

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1872438
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2FEMB8PW027162
USA		CHASSIS VIN	
		MILEAGE	0

Labor rate: \$170.00

OWNER INFORMATION

JEFFREY A MARTIN
7819 CHAPEL HILL DR
Evansville, IN 47712
USA

SITE/WAREHOUSE 320 / 320
ITEM # FET226RBS-320
DEALER RO # 73278
CLAIM START DATE 04/04/2024
CLAIM END DATE 01/01/1900

Retail Date of Purchase	03/09/2024	WARRANTY EXPIRATION DATE	03/09/2025
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Claim Line Details

Labor

Line# 1	Operation Code 60-136-01-00-001500	Operational Description Fitting - Plumbing/Fresh Water Supply/Replace/No Tread Code
	Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2024-04-04 11:23:51 :: CUSTOMER ADVISES THAT THERE IS A WATER LEAK AT THE BACK SIDE OF THE WATER HEATER. THIS IS ON THE INSIDE. CUSTOMER NOTICED AFTER UNIT WAS DEWINTERIZED. CONE WASHER Pressurized water system. Turned on water pump. Let water water heater heat up. Noticed small amount of water coming out of line going into water pump. Removed line and noticed cone washer is not sealing. Replaced cone washer. Pressurized system. No more leaks present.	
Model#	Dlr Sub Hrs 0.20	Sub Labor Amt \$34.00
Serial#	Appr Hrs 0.20	Appr Labor Amt \$34.00
	Notes	

Labor

Line# 2	Operation Code 20-66-01-17-000668	Operational Description Entry Door Lock - Exterior/Entry Doors/Replace/Latch
	Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2024-04-04 11:25:07 :: CUSTOMER ADVISES THAT THE INSDIE LOCK (DEADBOLT) WILL NOT LOCK FROM THE INSIDE. DOOR HANDLE Removed damaged door handle. Installed new door handle.	
Model#	Dlr Sub Hrs 0.30	Sub Labor Amt \$51.00
Serial#	Appr Hrs 0.30	Appr Labor Amt \$51.00
	Notes	

Labor

Line# 3	Operation Code 40-196-24-11-001297	Operational Description Interior 12 Volt Wiring - Electrical/12 Volt Interior/Repair/Electrical
	Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2024-04-04 11:25:49 :: CUSTOMER WOULD LIKE TO HAVE THE FUNCTION OF THE WATER HEATER TESTED ON ELECTRIC. CUSTOMER TURNED IT ON, BUT IT SEEMED LIKE IT WAS TAKING A LONG TIME TO WARM UP. loose wire not connected Plugged unit into shore power. Verified waterheater was full. Turned on switch. Removed rear panel. Cord is plugged into outlet. Checked power going to outlet. Removed panel on outside of water heater. Checked continuity through electric heating element. Checked fuses. Noticed yellow wire had come loose from relay. Secured wire. Let water heater get to operating temp.	
Model#	Dlr Sub Hrs 0.90	Sub Labor Amt \$153.00
Serial#	Appr Hrs 0.50	Appr Labor Amt \$85.00
	Notes	

resecure yellowwire on water heater

Submitted	Labor Amt	\$238.00	Approved	Labor Amt	\$170.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$238.00		Total	\$170.00

DEALER _____ DATE _____

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ DATE _____

SIGNATURE

All repairs described have been inspected and are satisfactory.