



600 E. Baseline Rd.  
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200  
FAX 812.868.1012

W/O: 73537  
Promised Date:  
24 MAY 24

### CUSTOMER WORK ORDER

WO #: 73537

Customer: 3855 - McCONNELL, TODD  
G. - 812-385-6823  
Tag: BJ - A/C CONTROL ORDERED.  
5-21-24  
Author: BJW  
Location: 0615 CHECK PREAUTH

Stock #: 11279  
Stock Desc: 2024 5W KEYSTONE  
COUGAR 316RLSSE  
Chassis #: 4YDFCGR20R2502343  
Serial #: 4YDFCGR20R2502343  
Mileage: 0  
Licence:

Invoice #:  
Date In: 01 MAY 24  
Promised: 31 MAY 24  
Date Sched:  
Completed: 14 JUN 24  
Warr. Date: 19 APR 24

#### Job #1 - Warranty

COMPLAINT: TOILET NOT HOLDING WATER

CAUSE: Toilet  
Toilet

CORRECTION: Try to fill with water. Wouldn't hold. Remove toilet and sat out of unit. Check seal. Went ahead and replaced seal. It now holds water.  
Try to fill toilet. Wouldn't hold water. Removed toilet and sat out of unit. Removed seal and put a new seal in. Tested.

#### Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	JG	170.00

#### Parts

Part #	Description	Qty	Price	Total
385311658	310 seal	1.00	28.28	28.28

**Subtotal for Job #1: 198.28**

#### Job #3 - Warranty

COMPLAINT: ONCE CUSTOMER HOOKS TO CITY WATER AND THEN DISCONNECT TO GO HOME. THERE IS A LOT OF WATER THAT GUSHES OUT FROM UNDER THE TRAILER.

CAUSE: City water

CORRECTION: Had it hooked up to city water over night. No leaks. Ran water in shower and both sinks in the bathroom. Found drain not hooked up shower drain. Put a furncover on and new end. Hooked up and tested.

#### Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	BB	85.00
Z990	MISCELLANEOUS REPAIR	BB	85.00

#### Parts

Part #	Description	Qty	Price	Total
600800	SWIVEL STRAINER ADAPTER	1.00	8.04	8.04
89-8002	COUPLING 1 1/2" H X H	1.00	1.10	1.10

**Subtotal for Job #3: 179.14**

#### Job #4 - Internal

COMPLAINT: CUSTOMER ADVISES THAT THERE IS SAWDUST COMING FROM THE REAR CEILING VENTS.



Customer #: 3855  
McCONNELL, TODD G.





CAUSE: Vents.

CORRECTION: Blew out vents. Will test after roof is put back on.

<b>Labor</b>			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	BB	N/C
<b>Subtotal for Job #4:</b>			<b>0.00</b>

**Job #5 - Warranty**

COMPLAINT: THE THERMOSTAT ROOM TEMP IS TOO LOW. IT SHOWS 10 - 30 DEGREES LOWER THAN ACTUAL ROOM TEMPERATURE.

CAUSE: Thermostat

CORRECTION: Pulled unit outside and turned air down to 70 degrees. Let run for four hours. Found out it is the control box. Case number 4967742. Ordered one on may 21. Removed control box and wired up new one. Will test when roof is done. Tested and temp reads right.

<b>Labor</b>			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	BB	0.00
Z990	MISCELLANEOUS REPAIR	BB	0.00
Z990	MISCELLANEOUS REPAIR	BB	0.00
Z990	MISCELLANEOUS REPAIR	BB	3.40
Z990	MISCELLANEOUS REPAIR	BB	5.10
Z990	MISCELLANEOUS REPAIR	BB	73.10
Z990	MISCELLANEOUS REPAIR	BB	3.40

<b>Parts</b>				
Part #	Description	Qty	Price	Total
699881	A/C - Control Kit - Std Single Zone	1.00	31.68	31.68

<b>Other Services</b>				
Code	Description	Qty	Price	Total
FRT	UPS-CONTROL KIT	1.00	15.95	15.95
<b>Subtotal for Job #5:</b>				<b>132.63</b>

**Job #6 - Warranty**

COMPLAINT: THE FACIA TRIM ON THE INSIDE OF THE SLIDE ROOM TO THE LEFT OF THE TELEVISION IS BOWED OUT.

CAUSE: Slideroom facia

CORRECTION: Nail back and putty

<b>Labor</b>			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	BB	17.00
<b>Subtotal for Job #6:</b>			<b>17.00</b>

**Job #7 - Warranty**

COMPLAINT: THE BASEBOARD TRIM BETWEEN THE DOOR AND THE BOOTH IS MISSING.

CAUSE: Trim

CORRECTION: Put trim on.

<b>Labor</b>			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	BB	0.00
Z990	MISCELLANEOUS REPAIR	BB	17.00





**Subtotal for Job #7: 17.00**

**Job #8 - Warranty**

COMPLAINT: THE TRIM ON THE RIGHT HAND SIDE OF THE 1ST STEP IS MISSING.

CAUSE: Trim

CORRECTION: Put trim on.

<b>Labor</b>			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	BB	34.00

**Subtotal for Job #8: 34.00**

**Job #9 - Internal**

COMPLAINT: CUSTOMER ADVISES THAT THE TELEVISION ANTENNA IS NOT GETTING VERY GOOD RECEPTION.

CAUSE: Television

CORRECTION: Pull unit outside and scanned for channels. It found 31 channels. Ran through and tested for picture. Works good.

<b>Labor</b>			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	BB	N/C

**Subtotal for Job #9: 0.00**

**Job #10 - Internal**

COMPLAINT: THE FRONT AIR CONDITIONER RATTLES WHEN IT IS RUNNING

CAUSE: Aircon

CORRECTION: Listen to it. Will check again after roof is done.

<b>Labor</b>			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	BB	N/C
Z990	MISCELLANEOUS REPAIR	BB	N/C

**Subtotal for Job #10: 0.00**

**Job #11 - Warranty**

COMPLAINT: THE FRONT STORAGE NEAR THE HITCH WILL NOT LOCK.

CAUSE: Lock

CORRECTION: Replaced latch with longer one

<b>Labor</b>			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	BB	34.00

<b>Parts</b>				
Part #	Description	Qty	Price	Total
L425	L425 5/8" KEYED ECONO CAM LOCK	1.00	5.06	5.06

**Subtotal for Job #11: 39.06**

**Job #12 - Internal**

COMPLAINT: THERE ARE TWO SPOTS OF SILICONE ON THE DINING TABLE. CUSTOMER WAS AFRAID TO REMOVE FOR FEAR IT WOULD LEAVE A MARK ON THE TABLE TOP.



CAUSE: Spots

CORRECTION: Removed with goof off

**Labor**

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	BB	N/C
<b>Subtotal for Job #12:</b>			<b>0.00</b>

Parts Total:	74.16
Labour Total:	527.00
Sublet Total:	0.00
Extras Total:	15.95
<b>WORK ORDER TOTAL:</b>	<b>617.11</b>

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : \_\_\_\_\_

Date: 14 Jun 2024

W/O: 73537  
Promised Date: 31 MAY 24



Customer #: 3855  
McCANNELL, TODD G.

