

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1837449
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2RMEC2RL016638
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$170.00	SITE/WAREHOUSE	224 / 224
OWNER INFORMATION		ITEM #	RMT16R
		DEALER RO #	72966
		CLAIM START DATE	03/04/2024
		CLAIM END DATE	01/01/1900

Retail Date of Purchase	WARRANTY EXPIRATION DATE
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Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	20-302-01-13-000364	Windshield - Exterior/Windshield/Replace/Visibility		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2024-03-04 12:03:33 :: FRONT WINDOW IS LEAKING INSIDE WILL SUBLET UNIT TO GET FIXED NEED TO REPLACE THE WINDOW WE WILL ORDER AND SUBLET WILL REPLACE IT			
Model#	Dlr Sub Hrs	0.00	Sub Labor Amt	\$270.00
Serial#	Appr Hrs	0.00	Appr Labor Amt	\$270.00

Notes

Please explain replace windshield if it is just leaking
Per the sublet when they remove the window there is a chance it braking
sent to vendor for windshield auth

Per vendor:
Hello Debra,

Can you please make sure that the leak is actually coming from the window? If you could ask the dealer/customer to simply apply water to the window with a water hose or similar that would be great.

Kind regards
Brian

yes we did that, we were washing it to clean it and put it in the show room to sell and it was leaking inside
Sent information to vendor.
Will update when I hear back from the vendor.
Please use the following information for this claim:

Authorization number 05324

Amount: \$270.00

Kind Regards,
Brian

Submitted	Labor Amt	\$270.00	Approved	Labor Amt	\$270.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$270.00		Total	\$270.00

DEALER _____ DATE _____

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ DATE _____

SIGNATURE

All repairs described have been inspected and are satisfactory.