

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1842196
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CKGC1RY032402
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$170.00	SITE/WAREHOUSE	095 / 095A
OWNER INFORMATION		ITEM #	CKT18CBW-95
		DEALER RO #	73010
		CLAIM START DATE	03/07/2024
		CLAIM END DATE	01/01/1900

Retail Date of Purchase	WARRANTY EXPIRATION DATE
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Claim Line Details

Labor				
Line# 1	Operation Code	Operational Description		
	30-102-24-00-001101	Slide Out Fascia, each section - Interior/Panels, Ceilings, & Interior Moldings/Repair/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2024-03-07 16:25:09 :: HOLES IN SLIDEROOM SIDE BOARDS ON BOTH SIDES Holes in slideout side boards. Removed burrs on edges of holes and filled with filsticks then polished to match color.			
Model#	Dlr Sub Hrs	0.30	Sub Labor Amt	\$51.00
Serial#	Appr Hrs	0.30	Appr Labor Amt	\$51.00
Notes				

Labor				
Line# 2	Operation Code	Operational Description		
	30-102-24-00-001101	Slide Out Fascia, each section - Interior/Panels, Ceilings, & Interior Moldings/Repair/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2024-03-07 16:33:23 :: SCRATCH AND 2 HOLES IN TOP BOARD OF SLIDEROOM Holes and scratches on top board on slideroom Demurred holes and filled with filstick, and polish to match color. Used filstick to fill scratches and polish to match color.			
Model#	Dlr Sub Hrs	0.30	Sub Labor Amt	\$51.00
Serial#	Appr Hrs	0.30	Appr Labor Amt	\$51.00
Notes				

Labor				
Line# 3	Operation Code	Operational Description		
	30-101-24-00-001078	Sliding, Pocket Door - Interior/Interior Doors/Repair/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2024-03-07 16:34:04 :: SCRATCH IN BATHROOM DOOR Scratch in bathroom door frame. Prepared area and used a black paint marker to fill in scratches. Polish to match color and texture.			
Model#	Dlr Sub Hrs	0.10	Sub Labor Amt	\$17.00
Serial#	Appr Hrs	0.10	Appr Labor Amt	\$17.00
Notes				

Labor				
Line# 4	Operation Code	Operational Description		
	30-101-24-00-001078	Sliding, Pocket Door - Interior/Interior Doors/Repair/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2024-03-07 16:34:57 :: SCRATCHED PAINT ON BATHROOM			

DOOR FRAME Scratch in bathroom door frame Prep and used paint markers to match color
Model# Dlr Sub Hrs 0.10 Sub Labor Amt \$17.00
Serial# Appr Hrs 0.10 Appr Labor Amt \$17.00

Notes

Labor

Line# 5

Operation Code Operational Description
40-106-24-11-001253 Exterior 12 Volt Wiring - Electrical/12 Volt Exterior/Repair/Electrical

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2024-03-07 16:36:40 :: FURRION WATERHEATER IS FLASHING E 7 CODE MODEL F2GWH S/N 10000808052200380 432-547-7378. DAVID IS SEND OVER FIX IN EMAIL CASE 4756483 Hot water heater display is showing error code E7 When turning on hot water faucets the control panel would read error code E7. Called Furrion, they sent instructions to check for continuity. Checked for continuity and found none. Checked wiring connections at gas valve and found loose connections. Put connector firmly on gas valve and had continuity. Reassemble and test unit and it works properly.

Model# F2GWH Dlr Sub Hrs 1.20 Sub Labor Amt \$204.00
Serial# 10000808052200380 Appr Hrs 0.50 Appr Labor Amt \$85.00

Notes

please attach pictures of the wiring issue /loose connections
model tag and serial tag
thanks
repaired

Put connector firmly on gas valve and had continuity. Reassemble and test unit and it works properly.

Submitted	Labor Amt	\$340.00	Approved	Labor Amt	\$221.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$340.00		Total	\$221.00

DEALER
SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER
SIGNATURE

All repairs described have been inspected and are satisfactory.