



600 E. Baseline Rd.  
Evansville, IN 47725

www.AmericanRVCenter.com

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WO: 73087  
Promised Date:  
20 MAR 24

### CUSTOMER WORK ORDER

WO #: 73087 (Appointment Date: 14 MAR 2024 - Time: 10:00am)

Customer: 53042 - ONEILL, MARTIN -  
(812) 430-7386

Tag:  
Author: PH  
Location: 0515 CHECK PREAUTH

Stock #:  
Stock Desc: 2019 A FOREST RIVER FR3  
30DS  
Chassis #:  
Serial #: 1F65F5DY5J0A21268  
Mileage: 33479  
Licence:

Invoice #: 404334  
Date In: 14 MAR 24  
Promised: 30 MAR 24  
Date Sched:  
Completed: 14 MAY 24  
Warr. Date:

#### Job #1 - External

COMPLAINT: Transferred to BAS\*73276 on 03 APR 24

Estimate amount was 0.00

THE LP IS SHOWING EMPTY ON INSIDE AND OUTSIDE GUAGE BUT IT STILL HAS GAS IN IT AND THE CUSTOMER DID SMELL LP. CHECK ABOUT POSSIBLE RECALL ON LP TANK

CAUSE: Float valve has sunk to the bottom. Tank will need to be emptied completely and a new valve installed. Parts and service getting with customer for further instructions.

CORRECTION: .

#### Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C

#### Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C
FRT	FREIGHT-TANK	0.00	N/C	N/C

**Subtotal for Job #1: 0.00**

#### Job #2 - External

COMPLAINT: Transferred to BAS\*73276 on 03 APR 24

Estimate amount was 0.00

THE MAIN SLIDETOPPER MIGHT NEED TO BE REPLACED CHECK AND ADVISE. TOPPER IS SAGGING AND HOLDING WATER. WATER WEEPS THROUGH TOPPER WHEN POOLED.

CAUSE: Slide topper looks good. Nothing we can do to help" sag" in middle.  
Topper

CORRECTION: .

Pin and remove slide topper. Cut new canvas and install on tube. Put slide topper back and test

#### Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	BB	N/C



Customer #: 53042  
ONEILL, MARTIN



Subtotal for Job #2: 0.00

W/O: 73087  
Promised Date: 30 MAR 24

**Job #3 - Warranty**

COMPLAINT: PERFORM RECALL 24V103 FOR LP BRACKETS

CAUSE: Recall  
Lp recall

CORRECTION: Read instructions on what pics they wanted.  
Drove rv in the shop the made sure the lp was off. Turned on the stove to burn off the remaining lp in the line. Read the instructions for this fix. Unscrewed the lp line from the lp tank. Put a jack under the lp tank. Unbolted the the lp tank from the frame. Lowered the tank. Marked where the holes needed to be drilled then drilled out the holes. Used a reciprocating saw to cut off the leg to the old mount. Cleaned the surface then painted it black. Painted the new parts black. Lifted the lp tank back up and bolted in place. Torqued the bolts to spec. Put the lp hose on and tightened.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	85.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	68.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	51.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	136.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	221.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	153.00

Subtotal for Job #3: 714.00

**Job #4 - External**

Transferred to BAS\*73276 on 03 APR 24  
Estimate amount was 0.00  
REMOVE SOFA (AND DISPOSE OF) AND  
INSTALL NEW SOFA  
\*\*CUT HOLE IN DINETTE BACK FOR  
EXTENSION CORD...SEE CRAIG\*\*

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	BB	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	BB	N/C

**Other Services**

Code	Description	Qty	Price	Total
EDF	DISPOSAL FEE	0.00	N/C	N/C
PARTS	POWER CORD	0.00	N/C	N/C

Subtotal for Job #4: 0.00

**Job #5 - External**

COMPLAINT: THE MICROWAVE IS NOT FUNCTIONING PROPERLY. CUSTOMER TRIED TO USE IT, BUT IT WOULD NOT WORK. CUSTOMER CHECKED BREAKERS AND THEN NOTICED THAT THE FAN CAME ON, BUT IT WOULD NOT HEAT OR COOK.

CAUSE: Microwave not working at the control panel

CORRECTION: Plugged in shore power cord. Went to the microwave tried to pushed any button but no buttons, clock,fan or light below will not function. Opened the door and the interior light came but nothing else works. Received the new microwave. Unboxed the new microwave. Disassembled the old microwave from the wall. Layer out the template to mount the new microwave. Drilled new holes. Mounted the wall support to the wall then set the microwave on the wall. Bolted in the top of the microwave and plugged it in. Tested the new microwave. Cleaned up the mess.

Customer #: 53042  
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Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C

Parts Part #	Description	Qty	Price	Total
9297	OVER THE COUNTER MICROWAVE - STAINLE	1.00	N/C	N/C

Other Services Code	Description	Qty	Price	Total
FRT	FREIGHT - MICROWAVE	1.00	N/C	N/C

**Subtotal for Job #5: 0.00**

**Job #6 - External**

COMPLAINT: CUSTOMER WOULD LIKE TO HAVE A BATTERY DISCONNECT INSTALLED ON THE HOUSE BATTERIES.

CAUSE: Battery disconnect switch

CORRECTION: Disconnected the battery. Went to parts and got a battery disconnect switch. Mounted the ground to the the switch. Made up a new cable for the disconnect switch. Mounted the disconnect switch the hooked up ground side to the battery and tested the battery disconnect switch. Mounted the battery switch to the right side.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C

Parts Part #	Description	Qty	Price	Total
19-0509	700RV BATTERY DISCONNECT SWITCH	1.00	N/C	N/C

**Subtotal for Job #6: 0.00**

Parts Total: 0.00  
 Labour Total: 714.00  
 Sublet Total: 0.00  
 Extras Total: 0.00  
**WORK ORDER TOTAL: 714.00**

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Date: 14 May 2024

Customer Signature : \_\_\_\_\_

