

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #		0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC			CLAIM	1882154
DBA AMERICAN RV CENTER			CLAIM ORIGIN	WEB
600 E BASELINE ROAD			ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725			VIN	5ZT2CAMB7RU042400
USA			CHASSIS VIN	
			MILEAGE	0
			SITE/WAREHOUSE	103 / 103
Labor rate:	\$170.00		ITEM #	CAT231MKS-8
OWNER INFORMATION			DEALER RO #	73225
JULIE A PROBUS			CLAIM START DATE	04/12/2024
8910 HEDGEWOOD CT			CLAIM END DATE	01/01/1900
Evansville, IN 47725				
USA				
Retail Date of Purchase		02/28/2024	WARRANTY EXPIRATION DATE	02/28/2025

Claim Line Details

Labor

Line# 1

Operation Code

SB-456-01-00-004506

Operational Description

51-1722 – ROOF MOUNT SOLAR INLET (AURORA & CATALINA) - INSPECTION AND PERFORM REMEDY - Technical Service Bulletin/Sealant/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2024-04-12 13:48:04 :: ROOF MOUNT SOLAR INLET IS LEAKING REMOVED DICOR.REMOVED SOLAR INLET. CUT WIRES. SECURED NEW INLET WIRES. SECURED INLET. SEALED WITH DICOR.

Model#

Dlr Sub Hrs

0.50

Sub Labor Amt

\$85.00

Serial#

Appr Hrs

0.50

Appr Labor Amt

\$85.00

Notes

AUHTORIZED AS REQUESTED

Labor

Line# 2

Operation Code

30-100-01-00-001049

Operational Description

Cabinet End Panel - Interior/Cabinetry/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2024-04-12 13:49:20 :: CABINET NEXT TO RIGHT HAND RECLINER IS SMASHED IN Cabinet Move couch. Remove side panel and trim. Remove 12v to USB and outlet. Remove front panel. Cut new panel and cut out holes. Install new panel. Hook up outlet and12v. Put side panel back ans trim. Put couch back

Model#

Dlr Sub Hrs

1.20

Sub Labor Amt

\$204.00

Serial#

Appr Hrs

0.30

Appr Labor Amt

\$51.00

Notes

EXCESSIVE AMOUNT REQUESTED. CHANGED TO FLAT RATE.

Labor

Line# 3

Operation Code

30-101-01-00-001085

Operational Description

Sliding, Pocket Door Latch - Interior/Interior Doors/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2024-04-12 13:51:02 :: SLIDING DOOR FOR THE BEDROOM HAS A HINGE THAT KEEPS COMING OFF CAUSING THE DOOR TO FALL Door hanger won't latch on the top of the door. Replaced door hanger and installed door.

Model#

Dlr Sub Hrs

0.30

Sub Labor Amt

\$51.00

Serial#

Appr Hrs

0.30

Appr Labor Amt

\$51.00

Notes

AUHTORIZED AS REQUESTED

Submitted	Labor Amt	\$340.00
	Parts & Freight	\$0.00
	Total	\$340.00

Approved	Labor Amt	\$187.00
	Parts & Freight	\$0.00
	Total	\$187.00

DEALER	DATE
SIGNATURE	
I certify that I have performed these repairs consistent with Forest River Policies.	

CUSTOMER	DATE
SIGNATURE	
All repairs described have been inspected and are satisfactory.	