

BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 73537
MANUFACTURER'S CLAIM #:

Manufacturer: 1013 - KEYSTONE RV CO
Customer: 3855 - TODD G. McCONNELL
Address: 2394 E 350 S PRINCETON, IN

47670

Phone: 812-385-6823

Stock Number: 11279 - 2024 COUGAR 316RLSSE 4YDFCGR20R2502343

VIN: 4YDFCGR20R2502343 HIN:

SER#: 4YDFCGR20R2502343

Mileage: 0

Work Order Comp: 14 JUN 24

Auth. No:

Dealer #: 1194

Warr. Date: 19 APR 24

Work Order Date: 01 MAY 24

Inv #: 405762

WO # Job # Description JOB INFORMATION

73537 1 TOILET NOT HOLDING WATER
Toilet Toilet
Try to fill with water. Wouldn't hold. Remove toilet and sat out of unit. Check seal. Went ahead and replaced seal. It now holds water. Try to fill toilet. Wouldn't hold water. Removed toilet and sat out of unit. Removed seal and put a new seal in. Tested.

73537 3 ONCE CUSTOMER HOOKS TO CITY WATER AND THEN DISCONNECT TO GO HOME.
THERE IS A LOT OF WATER THAT GUSHES OUT FROM UNDER THE TRAILER.
City water
Had it hooked up to city water over night. No leaks. Ran water in shower and both sinks in the bathroom. Found drain not hooked up shower drain. Put a furncove on and new end. Hooked up and tested.

73537 5 THE THERMOSTAT ROOM TEMP IS TOO LOW. IT SHOWS 10 - 30 DEGREES
LOWER THAN ACTUAL ROOM TEMPERATURE.
Thermostat
Pulled unit outside and turned air down to 70 degrees. Let run for four hours. Found out it is the control box. Case number 4967742. Ordered one on may 21. Removed control box and wired up new one. Will test when roof is done. Tested and temp reads right.

73537 11 THE FRONT STORAGE NEAR THE HITCH WILL NOT LOCK.
Lock

Claim : 73537

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WO #      Job #   Description          JOB INFORMATION
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                Replaced latch with longer one

73537      6      THE FACIA TRIM ON THE INSIDE OF THE SLIDE ROOM TO THE LEFT OF THE
                TELEVISION IS BOWED OUT.
                Slideroom facia
                Nail back and putty

73537      7      THE BASEBOARD TRIM BETWEEN THE DOOR AND THE BOOTH IS MISSING.
                Trim
                Put trim on.

73537      8      THE TRIM ON THE RIGHT HAND SIDE OF THE 1ST STEP IS MISSING.
                Trim
                Put trim on.

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Part No    Job#   Description          PARTS          Qty    Price    Total
*****
DOM385311658  1    310 seal                1.00    28.28    28.28
600800      3    SWIVEL STRAINER ADAPTER 1.00     8.04     8.04
LSB633001   3    COUPLING 1 1/2" H X H   1.00     1.10     1.10
699881      5    A/C - Control Kit - Std Single Zo 1.00    31.68    31.68
RVDL425     11   L425 5/8" KEYED ECONO CAM LOCK 1.00     5.06     5.06

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Lab Code   Job#   Description          LABOUR          Hrs    Rate    Total
*****
Z990       1      MISCELLANEOUS REPAIR 1.00    170.00   170.00
Z990       3      MISCELLANEOUS REPAIR 0.50    170.00   85.00
Z990       3      MISCELLANEOUS REPAIR 0.50    170.00   85.00
Z990       5      MISCELLANEOUS REPAIR 0.00    170.00    0.00
Z990       5      MISCELLANEOUS REPAIR 0.00    170.00    0.00
Z990       5      MISCELLANEOUS REPAIR 0.00    170.00    0.00
Z990       5      MISCELLANEOUS REPAIR 0.02    170.00    3.40
Z990       5      MISCELLANEOUS REPAIR 0.03    170.00    5.10
Z990       5      MISCELLANEOUS REPAIR 0.43    170.00   73.10
Z990       5      MISCELLANEOUS REPAIR 0.02    170.00    3.40
Z990      11     MISCELLANEOUS REPAIR 0.20    170.00   34.00
Z990       6      MISCELLANEOUS REPAIR 0.10    170.00   17.00
Z990       7      MISCELLANEOUS REPAIR 0.00    170.00    0.00
Z990       7      MISCELLANEOUS REPAIR 0.10    170.00   17.00
Z990       8      MISCELLANEOUS REPAIR 0.20    170.00   34.00

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*****
Excode     Job#   Description          EXTRAS          Qty    Price    Total
*****
FRT        5      UPS-CONTROL KIT      1.00    15.95    15.95

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Parts Total: 74.16
 Labour Total: 527.00
 Sublet Total: 0.00
 Extras Total: 15.95

>>>> Claim Total: 617.11

Customer Signature: _____

Date: _____

Claim : 73537

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*****  
Excode   Job#   Description      EXTRAS                Qty   Price   Total  
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