

Pre-Authorization

Pre-Authorization number PA03684035		Reference no: 73537	Status: Approved	Approved by stept	Approved date 6/13/2024
Servicing Dealer	Name	Address	VIN	Retail sold on	

1194	Basden's American RV	Basden's American RV 600 E Baseline Rd Evansville, IN 47725	4YDFCGR20R2502343	4/26/2024
------	----------------------	---	-------------------	-----------

Nu mbe r of	Root operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	6105315B	Toilet - All - Floor	0.00	1.00	1.00		1	1.00	Complaint:TOILET NOT HOLDING WATER Cause:Toilet Toilet Correction:Try to fill with water. Wouldn't hold. Remove toilet and sat out of unit. Check seal. Went ahead and replaced seal. It now holds water. Try to fill toilet. Wouldn't hold water. Removed toilet and sat out of unit. Removed seal and put a new seal in. Tested. KRV- approved to replace seal only VCB
2	6100715A	Drain Lines - Was	0.00	1.50	1.00		1	0.20	Complaint:ONCE CUSTOMER HOOKS TO CITY WATER AND THEN DISCONNECT TO GO HOME. THERE IS A LOT OF WATER THAT GUSHES OUT FROM UNDER THE TRAILER. Cause:City water Correction:Had it hooked up to city water over night. No leaks. Ran water in shower and both sinks in the bathroom. Found drain not hooked up shower drain. Put a furncove on and new end. Hooked up and tested. KRV – Labor time adjusted allowing for proper repair procedure to be performed.
3	4150306B	A/C - GE Thermo:	0.00	0.70	0.50		1	0.50	Complaint:THE THERMOSTAT ROOM TEMP IS TOO LOW. IT SHOWS 10 - 30 DEGREES LOWER THAN ACTUAL ROOM TEMPERATURE. Cause:Thermostat BH CALLED LIPPERT FOR JOB 5 CASE NUMBER 4967742 Correction:Pulled unit outside and turned air down to 70 degrees. Let run for four hours. Found out it is the control box. Case number 4967742. Ordered one on may 21. Removed control box and wired up new one. Will test when roof is done. Tested and temp reads right.

For paper claims only use one pre-authorization number per warranty claim for

Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to Keystone RV Company

Pre-Authorization

Nu mbe r of	Root operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
4	3201816A	Decorative Wood	0.00	0.20	0.10		1	0.10	KRV- approved (do not replace complete AC) VCB Complaint:THE FACIA TRIM ON THE INSIDE OF THE SLIDE ROOM TO THE LEFT OF THE TELEVISION IS BOWED OUT. Cause:Slideroom facia Correction:Nail back and putty
5	3201508A	Batten Strips & Cc	0.00	0.20	0.10		1	0.10	Complaint:THE BASEBOARD TRIM BETWEEN THE DOOR AND THE BOOTH IS MISSING. Cause:Trim Correction:Put trim on.
6	3201716A	Border - Wallpape	0.00	0.20	0.20		1	0.20	Complaint:THE TRIM ON THE RIGHT HAND SIDE OF THE 1ST STEP IS MISSING. Cause:Trim Correction:Put trim on.
7	2302314B	Compartment Doc	0.00	0.20	0.20		1	0.20	Complaint:THE FRONT STORAGE NEAR THE HITCH WILL NOT LOCK. Cause:Lock Correction:Replaced latch with longer one
Pre-Authorization number PA03684035					3.10				

For paper claims only use one pre-authorization number per warranty claim for

Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to Keystone RV Company