



600 E. Baseline Rd.
Evansville, IN 47725

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W/O: 73420



Customer #: 54678
GUZMAN, JORGE



CUSTOMER WORK ORDER

WO #: 73420

Customer: 54678 - GUZMAN, JORGE -

Tag:

Author: BH

Location: 0425 CHECK PREAUTH

Stock #:

Stock Desc: 2021 5W KEYSTONE

ALPINE

Chassis #:

Serial #: 4YDFALU23ME780023

Mileage:

Licence:

Invoice #:

Date In: 19 APR 24

Promised:

Date Sched:

Completed: 24 APR 24

Warr. Date:

Job #1 - Warranty

COMPLAINT: TAKE THE SCREWS OUT AND INSTALL LONGER ONES THE SEALER ON THE FRONT WHERE THE REPAIR WAS DONE IS COMING APART AND CUSTOMER ASKED TO GET IT SEALED BACK

CAUSE: Factory called for longer screws

CORRECTION: Removed the vinyl inserts and 9 screws from the front left hitch trim. Took pictures of the screws then put in 13 screws that were longer. Put the vinyl insert back in then retrimmed with sealer. Found other spots at the top that had voids in the sealer. Pictures of the area at the top left corner. Applied dicor sealer to the area.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	SAR	204.00

Parts

Part #	Description	Qty	Price	Total
13-1320	PW HAPS FREE SELF-LEVELING DICOR	1.00	7.69	7.69

Subtotal for Job #1: 211.69

Job #2 - Warranty

COMPLAINT: THE DOOR SIDE FRONT SLIDE TOP FASCIA IS LOOSE

CAUSE: Fascia not secure

CORRECTION: Stapled 1-1/4 Brad nails into the fascia then applied wood filler to hide the staples

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	SAR	34.00

Subtotal for Job #2: 34.00

Job #3 - Warranty

COMPLAINT: PASSANGER SIDE SLIDEROOM FRONT TRIM UNDER THE SLIDE FACIA IS LOOSE

CAUSE: Trim not secured

CORRECTION: Stapled the trim on the ceiling of the slideroom, then filled with wood putty.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	SAR	34.00



Subtotal for Job #3: 34.00

Job #4 - Warranty

COMPLAINT: DOOR SIDE MIDDLE SLIDE NEXT TO FIRE EXTINGUISHER IS LOOSE NEED TO STAPLE IT BACK

CAUSE: Trim not secured

CORRECTION: Started the trim then applied wood putty filler.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	SAR	85.00

Subtotal for Job #4: 85.00

Job #5 - Warranty

COMPLAINT: IN THE BATHROOM FROM THE KITCHEN THE WALL BOARD BEHIND THE TOILET IS LOOSE NEED TO STAPLE BACK

CAUSE: Wall paneling not secured to the studs

CORRECTION: Stapled the wall paneling to the studs then filled with wood putty

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	SAR	34.00

Subtotal for Job #5: 34.00

Job #6 - Warranty

COMPLAINT: REAR BATHROOM DOOR FELL OFF NEED TO HANGE IT BACK UP

CAUSE: Sliding door hanger failed

CORRECTION: Inspected the door and rail. Notice the door hanger had broken plastic. Went to the parts department and got a replacement slide door hanger. Removed the bad part then mounted the new part. Removed the trim above the sliding doors to install the door. Mounted the door on the rail then the trim above.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	SAR	85.00

Parts

Part #	Description	Qty	Price	Total
H529	H529 2-pk SLIDING DOOR HANGER	1.00	6.05	6.05

Subtotal for Job #6: 91.05

Job #7 - Warranty

COMPLAINT: CEILING PANEL ABOVE THE MIDDLE BATH IS COMING LOOSE SEE IF IT CAN BE FIXED

CAUSE: No staples holding ceiling trim

CORRECTION: Stapled the ceiling trim the applied wood putty filler

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	SAR	34.00

W/O: 73420



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Job #8 - Warranty

COMPLAINT: ON THE ISLAND THE LATCH THAT HOLDS THE TRASH CAN IS BROKEN AND NEEDS TO BE REPLACED

CAUSE: Latch broke

CORRECTION: Inspected the latch for the trash can door. The broke from not alined proper. Got new latch from parts department. Removed the broken latch the installed and checked for proper latching.

Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	SAR	51.00

Parts			
Part #	Description	Qty	Price
H201	H201 ROLLER CATCH WITH PRONG	1.00	3.19

Subtotal for Job #8: 54.19

Parts Total: 16.93
Labour Total: 561.00
Sublet Total: 0.00
Extras Total: 0.00

WORK ORDER TOTAL: 577.93

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 24 Apr 2024

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