

e-Authorization

4/24/20
12:33:08 PM

3- Authorization number PA03651855 Reference no: 73420 Status: Approved Approved by pedes Approved date 4/22/2024
Trucking Name Address VIN Retail sold on

34	Basden's American RV	Basden's American RV 600 E Baseline Rd Evansville, IN 47725	4YDFALU23NE780023	10/27/2021				
Job Root or operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1 2200114A	Corner Moldings -	0.00	1.20	1.20		1	0.20	Complaint:TAKE THE SCREWS OUT AND INSTALL LONGER ONES THE SEALER ON THE FRONT WHERE THE REPAIR WAS DONE IS COMING APART AND CUSTOMER ASKED TO GET IT SEALED BACK Cause:Factory called for longer screws Correction:Removed the vinyl inserts and 9 screws from the front left hitch trim. Took pictures of the screws then put in 13 screws that where longer. Put the vinyl insert back in then retrimmed with sealer. Found other spots at the top that had voids in the sealer. Pictures of the area at the top left corner. Applied dicor sealer to the area. KRV – Approved as a Goodwill gesture (non-warranty).
2 3201816A	Decorative Wood	0.00	0.20	0.20		1	0.10	Complaint:THE DOOR SIDE FRONT SLIDE TOP FASCIA IS LOOSE Cause:Fascia not secure Correction:Stapled 1-1/4 Brad nails into the fascia then applied wood filler to hide the staples KRV – Approved as a Goodwill gesture (non-warranty).
3 3201516A	Batten Strips & C	0.00	0.20	0.20		1	0.10	Complaint:PASSANGER SIDE SLIDEROOM FRONT TRIM UNDER THE SLIDE FACIA IS LOOSE Cause:Trim not secured Correction:Stapled the trim on the ceiling of the slideroom, then filled with wood putty. KRV – Approved as a Goodwill gesture (non-warranty).
4 3201806A	Decorative Wood	0.00	0.50	0.50		1	0.10	Complaint:DOOR SIDE MIDDLE SLIDE NEXT TO FIRE EXTINGUISHER IS LOOSE NEED TO STAPLE IT BACK Cause:Trim not secured Correction:Started the trim then applied wood putty filler.

1 paper claims ~~only~~ use one pre-authorization number per warranty claim for
1. Please print a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim
form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the

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5 3201506A	Batten Strips & C	0.00	0.20	0.20		1	0.10	KRV – Approved as a Goodwill gesture (non-warranty). Complaint:IN THE BATHROOM FROM THE KITCHEN THE WALL BOARD BEHIND THE TOILET IS LOOSE NEED TO STAPLE BACK Cause:Wall paneling not secured to the studs Correction:Stapled the wall paneling to the studs then filled with wood putty
6 3201006F	Door - Interior Slic	0.00	0.50	0.50		1	0.20	KRV – Approved as a Goodwill gesture (non-warranty). Complaint:REAR BATHROOM DOOR FELL OFF NEED TO HANGE IT BACK UP Cause:Sliding door hanger failed Correction:Inspected the door and rail. Notice the door hanger had broken plastic. Went to the parts department and got a replacement slide door hanger. Removed the bad part then mounted the new part. Removed the trim above the sliding doors to install the door. Mounted the door on the rail then the trim above.
7 3201825A	Decorative Wood	0.00	0.20	0.20		1	0.10	KRV – Approved as a Goodwill gesture (non-warranty). Complaint:CEILING PANEL ABOVE THE MIDDLE BATH IS COMING LOOSE SEE IF IT CAN BE FIXED Cause:No staples holding ceiling trim Correction:Stapled the ceiling trim the applied wood putty filler
8 3400706B	Pantry Rack - Lat	0.00	0.30	0.30		1	0.30	KRV – Approved as a Goodwill gesture (non-warranty). Complaint:ON THE ISLAND THE LATCH THAT HOLDS THE TRASH CAN IS BROKEN AND NEEDS TO BE REPLACED Cause:Latch broke Correction:Inspected the latch for the trash can door. The broke from not aligned proper. Got new latch from parts department. Removed the broken latch the installed and checked for proper latching.
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