



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 73443
Promised Date:
20 APR 24



CUSTOMER WORK ORDER

WO #: 73443 (Appointment Date: 23 APR 2024 - Time: 11:30am)

Customer: 53566 - ZINK, JAMES -

Tag: PH - ORDRED AWNING HELPER
SPRINGS 4-30-24

Author: PH

Location: 0510 CHECK STATUS WITH
SAR

Stock #: 10766

Stock Desc: 2023 TT COACHMEN
CATALINA 293TQBCKLE

Chassis #: 5ZT2CAUB6PX029262

Serial #: 5ZT2CAUB6PX029262

Mileage:

Licence:

Invoice #:

Date In: 22 APR 24

Promised: 30 APR 24

Date Sched:

Completed: 30 APR 24

Warr. Date: 14 FEB 24

Job #1 - Warranty

COMPLAINT: BATHROOM OVERHEAD VENT FAN NOT WORKING

CAUSE: White wire to the fan wasn't attached to the fan motor

CORRECTION: Took pictures of the white wire not attached to the fan motor. Pulled down the screen. Tried to plug in the white wire to the fan motor but the crimp was to loose. Tightened the crimp then pushed the wire on to the fan motor and tested the fan.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	34.00

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	0.00	0.00

Subtotal for Job #1: 34.00

Job #2 - Internal

COMPLAINT: USB PORT IN UPPER BUNK NOT WORKING

CAUSE: Found no cause

CORRECTION: Checked all usb-a and usb-c ports. All usb ports charge. Took pictures of the usb ports in working order. Customer might have a damaged charging cord.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C

Subtotal for Job #2: 0.00

Job #3 - Warranty

COMPLAINT: CABLE UNDER SLIDE IS JUST HANGING ON THE OUTSIDE

CAUSE: Fender was cut off center making the wires to the slideroom to show

CORRECTION: Inspected the wires hanging in the near the wheels. Found the fender was trimmed to far to the front exposing slideroom wires. Flipped the plastic guide over to direct the wires away from the wheels and now it doesn't show in the wheel well.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	136.00

Customer #: 53566
ZINK, JAMES



Subtotal for Job #3: 136.00

Job #4 - Warranty

COMPLAINT: CLIP ON DRAIN ON OFF DOOR SIDE IS BROKEN, CUSTOMER IS NOT SURE WHICH ONE IT IS

CAUSE: Drain cap for grey tank has a broken tab.

CORRECTION: Took pictures of the cap removed the cap. Got a new drain cap from the parts department then installed on the grey tank drain. Broken drain cap in warranty department.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00

Parts

Part #	Description	Qty	Price	Total
11-0429	39463 SEWER CAP W/HOSE CONNECTION	1.00	3.24	3.24

Subtotal for Job #4: 3.24

Job #5 - Warranty

COMPLAINT: AWNING NOT COMING OUT IT NEEDS HELP EVERY TIME

CAUSE: Needs the spring recall kit

CORRECTION: Put in po for spring kit

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	51.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00

Parts

Part #	Description	Qty	Price	Total
2022123083	SOLERA HELPER SPRING KIT	2.00	15.51	31.02

Other Services

Code	Description	Qty	Price	Total
FRT	SHIPPING FOR SPRING KIT	1.00	14.12	14.12

Subtotal for Job #5: 96.14

Job #6 - Internal

COMPLAINT: CHECK WATER HEATER, SAY IT IS NOT WORKING. THEY DE-WINTERIZED AND MAY HAVE NOT UN BYPASSED THE WATER HEATER

CAUSE: Water heater wasn't opened. Was still in bypass

CORRECTION: Went under the kitchen sink, took pictures of the water heater in bypass. Turned the valves. Closed the fresh tank dump valve. Filled the fresh tank 1/3 full then turned on the water pump to fill the water heater. Turned on the lp gas then fire the water heater. Let the water heater set for 30 mins. After 30 mins checked the water from the water heater by opening up a faucet. Water heater works as should. Checked the electric heating element as it was on. Heating element works. Camper is ready for camping.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C

W/O: 73443
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Customer #: 53566
ZINK, JAMES



Subtotal for Job #6: 0.00

Job #7 - Internal

COMPLAINT: Transferred to BAS*73536 on 01 MAY 24

Estimate amount was 0.00

CHECK OFF DOOR SIDE STAB JACK, CUSTOMER STATES IT MAY BE BENT

CORRECTION: Checked both front and rear stab jack by extending and retracting.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C

Subtotal for Job #7: 0.00

Parts Total: 34.26
 Labour Total: 221.00
 Sublet Total: 0.00
 Extras Total: 14.12
WORK ORDER TOTAL: 269.38

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 08 May 2024

W/O: 73443
Promised Date: 30 APR 24



Customer #: 53566
ZINK, JAMES

