



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 73441
Promised Date:
20 APR 24

CUSTOMER WORK ORDER

WO #: 73441 (Appointment Date: 22 APR 2024 - Time: 09:30am)

Customer: 50461 - FENWICK, ROGER -
812-306-6636

Tag:

Author: BJW

Location: 0425 READY TO CLOSE

Stock #: 11293

Stock Desc: 2024 TT COACHMEN

CATALINA SUMMIT SERIES 164BHX

Chassis #: 5ZT2CAEC2RK007119

Serial #: 5ZT2CAEC2RK007119

Mileage: 0

Licence:

Invoice #:

Date In: 22 APR 24

Promised: 30 APR 24

Date Sched:

Completed: 25 APR 24

Warr. Date: 05 MAR 24

Job #1 - Warranty

COMPLAINT: ROOF SEALANT. RECALL. SOLAR
51-1722 ROOF MOUNT SOLAR INLET

CAUSE: .

CORRECTION: REMOVED OLD SOLAR MOUNT AND INSTALLED NEW AND SEALED WITH DICOR.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	85.00

Parts

Part #	Description	Qty	Price	Total
F100530500	CABLE ENTRY ROOF PLATE FOR SOLAR SYS	1.00	9.49	9.49
69-8349	N102101T SELF-LEVELING SEALER - ALPHA SYSTEM	1.00	8.08	8.08

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	0.00	0.00

Subtotal for Job #1: 102.57

Job #2 - External

COMPLAINT: CUSTOMER HAS NO SPARE TIRE. CUSTOMER ADVISES THAT THERE NEVER WAS A SPARE ON IT WHEN HE PURCHASED IT HERE.FIND OUT FROM CHAD IF THIS WAS EQUIPPED OR NOT.

CORRECTION: THIS WAS AN OPTION ON THIS UNIT, HOWEVER, THE OPTION WAS NOT SELECTED WHEN THIS UNIT WAS ORDERED. BJ TO GET PRICE FOR WHEEL AND TIRE FOR CUSTOMER.

BJ CALLED CUSTOMER AND GAVE PRICE OF \$275.00 FOR TIRE AND WHEEL COMBO. NOTE: TIRE IS 215/75/R14 D

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		N/C

Other Services

Code	Description	Qty	Price	Total
FRT	FREIGHT - TIRE	0.00	N/C	N/C

Subtotal for Job #2: 0.00



Customer #: 50461
FENWICK, ROGER





Job #3 - Warranty

COMPLAINT: THE MAIN DOOR IS DIFFICULT TO CLOSE FROM THE INSIDE. IT CLOSES GOOD FROM THE OUTSIDE, BUT NOT THE INSIDE.

CAUSE: .

CORRECTION: Tightened up handle. And adjusted the striker plate.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	34.00

Subtotal for Job #3: 34.00

Job #4 - Internal

COMPLAINT: CUSTOMER ADVISES THAT ONE OF THE SCREWS IS MISSING FROM THE HEATER COVER ON THE INSIDE OF THE UNIT.

CAUSE: Screws missing

CORRECTION: Installed new screw in furnace cover

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	N/C

Subtotal for Job #4: 0.00

Job #24V254 - Warranty

COMPLAINT: THE CHARGE LINE MAY NOT HAVE OVER CURRENT PROTECTION

CORRECTION: SWAPPED WIRES ON BREAKER FOR RECALL.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	34.00

Subtotal for Job #24V254: 34.00

Parts Total:	17.57
Labour Total:	153.00
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	170.57

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 26 Apr 2024

