

Pre-Authorization

Pre-Authorization number PA03630768 Reference no: 73063 Status: Approved Approved by navra Approved date 3/15/2024
Servicing Name Address VIN Retail sold on Dealer

1194 Basden's American RV Basden's American RV 4YDTSG25R7102778
600 E Baseline Rd
Evansville, IN 47725

Nu mbe r of	Root operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	1200212A	Bumper, Metal	0.00	0.20			1	1.00	Complaint:REAR BUMPER HAS WHITE MARK Cause:Rear bumper has white marks on it. Correction:Blended black paint with bumper color. KRV – The issue submitted is not considered a warranty defect in materials or workmanship.
2	3100812A	Cabinet Door - Re	0.00	0.20			1	0.20	Complaint:BATHROOM MIRROR IS SCRATCHED Cause:Bathroom mirror frame is scratched Correction:Use fil stik to fill and match color on mirror frame. Blended color to match and polish frame. KRV – Nail holes/Nicks: Not every spot will be puttied. Considered normal in accordance with the Keystone RV Policy and Procedure Manual.
3	6104015A	Shower/Tub - Wal	0.00	0.30	0.30		1	0.50	Complaint:BATHROOM SHOWER NEEDS SEALED Cause:Seal bathroom shower enclosure Correction:Siliconed around the top of the shower enclosure to seal from water intrusion behind shower enclosure.
4	3201814A	Decorative Wood	0.00	0.20			1	0.10	Complaint:DINETTE BY ENTY DOOR HAS BLACK MARKS Cause:Black marks on the dinette panel Correction:Used fil stick to match color and blend with wood panel to cover Black marks on panel on the back of dinette. KRV – Nail holes/Nicks: Not every spot will be puttied. Considered normal in accordance with the Keystone RV Policy and Procedure Manual.
					0.30				

Pre-Authorization number PA03630768

For paper claims only use one pre-authorization number per warranty claim for

Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to Keystone RV Company