



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

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FAX 812.868.1012

W/O: 73278
Promised Date:
20 APR 24



Customer #: 51071
MARTIN, JEFFREY A.



CUSTOMER WORK ORDER

WO #: 73278 (Appointment Date: 03 APR 2024 - Time: 04:30pm)

Customer: 51071 - MARTIN, JEFFREY A. Stock #: 10742

- 812-204-4334

Tag:

Author: BJW

Location: 0405 BH TO CLOSE

Stock Desc: (10742) 2023 COACHMEN

FREEDOM EXPRESS 226RBS

Chassis #: 5ZT2FEMB8PW027162

Serial #: 5ZT2FEMB8PW027162

Mileage:

Licence:

Invoice #:

Date In: 03 APR 24

Promised: 30 APR 24

Date Sched:

Completed: 06 APR 24

Warr. Date: 09 MAR 24

Job #1 - Warranty

COMPLAINT: CUSTOMER ADVISES THAT THERE IS A WATER LEAK AT THE BACK SIDE OF THE WATER HEATER. THIS IS ON THE INSIDE. CUSTOMER NOTICED AFTER UNIT WAS DEWINTERIZED.

CAUSE: CONE WASHER

CORRECTION: Pressurized water system. Turned on water pump. Let water water heater heat up. Noticed small amount of water coming out of line going into water pump. Removed line and noticed cone washer is not sealing. Replaced cone washer. Pressurized system. No more leaks present.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	34.00

Parts

Part #	Description	Qty	Price	Total
10-7150	CONE WASHER SWIVEL SEAL	1.00	0.18	0.18

Subtotal for Job #1: 34.18

Job #2 - Warranty

COMPLAINT: CUSTOMER ADVISES THAT THE INSDIE LOCK (DEADBOLT) WILL NOT LOCK FROM THE INSIDE.

CAUSE: DOOR HANDLE

CORRECTION: Removed damaged door handle. Installed new door handle.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	51.00

Parts

Part #	Description	Qty	Price	Total
540114	GLOBAL ULTRA M PRO DOOR LOCK	1.00	39.97	39.97

Subtotal for Job #2: 90.97

Job #3 - Warranty

COMPLAINT: CUSTOMER WOULD LIKE TO HAVE THE FUNCTION OF THE WATER HEATER TESTED ON ELECTRIC. CUSTOMER TURNED IT ON, BUT IT SEEMED LIKE IT WAS TAKING A LONG TIME TO WARM UP.

CAUSE: loose wire not connected



CORRECTION: Plugged unit into shore power. Verified waterheater was full. Turned on switch. Removed rear panel. Cord is plugged into outlet. Checked power going to outlet. Removed panel on outside of water heater. Checked continuity through electric heating element. Checked fuses. Noticed yellow wire had come loose from relay. Secured wire. Let water heater get to operating temp.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	85.00
Subtotal for Job #3:			85.00

Job #4 - External

ANOTHER RO 73048

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
Subtotal for Job #4:				0.00

Parts Total: 40.15
Labour Total: 170.00
Sublet Total: 0.00
Extras Total: 0.00
WORK ORDER TOTAL: 210.15

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 06 Apr 2024

W/O: 73278
Promised Date: 30 APR 24



Customer #: 51071
MARTIN, JEFFREY A.

