



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

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W/O: 73290



CUSTOMER WORK ORDER

WO #: 73290

Customer: 54411 - SMITH, MATTHEW C.
- 812-480-5375

Tag:

Author: BH

Location: 0430 CHECK PREAUTH

Stock #: 11336

Stock Desc: 2024 5W KEYSTONE

MONTANA 3915TB

Chassis #: 4YDFM0U26R4701090

Serial #: 4YDFM0U26R4701090

Mileage: 0

Licence:

Invoice #: 403583

Date In: 04 APR 24

Promised:

Date Sched:

Completed: 27 APR 24

Warr. Date: 19 APR 24

Job #PDINFW - Internal

COMPLAINT: PDI - NEW FIFTH WHEEL

CAUSE: PDINFW PDI NEW FIFTH WHEEL

CORRECTION: Moved unit into shop from sales lot. Placed (2) batteries in battery box. Made up cables to connect batteries together and to connect batteries to inside of box cover. Connected unit battery cables to top of battery box. Filled LP tanks. Checked all exterior lights and brakes. Checked lug nuts and set tire pressure at 110 psi. Recorded all tire serial numbers. Checked roof and sealed a few air bubbles across rear of roof. Operated and checked both patio awnings. Applied all company decals. Checked Power Cord. Checked Converter output. Checked all interior lights. Checked entrance door and all compartment doors. Checked all windows and blinds. Checked all cabinets and drawers. Checked all electrical outlets and GFCI outlets. Checked all USB outlets. Operated both bathroom vent fans. Filled fresh water tank. Flushed antifreeze from water pump. Connected to city water and flushed antifreeze from all water lines and faucets. Checked all water lines and faucets for leaks. Performed LP drop test and set LP pressure at 10 in.wc. Operated all (3) Air conditioners. Rear AC also operated in Heat Pump mode. Checked Refrigerator, Range, Furnace and Water Heater on LP and Electric. Checked Vacuum Cleaner and Ceiling Fan. Filled all holding tanks and checked monitor panel. Checked TV Antenna and all (3) TVs. Checked Fireplace and Radio.

Labor

Code	Description	Mechanic	Total
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	DKM	N/C
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Z991	PDI NEW FIFTH WHEEL (INTERNAL)	DKM	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
LPGI	LP - UNIT SALES	12.00	N/C	N/C

Subtotal for Job #PDINFW: 0.00

Job #FPDINFW - Internal

COMPLAINT: FINAL PDI ON NEW FIFTH WHEELS

CAUSE: FPDINFW FINAL PDI ON NEW FIFTH WHEEL

Customer #: 54411
SMITH, MATTHEW C.



CORRECTION: Closed unit up and moved outside for Inspector. After inspection , drained all holding tanks. Shutoff Refrigerator. Moved unit to washbay area.

Labor

Code	Description	Mechanic	Total
PDINFW	FINAL PDI NEW FIFTH WHEEL (INTERNAL	DKM	N/C
PDINFW	FINAL PDI NEW FIFTH WHEEL (INTERNAL	DKM	N/C

Parts

Part #	Description	Qty	Price	Total
DC-24	ADVANCE GROUP 24 DEEP CYCLE BATTERY	2.00	N/C	N/C
5516	A10-3050FHVP 30M-50F PIGTAIL	1.00	N/C	N/C

Subtotal for Job #FPDINFW: 0.00

Job #1 - Internal

COMPLAINT: TIRE COVERS X4

CORRECTION: PUT IN CAMPER

Parts

Part #	Description	Qty	Price	Total
01-1180	1pr ULTRA TYRE GARD 30-32	2.00	N/C	N/C

Subtotal for Job #1: 0.00

Job #MAXX - Internal

COMPLAINT: ROOF VENT COVER - INSTALLED EACH BLACK X3

CAUSE: MAXX ROOF VENT COVER INSTALLED EACH BLACK X 2

CORRECTION: Cleaned roof sealer from mounting holes on both roof vents. Installed both roof vent covers and secured with mounting clips.

Labor

Code	Description	Mechanic	Total
Z990	INSTALL MAXX AIR VENT	DKM	N/C

Parts

Part #	Description	Qty	Price	Total
00-933082	BLACK MAXX AIR II	2.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C
PARTS	UNINVENTORIED PARTS	0.00	N/C	N/C

Subtotal for Job #MAXX: 0.00

Job #2 - Internal

COMPLAINT: DIGITAL KEYPAD LOCK

CAUSE: DIGITAL KEYPAD LOCK

CORRECTION: Removed factory entrance door handle/lock. Installed new digital keypad lock. Checked alignment and tightened mounting screws. Customer to program key lock number per instructions in box.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C

Parts

Part #	Description	Qty	Price	Total
8946	Compact RVLock Keyless Entry Handle	1.00	N/C	N/C

W/O: 73290



Customer #: 54411
SMITH, MATTHEW C.



Subtotal for Job #2: 0.00

Job #DELIVER - Internal

COMPLAINT: DELIVER TO PRIZER POINT

CORRECTION: 226 BOTH WAYS

Other Services

Code	Description	Qty	Price	Total
DELIVERY	DELIVERY FEE	226.00	N/C	N/C

Subtotal for Job #DELIVER: 0.00

Job #3 - Warranty

COMPLAINT: THE WATER LINE FOR THE ICE MAKER IS PINCHED FLAT UNDER THE SLIDE OUT

CAUSE: ICE MAKER WATER LINE UNDER SLIDEOUT IS PINCHED FLAT

CORRECTION: When refrigerator slideout is closed, the ice maker water line is pinched flat. Cut all wire ties holding hose to spring. Moved hose around several times and replaced wire ties to support hose. Closed slideout and checked hose again. Still pinching hose flat. Cut wire ties and reposition hose again. Closed slideout to check hose. Hose OK now.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	255.00

Subtotal for Job #3: 255.00

Job #4 - Warranty

COMPLAINT: THE WALL PANEL IS LOOSE IN THE REAR BEDROOM.

CAUSE: WALL PANEL LOOSE IN REAR BEDROOM.

CORRECTION: Panel is not attached on bottom half next to seam. Pulled off seam tape and restapled panel to wall studs. Reattached seam tape. Filled all staple holes with matching putty.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	34.00

Subtotal for Job #4: 34.00

Job #5 - Warranty

COMPLAINT: THE DOOR TO THE REAR BATHROOM WILL NOT SLIDE.

CAUSE: DOOR TO REAR BATHROOM WILL NOT SLIDE

CORRECTION: Replaced roller onto door track.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	34.00

Subtotal for Job #5: 34.00

Job #6 - Internal

COMPLAINT: THE WASHER IS NOT CONNECTED TO WATER

CAUSE: washer hookups

CORRECTION: had to take off door ,took off side panel in closet to get to plug and undo vent,pulled bottom cover off of dryer and take out 3 screws,lifted dryer off of washer and set on bed,installed cold and hot hoses and tightened,ran water thruhg washer and checked for leaks,no leaks,installed 4 covers in back of

W/O: 73290

Customer #: 54411
SMITH, MATTHEW C.



washer to cover holes and also installed washer parts in tray for detergent,next put dryer back in place and plugged in and installed dryer vent,secured dryer to washer and put on bottom cover,ran dryer to make sure no leaks on exhaust tube,next installed cover in closet and installed door,all good.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR		N/C
Z990	MISCELLANEOUS REPAIR	DGH	N/C

Subtotal for Job #6: 0.00

Job #7 - Internal

COMPLAINT: REFER NOT MAKING ICE

CAUSE: Ice maker

CORRECTION: Found valve wasn't on under sink

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DGH	N/C

Subtotal for Job #7: 0.00

Job #8 - Warranty

COMPLAINT: WIRING BESIDE BATTERY DISCONNECT PULLED OUT OF TERMINAL

CAUSE: WIRING BESIDE BATTERY DISCONNECT PULLED OUT OF TERMINAL

CORRECTION: Removed terminal box cover. Removed broken ring terminal from stud connector. Installed new ring terminal on loose wire. Reinstalled wire terminal on stud connector. Replaced terminal box cover.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	51.00

Subtotal for Job #8: 51.00

Job #WALK - External

COMPLAINT: WALK THRU

CAUSE: walk thru

CORRECTION: got camper from washbay and put in bay,leveled camper and ran all rooms out and made sure everything works for customer in walk thru.

Estimated Amount: 180.00

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C

Subtotal for Job #WALK: 0.00

W/O: 73290



Customer #: 54411
SMITH, MATTHEW C.



Parts Total:	0.00
Labour Total:	374.00
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	374.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 27 Apr 2024



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