# 3 Operation Code Operational Description
70-151-01-00-001801 Freezer Door - Appliances/Refrigerator (House Type)/Replace/No Tread Code
Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2024-05-10 14:26:40 :: FREEZER DOOR ON REFRIDGERATOR WONT CLOSE FREEZER DOOR ON REFRIGERATOR WONT CLOSE. Freezer door is hitting screws that mount

safety latch. Loosened mounting and straightened latch. Freezer still hitting. Bent latch down a little. Now door closes all the way and does not hit screw.

Model#	GPV10FSNBSB	Dlr Sub Hrs	0.20	Sub Labor Amt	\$34.00
Serial#	MT1561355	Appr Hrs	0.20	Appr Labor Amt	\$34.00

Notes
AUTHORIZED AS REQUESTED
REPAIR NOT REPLACE.

Submitted			Approved		
	Labor Amt	\$153.00		Labor Amt	\$119.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$153.00		Total	\$119.00

DEALER	DATE
SIGNATURE	

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER	DATE
SIGNATURE	

All repairs described have been inspected and are satisfactory.