

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1896779
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CAEC1RK008018
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$170.00	SITE/WAREHOUSE	203 / 203
OWNER INFORMATION		ITEM #	BCAT164BHX
LOIS MCGILL		DEALER RO #	73355
19 OAK MEADOW RD		CLAIM START DATE	04/25/2024
Evansville, IN 47725		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	04/23/2024	WARRANTY EXPIRATION DATE	04/23/2025

Claim Line Details

Labor

Line# 1

Operation Code	40-196-01-11-001309	Operational Description
Complaint, Cause, Correction	Charging Center - USB & 12 Volt - Electrical/12 Volt Interior/Replace/Electrical	
Original Note	: bhoffman@americanrvcenter.com, 2024-04-25 13:02:06 :: USB AT THE BED ON THE DOOR SIDE IS NOT WORKING USB OUTLET BY BED DOES NOT WORK (CURB SIDE) Removed outlet from wall mounting. Positive wire was pulled out of back of receptical. Installed new USB charging outlet. Checked operation.	
Model#	Dlr Sub Hrs	Sub Labor Amt
	0.40	\$68.00
Serial#	Appr Hrs	Appr Labor Amt
	0.40	\$68.00
Notes		

Labor

Line# 2

Operation Code	70-147-01-00-003273	Operational Description
Complaint, Cause, Correction	TV Bracket - Appliances/Television/Replace/No Tread Code	
Original Note	: bhoffman@americanrvcenter.com, 2024-04-25 13:02:59 :: THE FACTORY TV WILL NOT FIT ON WALL BRACKET. BRKT INSTALLED AT FACTORY. FACTORY TV WILL NOT FIT ON WALL BRACKET Factory mounted TV bracket mounted too close to front shelf and would not go into wall mounted bracket. Removed wall bracket and remounted 3/4 in to the right. Remounted at this location. TV now mounts into wall bracket.	
Model#	Dlr Sub Hrs	Sub Labor Amt
	0.30	\$51.00
Serial#	Appr Hrs	Appr Labor Amt
	0.10	\$17.00
Notes	WILL NEED A PHOTO SHOWING HOW THIS IS NOT FITTING ON THE BRACKET. how do you want a photo the bracket is already moved, in the photo its too close next time try putting the tv up there before installing it EXCESSIVE AMOUNT REQUESTED CHANGED TO FLAT RATE	

Submitted	Labor Amt	\$119.00	Approved	Labor Amt	\$85.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$119.00		Total	\$85.00

DEALER _____ DATE _____
SIGNATURE _____
I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ DATE _____
SIGNATURE _____
All repairs described have been inspected and are satisfactory.