

RE: 11232 - 2023 TT RIVERSIDE RV RETRO 210 (Warranty Date: 03 MAY 24) RO73540
Chass#: 59CCC2329PL006450

Warranty @Riverside RV <warranty@goriversiderv.com>

Thu 6/6/2024 8:03 AM

To: Ben Hoffman <bhoffman@americanrvcenter.com>

Good Morning Ben,

1 - 1.50 Repair in 3 areas of underbelly

2 - .30 Repair City Water Connection

Please order parts needed from our parts department at:

parts@goriversiderv.com

Thank you and have a great day,

Laura Kay Hill

260-499-4578

Ext. 110

Riverside RV

1775 E US 20

LaGrange, IN46761

From: Ben Hoffman <bhoffman@americanrvcenter.com>

Sent: Wednesday, June 5, 2024 5:07 PM

To: Warranty @Riverside RV <warranty@goriversiderv.com>

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1. UNDERBELLY HANGING DOWN IN 2 PLACES

a. UNDERBELLY HANGING DOWN IN (2) PLACES AND ACROSS REAR OF UNIT

b. All old tape securing cuts in underbelly is peeling off. Removed all remaining tape. Secured underbelly cuts with wood strips to hold in place. Cleaned all surfaces so that new underbelly tape can be applied. Retaped all areas, across rear of unit and two areas around plumbing access.

i. LABOR 4.0

2. WATER LEAKING OUT OF CITY WATER CONNECTION

a. WATER LEAKING OUT OF CITY WATER CONNECTION.

- b. Water leaks out of city water connection when water pump is turned on.
Removed complete water housing from unit. Disassembled city water connection. The O Ring has come off of the check valve. Remounted O Ring. Reassembled city water connection. Remounted complete water housing unit. Checked for leaks. Resealed around housing with clear silicone.

i. LABOR 0.3

BEN HOFFMAN

WARRANTY/SERVICE

AMERICAN RV CENTER

600 EAST BASELINE RD

EVANSVILLE, IN 47725

PH. 812-867-5200 EXT 263

FAX. 812-868-1012

EMAIL. BHOFFMAN@AMERICANRVCENTER.COM

****Our phone system does not activate until 9 A.M. Central ****

I'm not yelling at you.our system only recognizes capitol letters.