

Pre-Authorization

Pre-Authorization number PA03653116			Reference no: 73338			Status: Approved		Approved by stept		Approved date 4/24/2024	
Servicing Dealer	Name		Address			VIN		Retail sold on			
1194	Basden's American RV		Basden's American RV 600 E Baseline Rd Evansville, IN 47725			4YDTCGM21PL500604		4/13/2023			
Nu mbe r of	Root operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction		
1	1204626B	Slide Out In & Out	0.00	0.50			1	0.30	Complaint:SLIDE ROOM IS GETTING STUCK OUT. CUSTOMER HAD IT HERE IN DECEMBER FOR SAME ISSUE AND WE COULD NOT REPLICATE. HE HAS VIDEO SHOWING IT HAPPENING Cause:Got it to stop couple times. Correction:Replaced the relays in the panel in front compartment. KRV – Keystone RV does not administer the warranty for Jensen, ASA In-Command, Voyager, Advent, and Hamilton Beach components. Please contact ASA Electronics for assistance. ASA Electronics can be reached via phone at 877-845-8750		
2	6103015A	Kitchen Sink - Dri	0.00	0.20	0.20		1	0.20	Complaint:UNDER THE KITCHEN SINK WE FIXED A LEAK, THERE IS STILL A DRIP ON THE RIGHT SIDE OF THE SINK AT THE WATER LINE Cause:The sink tub was leaking where it meets the countertop Correction:The sink tub was leaking where it meets the countertop KRV- approved to repair		
3	6101415A	Fresh Water Pres	0.00	1.00	1.00		1	0.10	Complaint:THE OUTSIDE SHOWER IN THE DOCKING AREA THE FAUCET LEAKS Cause:DOCKING STATION LEAKS Correction:REMOVED THE OLD DOCKING STATION AND INSTALLED NEW AND HOOKED UP AND SEALED THEN HOOKED UP WATER AND TESTED FOR LEAKS . FOUND NO LEAKS KRV- approved to replace		
Pre-Authorization number PA03653116					1.20						

For paper claims only use one pre-authorization number per warranty claim for

Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to Keystone RV Company