



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
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W/O: 73353
Promised Date:
18 APR 24

CUSTOMER WORK ORDER

WO #: 73353

Customer: 54650 - SMITH, KALAH -
812-746-3941

Tag: BH - BATTEN ORDERED. 4-22

Author: BH

Location: 0506 CHECK PREAUTH

Stock #: 11369

Stock Desc: 2024 TT COACHMEN
CATALINA SUMMIT SERIES 164BHX

Chassis #: 5ZT2CAECXRK008020

Serial #: 5ZT2CAECXRK008020

Mileage: 0

Licence:

Invoice #:

Date In: 12 APR 24

Promised: 18 APR 24

Date Sched:

Completed: 30 APR 24

Warr. Date: 18 APR 24

Job #PDINTT - Internal

COMPLAINT: PDI - NEW TRAVEL TRAILER - 3 HR PDI

CAUSE: PDINTT PDI NEW TRAVEL TRAILER

CORRECTION: Moved unit into shop from sales lot. Filled LP tank. Installed battery box and new battery. Mounted LP tank. Connected all tongue wiring to battery. Checked all exterior lights and brakes. Checked lug nuts and set tire pressure at 65 psi. Recorded all tire serial numbers. Operated stab jacks. Checked roof and awning. Checked power cord. Checked all interior lights. Checked converter output. Checked entrance door and all compartment doors. Checked all electrical outlets and GFCI outlets. Checked all USB outlets. Checked all windows and blinds. Checked all cabinets and drawers. Applied all company decals. Filled fresh water tank. Flushed antifreeze from all water lines and faucets. Performed LP drop test. Set LP pressure at 10 in.wc. Checked Refrigerator, Microwave, Range, Furnace and Water Heater on LP and Electric. Checked Air Conditioner. Installed factory TV. Made up cable to connect to TV Antenna. Ran Channel scan and found 15 channels inside shop.

Labor

Code	Description	Mechanic	Total
Z991	MISC LABOUR CODE (INTERNAL)	DKM	N/C
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Z991	MISC LABOUR CODE (INTERNAL)	DKM	N/C

Parts

Part #	Description	Qty	Price	Total
13034	55362 STD BATTERY BOX	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
LPGI	LP - UNIT SALES	4.00	N/C	N/C

Subtotal for Job #PDINTT: 0.00

Job #FPDINTT - Internal

COMPLAINT: FINAL PDI ON NEW TRAVEL TRAILERS

CAUSE: FPDINTT FINAL PDI ON NEW TRAVEL TRAILER

CORRECTION: Drained all holding tanks, including water heater. Moved unit to wash bay area.

Labor

Code	Description	Mechanic	Total
Z991	MISC LABOUR CODE (INTERNAL)	DKM	N/C
Z991	MISC LABOUR CODE (INTERNAL)	DKM	N/C



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PDINTT	PDI - NEW TRAVEL TRAILER	DKM	N/C
PDINTT	PDI - NEW TRAVEL TRAILER	DKM	N/C

Parts

Part #	Description	Qty	Price	Total
DC-24	ADVANCE GROUP 24 DEEP CYCLE BATTERY	1.00	N/C	N/C

Subtotal for Job #FPDINTT: 0.00

Job #E2 - Internal

COMPLAINT: 10K E2 EQUALIZER HITCH

CAUSE: E2 10K E2 EQUALIZER HITCH

CORRECTION: Mounted Hitch brackets on frame of unit.
 SETUP HITCH HIGHT AND HOOKED UP TO TRAILER. ADJUSTED HITCH AS NEEDED TO WORK WITH TRAILER.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C

Parts

Part #	Description	Qty	Price	Total
14-1641	1000# E2 TRUNION HITCH W/BALL	1.00	N/C	N/C

Subtotal for Job #E2: 0.00

Job #BCWT - Internal

COMPLAINT: BRAKE CONTROL & WIRING - PICKUP TRUCK ONLY

CORRECTION: INSTALLED BRAKE CONTROL AND WIRING. USED A UNIVERSAL WIRING HARNESS AND TESTED THE 7-WAY OUTPUT. EVERYTHING IS WORKING AS IT SHOULD.

Labor

Code	Description	Mechanic	Total
BCWT	BRAKE CONTROL & WIRING - PICKUP	GAH	N/C

Parts

Part #	Description	Qty	Price	Total
14636	7WAY PLASTIC CAR END	1.00	N/C	N/C
19-0938	9 WAY CONNECTOR - BRACKET	1.00	N/C	N/C
19-1441	16-3030 30A CIRCUIT BREAKER	1.00	N/C	N/C
51140	PROPORTIONAL BRAKE CONTROL	1.00	N/C	N/C
81789	UNIVERSAL HARNESS HBCC	1.00	N/C	N/C
	UNIVERSALUNIVERSAL HARNESS			
	HBCC UNIVERSAL			

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #BCWT: 0.00

Job #MONSTER - Internal

COMPLAINT: MONSTER SEAL IN ALL TIRES

CAUSE: MONSTER MONSTER SEAL IN ALL TIRES

CORRECTION: Added Monster Seal in both tires.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C



Subtotal for Job #MONSTER: 0.00

Job #1 - Internal

COMPLAINT: MAXX GAURD IN AND OUT

CORRECTION: HAD WASHBAY DO MAXX GUARD

Subtotal for Job #1: 0.00

Job #2 - Warranty

COMPLAINT: THE CURB SIDE REAR LIGHT DOES NOT WORK.

CAUSE: CURBSIDE REWAR LIGHT DOES NOT WORK.

CORRECTION: Removed curb side tail light from unit. Checked all wire connections. Found that ground wire was connected to tail light wire. Cutoff connectors and reconnected correct wires together. Checked lights again. No lights. Checked fuses in test box. Fuse had been blown because of ground wire was connected to tail light wire. Replaced fuse. Now lights are working as they should. Cleaned off old silicone around tail light. Remounted tail light. Resealed around light.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	34.00
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	0.00

Subtotal for Job #2: 34.00

Job #3 - Warranty

COMPLAINT: GREY TANK LEAKS AT THE DRAIN PIPE FITS TO THE TANK

CAUSE: GREY TANK LEAKS WHERE DRAIN PIPE FITS TO TANK

CORRECTION: Drained holding tanks. Removed both dump valves to be able to remove drain pipe from tank. POulled pipe away from grey tank. Cleaned surfaces. Applied new sealer to drain pipe fitting. Pushed into tank and reattached both drain valves. Tightened all mounting bolts securely. Tightened clamp around tank flange. Waited a couple of hours. Added water to grey tank. Still leaking at same place. Removed hose clamp and pulled drain out of tank. Added more sealer and reassembled. Will wait until morning to add water and check again. 4-17-2024: Added water to grey tank. Tank is still leaking. Removed drain valve and drain pipe again. Cleaned all of old factory type sealer from tank and drain fitting. Removed O ring from fitting and cleaned all old sealer from grove. Applied ADHESIVE to tank fitting and O ring. Inserted into tank .Placed tank dump valve in place and secured with mountind bolts. Tightened clamp around tank flange. Will let sealer setup a little before adding water to tank. Added water to grey tank. At 1/3 leak started again. Removed both dump valves. Sliiped a 3 in. rubber coupling over pipe and on tank flange. Tightened clamps. Remounted both dump valves. Fill tank to 2/3 full. No leaks with rubber coupling.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	170.00
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	170.00
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	170.00
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	0.00

Parts

Part #	Description	Qty	Price	Total
8033	DICOR LIQUID BUTYL - GRAY	1.00	6.82	6.82
08609	3M WINDOW WELD	1.00	33.50	33.50

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Subtotal for Job #3: 550.32

Job #DELUXE - Internal

DELUXE STARTER KIT

PER KELLY

Parts

Part #	Description	Qty	Price	Total
44722	DELUXE STARTER KIT	1.00	N/C	N/C

Subtotal for Job #DELUXE: 0.00

Job #4 - Warranty

COMPLAINT: THE WALL BOARD AT THE FRONT OF THE TRAILER THE WALL BOARD HAS A BIG BOW IN IT

CAUSE: Wall

CORRECTION: Removed upper panel back and put a 36"16" plywood behind wall. Tried staples put didn't work. Screw wall to plywood and works good. Ordered new trim to cover screws.4/19/24

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	BB	40.80
Z990	MISC LABOUR CODE (EXTERNAL)	BB	44.20
Z990	MISC LABOUR CODE (EXTERNAL)	BB	170.00

Parts

Part #	Description	Qty	Price	Total
9205	2X4X96 PINE STUD	1.00	3.77	3.77
F100341832	TRIM, BATTEN 1-1/2" x 8' #198 DOMINO	4.00	2.58	10.32

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-BATTEN	1.00	30.44	30.44

Subtotal for Job #4: 299.53

Job #5 - Internal

COMPLAINT: FLIP REFRIGERATOR DOOR

CAUSE: swap ref door to other side

CORRECTION: had to take out ref all the way to get door off, took off door and brackets and swapped to other side and put door back on and slide into place and secured.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C

Subtotal for Job #5: 0.00

Parts Total: 54.41
Labour Total: 799.00
Sublet Total: 0.00
Extras Total: 30.44
WORK ORDER TOTAL: 883.85

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Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 03 May 2024

W/O: 73353
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