

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1883393
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CANB1RU042729
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$170.00	SITE/WAREHOUSE	103 / 103
OWNER INFORMATION		ITEM #	CAT243RBSLE
DONALD H BRADLEY JR.		DEALER RO #	73380
949 OSAGE DR		CLAIM START DATE	04/15/2024
Henderson, KY 42420		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	04/15/2024	WARRANTY EXPIRATION DATE	04/15/2025

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	20-43-01-00-000589	Die Cut, Stripe, Decal, Graphic - Exterior/Exterior Miscellaneous/Replace/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2024-04-15 11:16:18 :: DECALS ARE BUBBLING ON THE OFF DOOR SIDE NEED TO TAKE ALL DECALS OFF THAT ARE BUBBLING AND REPLACE WITH NEW			
Model#	Dlr Sub Hrs	6.00	Sub Labor Amt	\$1,020.00
Serial#	Appr Hrs	1.80	Appr Labor Amt	\$306.00
	Notes			
	EXCESSIVE AMOUNT REQUESTED			
	CHANGED TO SIMILAR REPAIR TIME TO R/R DECALS			
	.30 X3			
	.50 X1			
	.40 X1			

Labor

Line# 2	Operation Code	Operational Description		
	SB-456-01-00-004506	51-1722 - ROOF MOUNT SOLAR INLET (AURORA & CATALINA) - INSPECTION AND PERFORM REMEDY - Technical Service Bulletin/Sealant/Replace/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2024-05-13 12:14:45 :: RECALL FOR SOLAR INLET LEAKING recall solar inlet cut rubber off of outlet and took out screws and unplugged wires and took off 12 volt wires, cut the rest of rubber off of roof and installed new inlet hooked up 12 volt wires, installed buytel tape and screwed into place then put dicor all around plate.			
Model#	Dlr Sub Hrs	0.50	Sub Labor Amt	\$85.00
Serial#	Appr Hrs	0.50	Appr Labor Amt	\$85.00
	Notes			
	PLEASE SUBMIT A PHOTO SHOWING THE CRACK IN THE INLET			
	PIC ADDED			
	AUTHORIZED AS REQUESTED			

Labor

Line# 3	Operation Code	Operational Description		
	20-66-02-17-000672	Striker Plate or Door Lock - Exterior/Entry Doors/Adjust/Latch		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2024-05-13 12:16:12 :: FIX DEAD BOLT WONT LOCK deadbolt latch catch was upside down turnrd over and it works fine now.			
Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$34.00

Serial#

Appr Hrs

0.20

Appr Labor Amt \$34.00

Notes

Labor

Line# 4

Operation Code

40-106-24-11-001253

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2024-05-13 12:17:01 :: CHECK THAT SOLAR IS CHARGING BATTERY. CUSTOMER STATES THAT HE PARKS IN FULL SUN AND THE BATTERY STILL DIES battery not charging from solar when i did recall wire from positive side fell out, took out controller and took off positive sides of wires to reset controller, put wires back in and it worked, tested inside and outside in sun and it is charging now.

Operational Description

Exterior 12 Volt Wiring - Electrical/12 Volt Exterior/Repair/Electrical

Model#

Dlr Sub Hrs

0.50

Sub Labor Amt \$85.00

Serial#

Appr Hrs

0.50

Appr Labor Amt \$85.00

Notes

AUTHORIZED AS REQUESTED

Labor

Line# 5

Operation Code

30-92-01-00-001174

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2024-05-13 12:17:46 :: HADRAIL HAS A STRIPPED SCREW AT THE TOP OF IT handrail screw was not stripped ,they were not in all the way checked all of them.

Operational Description

Step Assist Handle - Interior/Interior Miscellaneous/Replace/No Tread Code

Model#

Dlr Sub Hrs

0.10

Sub Labor Amt \$17.00

Serial#

Appr Hrs

0.10

Appr Labor Amt \$17.00

Notes

Labor

Line# 6

Operation Code

60-143-19-00-001632

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2024-05-13 12:18:33 :: OUTSIDE SHOWER HAS GAPS OROUND MOUNTING FLANGE THAT ARENT SEALED outside shower there is no gaps around shower only thing the gap is in is the door hinge.all good.

Operational Description

Exterior Shower Box - Plumbing/Exterior Shower/Reseal/No Tread Code

Model#

Dlr Sub Hrs

0.20

Sub Labor Amt \$34.00

Serial#

Appr Hrs

0.20

Appr Labor Amt \$34.00

Notes

Submitted	Labor Amt	\$1,275.00	Approved	Labor Amt	\$561.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$1,275.00		Total	\$561.00

DEALER	DATE
SIGNATURE	
I certify that I have performed these repairs consistent with Forest River Policies.	

CUSTOMER	DATE
SIGNATURE	
All repairs described have been inspected and are satisfactory.	