

Pre-Authorization

Pre-Authorization number PA03647522 Reference no: 73311

Status: Approved

Approved by stept

Approved date 4/17/2024

Servicing
Dealer

Name

Address

VIN

Retail sold on

1194	Basden's American RV	Basden's American RV 600 E Baseline Rd Evansville, IN 47725	4YDFCGR24P2501614	10/27/2023
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Nu mbe r of	Root operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	6104715B	Washer Hookup -	0.00	1.50	1.00		1	0.20	Complaint:COLD WATER DRIPPING FROM CONNECTION ON WASHER DRYER AREA. Cause:cold valve leaking at washer. Correction:HOOKED UP WATER AND TESTED AND COLD SIDE IS LEAKING,TOOK OFF ACESS PANEL AND HAD TO CUT LINES AND PULL OUT BOTH VALVES TO GET TO ACESS NUT AND CUT OFF CLAMP,INSTALLED NEW VALVE ND PUT VALVE BACK IN PLACE AND CLAMP DOWN,PUT BACK IN WALL AND PUT BOTH LINES BACK TOGETHER,TESTED AGAIN AND THIS VALVE LEAKS ALSO,HAD TO ORDER NEW VALVE,WILL NEED TO DO THIS PROCESS AGAIN,WAITING ON PARTS. did same process as before and put panel back in place, no leaks this time, all good. KRV- labor time approved and adjusted allowing for proper repair to be performed
2	5102506B	Light, 12V Interior	0.00	0.30	0.10		1	0.10	Complaint:MOTION LIGHT KEEPS GOING ON AND OFF EVERY 15 SEC. Cause:motion light by stairs Correction:took out old light and cut wires and installed new light and wired up. KRV- VCB
					1.10				

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For paper claims only use one pre-authorization number per warranty claim for

Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to Keystone RV Company