

BASDEN RV CENTER, INC dba AMERICAN RV  
600 E. Baseline Rd.  
Evansville, IN  
US  
47725  
812-867-5200

WARRANTY CLAIM # 73129  
MANUFACTURER'S CLAIM #:

Manufacturer: 10024 - FOREST RIVER TRAVEL TRAILER  
Customer: 53950 - JEFFREY VANDIVER  
Address: 7544 GEORGIA LN NEWBURGH, IN

47630

Phone: 812-499-7756

Stock Number: 11251 - 2023 CATALINA 243RBSLE 5ZT2CANB8PU041140

VIN: 5ZT2CANB8PU041140 HIN:

SER#: 5ZT2CANB8PU041140

Mileage: 0

Work Order Comp: 28 MAR 24

Auth. No:

Dealer #:

Warr. Date: 29 AUG 23

Work Order Date: 20 MAR 24

Inv #: 402359

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WO # Job # Description JOB INFORMATION

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73129 4 CUSTOMER HAS NOTICED THAT THE GASKET BETWEEN THE WHEEL MOLDINGS AND THE METAL SIDEING IS DETERIORATING AND FALLING OUT. IT IS DOING IT ON BOTH SIDES BUT IT IS WORSE ON THE OFF DOOR SIDE. CUSTOMER HAS NOTICED THAT THE GASKET BETWEEN THE WHEEL MOLDINGS AND THE METAL SIDING IS DETERIORATING AND FALLINGOUT. IT IS DOING IT ON BOTH SIDES BUT IT IS WORSE ON THE OFF DOOR SIDE Moved unit into shop from service lot. Cleaned old putty tape from both fenders. Taped off both fenders. Sealed gap between fenders and lower sheet metal with Black silicone. Removed all tape.

73129 2 ON ONE OF THE CUSTOMER'S WINTER CHECKS, HE NOTICED WATER ON THE FLOOR IN THE BEDROOM DIRECTLY UNDER THE CEILING LIGHT AS YOU ENTER THE ROOM. BJ NOTICED THAT THERE IS STILL MOISTURE INSIDE THE LIGHT LENS.

OPN ONE OF CUSTOMERS WINTER CHECKS, HE NOTICED WATER ON THE FLOOR IN THE BEDROOM DIRECTLY UNDER THE CEILING LIGHT AS YOU ENTER THE ROOM. BJ NOTICED THAT THERE IS STILL MOISTURE INSIDE THE LIGHT LENS.

Removed lens from light and found a small amount of water in lens. Checked roof above this area for any voids in roof sealant. The solar panel wires enter roof in this area and it is sealed with no voids or cracks. Removed light from ceiling. Could not feel any moisture in the ceiling insulation. Removed cables from thru roof mounting. Cut off roof sealer around thru roof mounting flange. Found (2) corners broken off from

Claim : 73129

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mounting flange. Cleaned all roof sealer that was applied at factory. This sealer did not adhere to plastic on roof mounted cable connector. Cleaned area and mounted new plastic cable connector for solar panel. Sealed all around plastic cable connector with DICOR. Will let setup over weekend before reconnecting cables. Reconnected solar panel connectors.

73129 3 THERE IS A RUBBER MOLDING AROUND THE MAIN ENTRY DOOR. THE ONE ON THE LEFT SIDE OF THE ENTRY DOOR POPS LOOSE AND THE CUSTOMER HAS TO PUT IT BACK IN THE TRACK PRETTY OFTEN. THE ONE ON THE RIGHT SIDE OF THE ENTRY DOOR CAME LOOSE AND BLEW OFF. THERE IS A RUBBER MOLDING ( PLASTIC INSERT) AROUND THE MAIN ENTRY DOOR. THE ONE ON THE LEFT SIDE POPS LOOSE. THE ONE ON THE RIGHT SIDE OF ENTRY DOOR CAME LOOSE AND BLEW OFF.  
 3/25/2024: Received new part. Cut to length and installed new piece of thrim on right side of entry door. Adjusted trim on left side of entry door to hold in place. Moved unit to customer completed row.

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| Part No    | Job# | Description                      | PARTS | Qty  | Price | Total |
|------------|------|----------------------------------|-------|------|-------|-------|
| 219088     | 4    | SILICONE II BLACK                |       | 1.00 | 13.78 | 13.78 |
| F100530500 | 2    | CABLE ENTRY ROOF PLATE FOR SOLAR |       | 1.00 | 9.49  | 9.49  |
| 13-1320    | 2    | PW HAPS FREE SELF-LEVELING DICOR |       | 2.00 | 7.31  | 14.62 |
| 15-0395    | 3    | Used For Doors/ Trim Molding And |       | 1.00 | 1.98  | 1.98  |

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| Lab Code | Job# | Description                 | LABOUR | Hrs  | Rate   | Total |
|----------|------|-----------------------------|--------|------|--------|-------|
| Z990     | 4    | MISC LABOUR CODE (EXTERNAL) |        | 0.20 | 170.00 | 34.00 |
| Z990     | 2    | MISC LABOUR CODE (EXTERNAL) |        | 0.00 | 170.00 | 0.00  |
| Z990     | 2    | MISC LABOUR CODE (EXTERNAL) |        | 0.50 | 170.00 | 85.00 |
| Z990     | 2    | MISC LABOUR CODE (EXTERNAL) |        | 0.00 | 170.00 | 0.00  |
| Z990     | 2    | MISC LABOUR CODE (EXTERNAL) |        | 0.00 | 170.00 | 0.00  |
| Z990     | 3    | MISC LABOUR CODE (EXTERNAL) |        | 0.20 | 170.00 | 34.00 |

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| Excode | Job# | Description | EXTRAS | Qty  | Price | Total |
|--------|------|-------------|--------|------|-------|-------|
| FRT    | 3    | SHIPPING    |        | 1.00 | 9.95  | 9.95  |

Parts Total: 39.87  
 Labour Total: 153.00  
 Sublet Total: 0.00  
 Extras Total: 9.95

>>>> Claim Total: 202.82

Customer Signature: \_\_\_\_\_

Date: \_\_\_\_\_