

Pre-Authorization

Pre-Authorization number PA03652258 Reference no: 73360 Status: Approved Approved by hulld Approved date 4/23/2024
Servicing Name Address VIN Retail sold on
Dealer

1194 Basden's American RV Basden's American RV 4YDTSGR23P3100670
600 E Baseline Rd
Evansville, IN 47725

Nu mbe r of	Root operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	5104306B	Receptacle 120V	0.00	0.50	0.50		1	0.30	Complaint:THE 110V OUTLET IN THE MASTER BEDROOM IS NOT WORKING. Cause:gfcı outlet not working Correction:went in and checked outlet and it was fine but would not fit in box, old outlet could not be found, filled out sheet to get new outlet, had to guess which outlet because they make 3 different ones and we don't have original, screw was broken off in box, so i had to take out wires to take box out of wall, got screw out and had to put back in wall and wire back up until we get new outlet, parts are on order. got the right gfi took old one out and wired up new one had to find new screw since bottom one was broke,screwed in and tested all good.
2	3102306A	Dinette Seat Base	0.00	0.40	0.40		1	0.20	Complaint:THE WOOD IS SPLINT IN ONE OF THE DINING BENCHES UNDER CUSHION Cause:dining wood split Correction:took pictures and took out board and cut down wood to make new one, installed with l brackets, all good.
3	3200726B	Door - Interior Fol	0.00	0.20	0.20		1	0.10	Complaint:DOOR INTO BUNKHOUSE THE CLOSURE SNAP HAS COME OUT Cause:snap closure Correction:installed new snap closure.
4	3200606B	Door - Interior Fol	0.00	0.30	0.20		1	0.10	Complaint:COUCH HAS STORAGE UNDER AND AND WILL NOT POP BACK IN WHEN YOU OPEN IT UP Cause:latch for door under couch Correction:had to move latch because it was not close to latch to work, moved latch to catch door not it stays up.

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1.30

For paper claims only use one pre-authorization number per warranty claim for

Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to Keystone RV Company