



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

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FAX 812.868.1012

W/O: 73580
Promised Date:
21 MAY 24

CUSTOMER WORK ORDER

WO #: 73580 (Appointment Date: 06 MAY 2024 - Time: 07:00am)

Customer: 54717 - STEWART,
MACKENZIE - 618-919-2061

Tag:

Author: BH

Location: 0520 CHECK PREAUTH

Stock #:

Stock Desc: 2022 5W KEYSTONE
COUGAR HALF-TON 23ML

Chassis #:

Serial #: 4YDFCGK25NV502129

Mileage:

Licence:

Invoice #: 404461

Date In: 06 MAY 24

Promised: 31 MAY 24

Date Sched:

Completed: 17 MAY 24

Warr. Date:

Job #1 - External

COMPLAINT: CUSTOMER ADVISES THAT THE SCREEN ON THE
ON COMMAND SYSTEM IS ONLY GREYISH/BLACK.
NONE OF THE REGULAR SCREENS THAT USED TO
COME UP, DON'T SOME UP ANYMORE.

CAUSE: Touch

pad will not show any options

CORRECTION: Push the power button but nothing showed up on the screen. Put in po for a new
in-command touch pad. INSTALLED UPDATED SOFTWARE TO NEW TOUCHPAD.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C

Parts

Part #	Description	Qty	Price	Total
6952	Monitor Panel - Display Commander On	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
FRT	UPS-PANEL	1.00	N/C	N/C

Subtotal for Job #1: 0.00

Job #2 - External

COMPLAINT: CUSTOMER HAS NOTICED THAT THE BLACK TANK STINKS AND IS DIRTY EVEN
AFTER THEY FLUSH IT. CUSTOMER IS WONDERING IF THE FLUSHING SYSTEM IS WORKING
CORRECTLY.

CAUSE: Black tank flush works as should.

CORRECTION: Hooked up a sewer hose to the drain then hooked up a hose to the black tank flush. Let it
run for 15 minutes to verify it is cleaning and draining. Recommend putting the nu gen in the black tank to
clean and deodorize the smell.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C

Customer #: 54717
STEWART, MACKENZIE



Subtotal for Job #2: 0.00

Job #3 - External

COMPLAINT: THE SCREEN FOR THE LEVELING SYSTEM NOT WORKING NOT SHOWING

CAUSE: No cause found

CORRECTION: Screen for leveling lit when pushing the power button. Took pictures. Tried to run the leveling system but it showed low voltage. Plugged in shore power cord then leveling system worked several times.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C

Subtotal for Job #3: 0.00

Job #ROOFT - External

COMPLAINT: INSPECT ROOF AND ROOF SEAMS - CLEAN AND FILL VOIDS. 1 TUBE OF ROOF SEALANT INCLUDED.

CAUSE: Factory sealer had bubbles

CORRECTION: Inspected the roof and seams found in some areas the sealer had bubbles. Popped the bubbles then filled with dicor sealer.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C

Parts

Part #	Description	Qty	Price	Total
13-1320	PW HAPS FREE SELF-LEVELING DICOR	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #ROOFT: 0.00

Job #22-423 - Warranty

COMPLAINT: RECALL 22-423 KEYSTONE SOLAR CONTROLLER WIRING

CAUSE: Solar control correct

CORRECTION: Read thru the paperwork then took pictures of the solar controller input.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	30.60
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	20.40

Subtotal for Job #22-423: 51.00

W/O: 73580
Promised Date: 31 MAY 24

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W/O: 73580
Promised Date: 31 MAY 24

Parts Total:	0.00
Labour Total:	51.00
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	51.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 17 May 2024



Customer #: 54717
STEWART, MACKENZIE

