



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 72980
Promised Date:
20 MAR 24



Customer #: 20036
MCKEON, DAWN



CUSTOMER WORK ORDER

WO #: 72980 (Appointment Date: 02 MAR 2024 - Time: 11:00am)

Customer: 20036 - MCKEON, DAWN -
812-827-3077

Tag: PH - PARTS ORDERED. 3-4-24CO

Author: BJW

Location: 0318 BH TO CLOSE

Stock #: 10896

Stock Desc: 2023 TT FOREST RIVER

CHEROKEE WOLF PUP 16FQBL

Chassis #: 5ZT2CKECXPY028669

Serial #: 5ZT2CKECXPY028669

Mileage: 0

Licence:

Invoice #: 401955

Date In: 02 MAR 24

Promised: 30 MAR 24

Date Sched:

Completed: 18 MAR 24

Warr. Date: 30 DEC 23

Job #1 - Warranty

COMPLAINT: CABINET DOOR NEEDS ADJ
UNIT IS NOT WINTERIZED PER CUSTOMER.

CAUSE: Doors are not latching and are rubbing together.

CORRECTION: Adjusted hinges and latches on both doors. Applied stain to cover scratches on inside of doors.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	17.00

Subtotal for Job #1: 17.00

Job #2 - Internal

COMPLAINT: WATER PUMP NOT PUMPING WATER, IT DOES RUN

CAUSE: Filled water tank. Removed access panel. Fresh water valve was turned off.

CORRECTION: Opened valve leading to fresh tank. The water pump is primed and working.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C

Subtotal for Job #2: 0.00

Job #3 - Internal

COMPLAINT: PLASTIC CAPS ON REAR BUMPER NOT STAYING ON

CAUSE: Installed new bumper caps.

CORRECTION: .

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C

Parts

Part #	Description	Qty	Price	Total
40325	40325 2-PK BUMPER CAP W/INSECT SCREE	1.00	N/C	N/C



Subtotal for Job #3: 0.00

Job #5 - Internal

COMPLAINT: CUSTOMER ADVISES THAT THERE IS A HARD PULSATION FROM THE TRAILER BRAKES WHEN APPLYING. GREG TALKED TO CUSTOMER AT WRITE UP ABOUT ADJUSTING BRAKES

CAUSE: Pulled unit into shop. Raised each wheel. Both brakes were around 16 "clicks" out of adjustment. Parked unit

Labor				
Code	Description		Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		ZMS	N/C
Other Services				
Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
Subtotal for Job #5:				0.00

Job #6 - Warranty

COMPLAINT: THE KITCHEN SINK FAUCET POPPED OFF.

CAUSE: Removed faucet. Installed new faucet.

CORRECTION: .

Labor				
Code	Description		Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		ZMS	85.00
Z990	MISC LABOUR CODE (EXTERNAL)		ZMS	0.00
Z990	MISC LABOUR CODE (EXTERNAL)		ZMS	0.00
Parts				
Part #	Description	Qty	Price	Total
F100457837	FAUCET, KITCHEN SPRING FAUCET - MATT	1.00	71.99	71.99
Other Services				
Code	Description	Qty	Price	Total
FRT	UPS-FAUCET	1.00	17.30	17.30
Subtotal for Job #6:				174.29

Job #LP - External

COMPLAINT: FILL LP

CAUSE: Filled tank. 2 gallons

CORRECTION: .

Labor				
Code	Description		Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		ZMS	N/C
Other Services				
Code	Description	Qty	Price	Total
LPG	LP GAS	2.00	N/C	N/C
Subtotal for Job #LP:				0.00

Job #8 - External

COMPLAINT: LOOK AND SEE WHAT WE HAVE AVAILABLE TO SERVE AS AN LP LEVEL INDICATOR.

CAUSE: Cleaned tank. Installed meter.

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CORRECTION: .

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C

Parts

Part #	Description	Qty	Price	Total
9007	MAGNETIC LP LEVEL INDICATOR	1.00	N/C	N/C

Subtotal for Job #8: 0.00

Parts Total: 71.99
Labour Total: 102.00
Sublet Total: 0.00
Extras Total: 17.30

WORK ORDER TOTAL: 191.29

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 19 Mar 2024

W/O: 72980
Promised Date: 30 MAR 24



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