

BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 73420
MANUFACTURER'S CLAIM #:

Manufacturer: 1013 - KEYSTONE RV CO
Customer: 54678 - JORGE GUZMAN
Address: 11123 CREKKLINE MEADOW CYPRESS, TX

77429

Phone:

Stock Number: 2021 ALPINE

VIN:

Mileage:

Auth. No:

Warr. Date:

HIN:

Work Order Comp: 24 APR 24

Dealer #: 1194

Work Order Date: 19 APR 24

SER#: 4YDFALU23ME780023

Inv #: 403424

WO # Job # Description JOB INFORMATION

73420 8 ON THE ISLAND THE LATCH THAT HOLDS THE TRASH CAN IS BROKEN AND
NEEDS TO BE REPLACED
Latch broke
Inspected the latch for the trash can door. The broke from not
alined proper. Got new latch from parts department. Removed the
broken latch the installed and checked for proper latching.

73420 6 REAR BATHROOM DOOR FELL OFF NEED TO HANGE IT BACK UP
Sliding door hanger failed
Inspected the door and rail. Notice the door hanger had broken
plastic. Went to the parts department and got a replacement slide
door hanger. Removed the bad part then mounted the new part.
Removed the trim above the sliding doors to install the door.
Mounted the door on the rail then the trim above.

73420 1 TAKE THE SCREWS OUT AND INSTALL LONGER ONES THE SEALER ON THE
FRONT WHERE THE REPAIR WAS DONE IS COMING APART AND CUSTOMER
ASKED TO GET IT SEALED BACK
Factory called for longer screws
Removed the vinyl inserts and 9 screws from the front left hitch
trim. Took pictures of the screws then put in 13 screws that
where longer. Put the vinyl insert back in then retrimmed with
sealer. Found other spots at the top that had voids in the
sealer. Pictures of the area at the top left corner. Applied
dicor sealer to the area.

Claim : 73420

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WO #      Job #   Description      JOB INFORMATION
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73420      2      THE DOOR SIDE FRONT SLIDE TOP FASCIA IS LOOSE
                Fascia not secure
                Stapled 1-1/4 Brad nails into the fascia then applied wood
                filler to hide the staples

73420      3      PASSANGER SIDE SLIDEROOM FRONT TRIM UNDER THE SLIDE FACIA IS
                LOOSE
                Trim not secured
                Stapled the trim on the ceiling of the slideroom, then filled
                with wood putty.

73420      4      DOOR SIDE MIDDLE SLIDE NEXT TO FIRE EXTINGUISHER IS LOOSE NEED TO
                STAPLE IT BACK
                Trim not secured
                Started the trim then applied wood putty filler.

73420      5      IN THE BATHROOM FROM THE KITCHEN THE WALL BOARD BEHIND THE TOILET
                IS LOOSE NEED TO STAPLE BACK
                Wall paneling not secured to the studs
                Stapled the wall paneling to the studs then filled with wood
                putty

73420      7      CEILING PANEL ABOVE THE MIDDLE BATH IS COMING LOOSE SEE IF IT CAN
                BE FIXED
                No staples holding ceiling trim
                Stapled the ceiling trim the applied wood putty filler

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Part No      Job#   Description      PARTS      Qty      Price      Total
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RVDH201      8      H201 ROLLER CATCH WITH PRONG      1.00      3.19      3.19
RVDH529      6      H529 2-pk SLIDING DOOR HANGER      1.00      6.05      6.05
DCR505LSW-1  1      PW HAPS FREE SELF-LEVELING DICOR      1.00      7.69      7.69

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Lab Code     Job#   Description      LABOUR      Hrs      Rate      Total
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Z990         8      MISCELLANEOUS REPAIR      0.30      170.00      51.00
Z990         6      MISCELLANEOUS REPAIR      0.50      170.00      85.00
Z990         1      MISCELLANEOUS REPAIR      1.20      170.00      204.00
Z990         2      MISCELLANEOUS REPAIR      0.20      170.00      34.00
Z990         3      MISCELLANEOUS REPAIR      0.20      170.00      34.00
Z990         4      MISCELLANEOUS REPAIR      0.50      170.00      85.00
Z990         5      MISCELLANEOUS REPAIR      0.20      170.00      34.00
Z990         7      MISCELLANEOUS REPAIR      0.20      170.00      34.00

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Parts Total:      16.93
Labour Total:     561.00
Sublet Total:      0.00
Extras Total:      0.00

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>>>> Claim Total:      577.93

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Customer Signature: _____

Date: _____