



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 73010



CUSTOMER WORK ORDER

WO #: 73010

Customer: 1000 - BASDEN'S AMERICAN

RV -

Tag:

Author: PH

Location: 0309 CHECK PREAUTH

Stock #: 11335

Stock Desc: 2024 TT FOREST RIVER

CHEROKEE WOLF PUP 18CBW

Chassis #: 5ZT2CKGC1RY032402

Serial #: 5ZT2CKGC1RY032402

Mileage: 0

Licence:

Invoice #:

Date In: 05 MAR 24

Promised:

Date Sched:

Completed: 09 MAR 24

Warr. Date:

Job #PDINTT - Internal

COMPLAINT: PDI - NEW TRAVEL TRAILER

CAUSE: PDI new trailer

CORRECTION: Pulled trailer in the shop, preform LP tests, water and holding tank tests, checked all electrical systems tests, revealed thereof in several spots. Found hot water heater not working and many scratches in doors and cabinets. Aired tires to 65 psi. Checked brakes and lights.

Labor

Code	Description	Mechanic	Total
Z991	MISC LABOUR CODE (INTERNAL)	JH	N/C
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Parts

Part #	Description	Qty	Price	Total
13034	55362 STD BATTERY BOX	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
LPGI	LP - UNIT SALES	4.00	N/C	N/C

Subtotal for Job #PDINTT: 0.00

Job #WINTER - Internal

COMPLAINT: WINTERIZE UNIT AND DRAIN HOLDING TANKS.

INCLUDES 2 GALLONS OF ANTI-FREEZE

UNITS WITH WASHING MACHINE OR ICEMAKER

WILL BE EXTRA

DE-WINTERIZATION IS NOT INCLUDED

NUMBER OF GALLONS USED _____

CAUSE: Winterize trailer

CORRECTION: Winterize bathroom... sink, shower, toilet and kitchen sink. Along with holding tanks. Empty fresh water tank.

Labor

Code	Description	Mechanic	Total
Z990	WINTERIZE UNIT	JH	N/C

Parts

Part #	Description	Qty	Price	Total
24181	-50 RV ANTI-FREEZE GALLON	2.00	N/C	N/C



Customer #: 1000
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Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
Subtotal for Job #WINTER:				0.00

Job #1 - Warranty

COMPLAINT: HOLES IN SLIDEROOM SIDE BOARDS ON BOTH SIDES

CAUSE: Holes in slideout side boards.

CORRECTION: Removed burrs on edges of holes and filled with filsticks then polished to match color.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JH	51.00
Subtotal for Job #1:			51.00

Job #2 - Warranty

COMPLAINT: SCRATCH AND 2 HOLES IN TOP BOARD OF SLIDEROOM

CAUSE: Holes and scratches on top board on slideroom

CORRECTION: Demurred holes and filled with filstick, and polish to match color. Used filstick to fill scratches and polish to match color.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JH	51.00
Subtotal for Job #2:			51.00

Job #3 - Warranty

COMPLAINT: SCRATCH IN BATHROOM DOOR

CAUSE: Scratch in bathroom door frame.

CORRECTION: Prepared area and used a black paint marker to fill in scratches. Polish to match color and texture.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JH	17.00
Subtotal for Job #3:			17.00

Job #4 - Warranty

COMPLAINT: SCRATCHED PAINT ON BATHROOM DOOR FRAME

CAUSE: Scratch in bathroom door frame

CORRECTION: Prep and used paint markers to match color

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JH	17.00
Subtotal for Job #4:			17.00

Job #5 - Internal

COMPLAINT: SCRATCH IN CABINET ABOVE MICROWAVE

CAUSE: Scratch in cabinet above micro wave.

Customer #: 1000
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CORRECTION: Used a fill stick to match color polished to match.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JH	N/C
Subtotal for Job #5:			0.00

Job #6 - Internal

COMPLAINT: SCRATCHES ON BED FRAME

CAUSE: Scratch in bed frame

CORRECTION: Used correct colored fill stick to color match scratch, polish to match correct color

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JH	N/C
Subtotal for Job #6:			0.00

Job #7 - Warranty

COMPLAINT: FURRION WATERHEATER IS FLASHING E 7 CODE

MODEL F2GWH

S/N 10000808052200380

432-547-7378. DAVID IS SEND OVER FIX IN

EMAIL CASE 4756483

CAUSE: Hot water heater display is showing error code E7

CORRECTION: When turning on hot water faucets the control panel would read error code E7. Called Furrion, they sent instructions to check for continuity. Checked for continuity and found none. Checked wiring connections at gas valve and found loose connections. Put connector firmly on gas valve and had continuity. Reassemble and test unit and it works properly.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JH	85.00
Subtotal for Job #7:			85.00

Parts Total:	0.00
Labour Total:	221.00
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	221.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 09 Mar 2024

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