



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 73433
Promised Date:
20 APR 24

CUSTOMER WORK ORDER

WO #: 73433

Customer: 28173 - LIPKING, CHRIS -
812-459-6361

Tag:

Author: PH

Location: 0502 BH TO CLOSE

Stock #: 11308

Stock Desc: 2024 TT COACHMEN APEX
264RKS

Chassis #: 5ZT2CXR6RS047045

Serial #: 5ZT2CXR6RS047045

Mileage: 0

Licence:

Invoice #:

Date In: 20 APR 24

Promised: 30 APR 24

Date Sched:

Completed: 30 APR 24

Warr. Date: 25 APR 24

Job #FPDINTT - Internal

COMPLAINT: FINAL PDI ON NEW TRAVEL TRAILERS

CAUSE: final pdi

CORRECTION: did final and everything on sheet,also checked lp,water,electrical,and appliances.

Labor

Code	Description	Mechanic	Total
PDINTT	PDI - NEW TRAVEL TRAILER	DGH	N/C
PDINTT	PDI - NEW TRAVEL TRAILER	DGH	N/C
PDINTT	PDI - NEW TRAVEL TRAILER	DGH	N/C

Parts

Part #	Description	Qty	Price	Total
DC-24	ADVANCE GROUP 24 DEEP CYCLE BATTERY	1.00	N/C	N/C
5516	A10-3050FHVP 30M-50F PIGTAIL	1.00	N/C	N/C

Subtotal for Job #FPDINTT: 0.00

Job #SWAP - Internal

COMPLAINT: SWAP CUSTOMER'S HITCHWORK

CORRECTION: SWAPPED CUSTOMERS HITCHWORK AND PLATE FROM TRADE IN TO NEW UNIT.
HOOKED UP TO NEW TRAILER AND ADJUSTED AS NEEDED.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C

Parts

Part #	Description	Qty	Price	Total
14-2932	90-02-4400 9"DROP/13"RISE ADJ SHANK	1.00	N/C	N/C

Subtotal for Job #SWAP: 0.00

Job #1 - Internal

COMPLAINT: PULL MATTRESS OUT OF NEW UNIT AND CUSTOMER WILL INSTALL THEIR OWN NEW
MATTRESS

CORRECTION: PULLED



Customer #: 28173
LIPKING, CHRIS

Subtotal for Job #1: 0.00

Job #2 - Warranty

COMPLAINT: SLIDE LED LIGHTS NOT WORKING

CAUSE: lights dont work in slideroom

CORRECTION: noticed fuse was blown in fuse box installed new fuse and turned on light switch and fuse blew,took down lights tocheck wiring ,took off light switch and check wiring and it was good ,cut off lights and switch to do continuity check on wires and found their was a short in hot and ground side,tried to pull wires and they were stuck,next had to pull tim work down and drop down ceiling panel and wall panel to get to wires,found screw was in hot and groung side togetherpulled screw outside out of top metal trim and it made wires loose,pulled down wires from inside and you can see screw hole through wires in pictures,pulled wires out and fixed them,added wires to make them longer.hooked up wires on both lights and switch and mounted switch and lights,pulled staples from trim and pamel boards then restapled everything.and filled in holes and rehung blind,we took it off to make sure screw was not in wires.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	238.00
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	102.00
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	0.00

Subtotal for Job #2: 340.00

Job #3 - Warranty

COMPLAINT: BATHROOM SINK SLOW TO DRAIN

CAUSE: bathroom sink draining slow

CORRECTION: took pipes apart and pushed object through tail piece and it was faucet aerator in drain pipe,screwed back on to faucet and now it drains good.installed pipes back in place.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	34.00

Subtotal for Job #3: 34.00

Job #4 - Warranty

MISSING FIREPLACE REMOTE

ROBBED FROM #RS047006 SHOWROOM

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		0.00

Parts

Part #	Description	Qty	Price	Total
F100366415	REMOTE ONLY FOR 30" LUMENEX FIREPLAC	1.00	6.65	6.65

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-FIREPLACE REMOTE	1.00	17.30	17.30

Subtotal for Job #4: 23.95

Job #5 - Warranty

COMPLAINT: FURANCE NOT WORKING

CAUSE: furnance dont work

CORRECTION: turned on furnance and ac would click but furnance wouldnt come on,had to unscrew both recliners and move them to get to furnance wires,had no power in ac for furnance wires,chased wires from

W/O: 73433
Promised Date: 30 APR 24



Customer #: 28173
LIPKING, CHRIS





furnance through cabinets around corner under stove into ref area,then took out ceiling light and chased wires checked voltage and none in ceiling,checked under stove and i had voltage,chased wire under ref and found wires had come out of crimp,recrimped wires and it works now,had to put everything back together,all good.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	170.00

Subtotal for Job #5: 170.00

Job #6 - Internal

COMPLAINT: OUTDOOR KITCHEN KEYED LATCH IS INSTALLED BACKWARDS

CAUSE: Lock

CORRECTION: Flipped around

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	N/C

Subtotal for Job #6: 0.00

Job #7 - Internal

COMPLAINT: SILICONE NEEDS CLEANED OFF BACK WINDOW AND THE TRIM ABOVE THE BUMPER

CAUSE: Silicone

CORRECTION: Cleaned off

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	N/C

Subtotal for Job #7: 0.00

Job #8 - Internal

COMPLAINT: ON THE OFF DOOR SIDE REAR CORNER TRIM THERE IS A SECTION THAT HAS BLACK SILICONE ON IT THAT NEEDS CLEANED OFF.

CAUSE: Silicone

CORRECTION: Cleaned off

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	N/C

Subtotal for Job #8: 0.00

Parts Total: 6.65
Labour Total: 544.00
Sublet Total: 0.00
Extras Total: 17.30
WORK ORDER TOTAL: 567.95

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

