

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1906665
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	4X4TCKF25RX162004
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$170.00	SITE/WAREHOUSE	017 / 017A
OWNER INFORMATION		ITEM #	ACKT304BH
GLYN D DRAPER		DEALER RO #	73454
567 S PINEVIEW DR		CLAIM START DATE	05/04/2024
Princeton, IN 47670		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	05/04/2024	WARRANTY EXPIRATION DATE	05/04/2025

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	10-6-01-11-003301	Power Tongue Jack - Frame & Chassis/A-Frame, Tongue Jack & Coupler Assembly/Replace/Electrical		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2024-05-04 13:47:54 :: JACK BUTTON BROKEN AND WON'T CLIP IN PLACE. Jack won't work, switch is bad. Remove and replace jack with new.			
Model#	Dlr Sub Hrs	0.50	Sub Labor Amt	\$85.00
Serial# DRJCK4	Appr Hrs	0.50	Appr Labor Amt	\$85.00
	Notes			

Labor

Line# 2	Operation Code	Operational Description		
	40-196-01-11-001309	Charging Center - USB & 12 Volt - Electrical/12 Volt Interior/Replace/Electrical		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2024-05-04 13:54:07 :: USB CHARGER ARE NOT WORKING 3 ONE IN THE BUNK ROOM, ONE IN THE SOFA SLIDE, AND ONE IN THE BED ROOM USB ports are not working Replace 3 USB ports, one in bunk room, next to right side bed, one in sofa slide and one in bedroom on left side of the bed, all are operating properly.			
Model#	Dlr Sub Hrs	1.20	Sub Labor Amt	\$204.00
Serial#	Appr Hrs	1.20	Appr Labor Amt	\$204.00
	Notes			
	Need more than does not work, please see if you have a blown fuse, bad ground, id there power to the outlet?			
	good power and ground they just dont work we installed a new one and they worked			

Labor

Line# 3	Operation Code	Operational Description		
	30-100-01-00-001035	Cabinet Door - Interior/Cabinetry/Replace/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2024-05-04 14:09:30 :: A CABINET DOOR DOOR ABOVE THE CONVERTER IS BOWED found door bowed replace the cabinet door			
Model#	Dlr Sub Hrs	0.40	Sub Labor Amt	\$68.00
Serial#	Appr Hrs	0.40	Appr Labor Amt	\$68.00
	Notes			
	If door is warped, Dealers must submit pictures of a straight edge on the door to show it is warped. All pictures must be in JPEG or PDF format only.			

PAR code - The selected code requires authorization from Forest River or the Manufacturing

Vendor prior to repair. Please contact the appropriate warranty department.

PIC ADDED

Dealers must include the following on the claim when requesting this repair:

1. The size of the cabinet door

Labor

Line# 4

Operation Code

30-99-24-00-001015

Operational Description

Mini-Blind - Interior/Soft Goods/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2024-05-04 14:10:04 :: ONE BLIND WILL NOT GO ALL THE WAY DOWN I FOUND THAT BOTH WINDOW BLINDS NEEDED TO BE MOVED OVER TO CENTER THE WINDOW. I MOVED THE BLINDS AND COVERED THE HOLES ON THE WALL WITH WALL PAPER TAPE. BOTH BLINDS WORK FINE NOW.

Model#

Dlr Sub Hrs

0.05

Sub Labor Amt \$8.50

Serial#

Appr Hrs

0.05

Appr Labor Amt \$8.50

Notes

Labor

Line# 5

Operation Code

30-99-01-00-001016

Operational Description

Mini-Blind Hold Down Bracket - Interior/Soft Goods/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2024-05-04 14:10:43 :: ONE BLIND WILL NOT WORK RIGHT REPLACED THE BLIND HOLD BACK.

Model#

Dlr Sub Hrs

0.05

Sub Labor Amt \$8.50

Serial#

Appr Hrs

0.05

Appr Labor Amt \$8.50

Notes

Submitted

Labor Amt

\$374.00

Parts & Freight

\$0.00

Total

\$374.00

Approved

Labor Amt

\$374.00

Parts & Freight

\$0.00

Total

\$374.00

DEALER

DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.