

Pre-Authorization

Pre-Authorization number PA03656246 Reference no: 73499 Status: Approved Approved by rossa Approved date 4/29/2024
 Servicing Name Address VIN Retail sold on
 Dealer

1194 Basden's American RV Basden's American RV 4YDFCGR20R2502343 4/26/2024
 600 E Baseline Rd
 Evansville, IN 47725

Nu mbe r of	Root operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	2101508B	Roof - Decking	0.00	40.00	38.20		1	0.50	Complaint:WHEN THE CUSTOMER CAME TO PICK UNIT UP HE FOUND A CUT IN THE ROOF AND FOUND THE THE ROOF HAS BEEN SOFT AND IS NOW BUBBLY IN THE AREA THAT IT IS Cause:WE PUT DIECOR OVER THE SPOT SO IT DOES NOT LEAK ANY MORE Correction:REPLACE ROOF WHAT IS OUR OPTIONS KRV approve to replace 35 ' of feet of roof membrane at 1hr per foot and 9 of luan sheet overlay at .3 per sheet. If needed 1 of decking needing replaced at .5 per sheet. TOTAL 38.20

Qty	Hours	Sub operation	Description
9	0.30	2101408A	Roof - Ceiling Panel - Repair - per F
35	1.00	2101808B	Roof - Rubber Membrane

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38.20

For paper claims only use one pre-authorization number per warranty claim for

Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to Keystone RV Company