

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1896763
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CAECXRK008020
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$170.00	SITE/WAREHOUSE	203 / 203
OWNER INFORMATION		ITEM #	BCAT164BHX
KALAH J SMITH		DEALER RO #	73353
3213 ASPEN DR		CLAIM START DATE	04/25/2024
Evansville, IN 47711		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	04/18/2024	WARRANTY EXPIRATION DATE	04/18/2025

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	40-106-01-12-001216	Clearance Light - Electrical/12 Volt Exterior/Replace/Exterior Lighting		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2024-04-25 12:47:53 :: THE CURB SIDE REAR LIGHT DOES NOT WORK. CURBSIDE REWAR LIGHT DOES NOT WORK. Removed curb side tail light from unit. Checked all wire connections. Found that ground wire was connected to tail light wire. Cutoff connectors and reconnected correct wires together. Checked lights again. No lights. Checked fuses in test box. Fuse had been blown because of ground wire was connected to tail light wire. Replaced fuse. Now lights are working as they should. Cleaned off old silicone around tail light. Remounted tail light. Resealed around light.			
Model#		Dlr Sub Hrs	0.20	Sub Labor Amt \$34.00
Serial#		Appr Hrs	0.20	Appr Labor Amt \$34.00
Notes				

Labor

Line# 2	Operation Code	Operational Description	
	60-138-01-00-001520	Black Water Tank (Read Notes!!!) - Plumbing/Drainage System/Replace/No Tread Code	
	Complaint, Cause, Correction		
	Original Note : bhoffman@americanrvcenter.com, 2024-04-25 12:52:07 :: GREY TANK LEAKS AT THE DRAIN PIPE FITS TO THE TANK GREY TANK LEAKS WHERE DRAIN PIPE FITS TO TANK Drained holding tanks. Removed both dump valves to be able to remove drain pipe from tank. Pulled pipe away from grey tank. Cleaned surfaces. Applied new sealer to drain pipe fitting. Pushed into tank and reattached both drain valves. Tightened all mounting bolts securely. Tightened clamp around tank flange. Waited a couple of hours. Added water to grey tank. Still leaking at same place. Removed hose clamp and pulled drain out of tank. Added more sealer and reassembled. Will wait until morning to add water and check again. 4-17-2024: Added water to grey tank. Tank is still leaking. Removed drain valve and drain pipe again. Cleaned all of old factory type sealer from tank and drain fitting. Removed O ring from fitting and cleaned all old sealer from grove. Applied ADHESIVE to tank fitting and O ring. Inserted into tank .Placed tank dump valve in place and secured with mounted bolts. Tightened clamp around tank flange. Will let sealer setup a little before adding water to tank. Added water to grey tank. At 1/3 leak started again. Removed both dump valves. Slipped a 3 in. rubber coupling over pipe and on tank flange. Tightened clamps. Remounted both dump valves. Fill tank to 2/3 full. No leaks with rubber coupling.		
Model#	Dlr Sub Hrs	4.00	Sub Labor Amt \$680.00
Serial#	Appr Hrs	3.00	Appr Labor Amt \$510.00
	Notes		
	EXCESSIVE AMOUNT REQUESTED. CHANGED TO SIMILAR REPAIR TIME FOR SIMILAR REPAIRS		

Labor

Line# 3	Operation Code	Operational Description
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Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2024-04-25 12:52:50 :: THE WALL BOARD AT THE FRONT OF THE TRAILER THE WALL BOARD HAS A BIG BOW IN IT Wall Removed upper panel back and put a 36"16" plywood behind wall. Tried staples put didn't work. Screw wall to plywood and works good. Ordered new trim to cover screws.4/19/24

Model#	Dlr Sub Hrs	2.00	Sub Labor Amt	\$340.00
Serial#	Appr Hrs	1.50	Appr Labor Amt	\$255.00

Notes
PLEASE SUBMIT MORE PHOTOS
PHOTOS HAVE BEEN ADDED
EXCESSIVE AMOUNT REQUESTED
CHANGED TO SIMILAR REPAIR TIME TO REMOVE WALL PANEL ADD SUPPORT AND REINSTALL WALL PANEL AND ADD TRIM.

Submitted	Labor Amt	\$1,054.00	Approved	Labor Amt	\$799.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$1,054.00		Total	\$799.00

DEALER

SIGNATURE

DATE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

SIGNATURE

DATE

All repairs described have been inspected and are satisfactory.