

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106 BASDEN RV CENTER INC DBA AMERICAN RV CENTER 600 E BASELINE ROAD EVANSVILLE, IN 47725 USA Labor rate: \$170.00 OWNER INFORMATION JAMES J ZINK 222 W 20TH ST Huntingburg, IN 47542 USA Retail Date of Purchase 02/20/2024	CLAIM STATUS Authorized CLAIM 1902392 CLAIM ORIGIN WEB ORIGINAL CLAIM ID VIN 5ZT2CAUB6PX029262 CHASSIS VIN MILEAGE 0 SITE/WAREHOUSE 205 / 205 ITEM # ACAT293TQBCKLE DEALER RO # 73443 CLAIM START DATE 05/01/2024 CLAIM END DATE 01/01/1900 WARRANTY EXPIRATION DATE 02/20/2025
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Claim Line Details

Labor

Line# 1	Operation Code 40-196-24-11-001297	Operational Description Interior 12 Volt Wiring - Electrical/12 Volt Interior/Repair/Electrical
	Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2024-05-01 08:27:18 :: BATHROOM OVERHEAD VENT FAN NOT WORKING White wire to the fan wasn't attached to the fan motor Took pictures of the white wire not attached to the fan motor. Pulled down the screen. Tried to plug in the white wire to the fan motor but the crimp was to loose. Tightened the crimp then pushed the wire on to the fan motor and tested the fan.	
	Model#	Dlr Sub Hrs 0.20 Sub Labor Amt \$34.00
	Serial#	Appr Hrs 0.20 Appr Labor Amt \$34.00
	Notes AUTHORIZED AS REQUESTED.	

Labor

Line# 2	Operation Code 40-106-24-11-001253	Operational Description Exterior 12 Volt Wiring - Electrical/12 Volt Exterior/Repair/Electrical
	Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2024-05-01 08:28:27 :: CABLE UNDER SLIDE IS JUST HANGING ON THE OUTSIDE Fender was cut off center making the wires to the slideroom to show Inspected the wires hanging in the near the wheels. Found the fender was trimmed to far to the front exposing slideroom wires. Flipped the plastic guide over to direct the wires away from the wheels and now it doesn't show in the wheel well.	
	Model#	Dlr Sub Hrs 0.80 Sub Labor Amt \$136.00
	Serial#	Appr Hrs 0.80 Appr Labor Amt \$136.00
	Notes AUTHORIZED AS REQUESTED.	

Labor

Line# 3	Operation Code 60-138-01-00-001530	Operational Description Sewer Cap Cover - Plumbing/Drainage System/Replace/No Tread Code
	Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2024-05-01 08:30:08 :: CLIP ON DRAIN ON OFF DOOR SIDE IS BROKEN, CUSTOMER IS NOT SURE WHICH ONE IT IS Drain cap for grey tank has a broken tab. Took pictures of the cap removed the cap. Got a new drain cap from the parts department then installed on the grey tank drain. Broken drain cap in warranty department.	
	Model#	Dlr Sub Hrs 0.00 Sub Labor Amt \$0.00
	Serial#	Appr Hrs 0.00 Appr Labor Amt \$0.00
	Notes	

Labor

Line# 4	Operation Code	Operational Description
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20-78-12-00-003681

Awning Arm, each - Exterior/Awnings (Lippert)/Resecure or Tighten/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2024-05-01 08:32:50 :: AWNING NOT COMING OUT IT NEEDS HELP EVERY TIME Needs the spring recall kit INSTALL SPRING KIT FOR THE LIPPERT 2000 SEIRES AWNING

Model#	Dlr Sub Hrs	0.40	Sub Labor Amt	\$68.00
Serial#	Appr Hrs	0.30	Appr Labor Amt	\$51.00

Notes

Pictures are required for this repair. Please provide the following pictures:

1. The complete item (all sides, part removed)
2. The defect, if possible
3. Identifying marks, tags, labels, stamps - or location - or model/serial numbers

Please use JPEG or PDF formats only when attaching pictures to your claim.

PHOTOS ARE ADDED

PENDING VENDOR REVIEW

CASE # 4910110

AUTHORIZED PER VENDOR

VCB LIPPERT

Case Number: 4910110

VIN: PX029262

Hello John Stapleton,

Thank you for contacting Lippert Customer Care Center.

We have reviewed your request and information provided and Lippert will authorize one new spring repair kit and 0.3 hours of labor. This will assist with the awning opening to engage the strut. I have included a link below that outlines the part number and process that is needed for this repair.

<https://lci-support-doc.s3.amazonaws.com/technical-information-sheets/awnings/2000%20series/ccd-0008548.pdf>

Submitted	Labor Amt	\$238.00	Approved	Labor Amt	\$221.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$238.00		Total	\$221.00

DEALER **DATE**
SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER **DATE**
SIGNATURE

All repairs described have been inspected and are satisfactory.