

Pre-Authorization

Pre-Authorization number PA03629760 Reference no: 73049 Status: Approved Approved by stept Approved date 3/15/2024
 Servicing Name Address VIN Retail sold on Dealer

1194 Basden's American RV Basden's American RV 4YDTCGP21PV502207 3/9/2024
 600 E Baseline Rd
 Evansville, IN 47725

Nu mbe r of	Root operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	1210914A	Leveling Jack - L	0.00	3.50	0.50		1	0.50	Complaint:FIND OUT WHY THE UNIT WOULD NOT AUTO LEVEL Cause:Front and rear level sensors were plugged in backwards CASE NUMBER 4771439 Correction:Plugged in shore power cord. Manually leveled the camper then zero out the calibration. Checked front and rear level sensors. Called LCI tech support, tech support explained on how they wanted the level system to work and tested. Followed thru with there instructions on diagnosis. Unplugged wire harness and plugged in others. Let the system shut off on its own as directed by tech support. Ran leveling system several times after discussion with tech support. Got a case number for this job from tech support. Leveling system would act up after about 3 cycles of Leveling. Have ran leveling system 7 times with no problems.
					<u>0.50</u>				

KRV- approved to repair wiring

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For paper claims only use one pre-authorization number per warranty claim for
 Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to Keystone RV Company