



Warranty Authorization Form

Date: 3/13/2024

Basden RV Center, Inc. DBA/ American RV
600 E Baseline Rd
Evansville, IN 47725
Ph. (812) 867-5200

General Information

Pre-Auth #: 58363 Unit: 7M5FP4225RB203619
Series: Paradigm Model: 2024PAR382RK
Notes:
Status: Approved

Dealer Information

American RV
(812) 867-5200

Basden RV Center, Inc. DBA/ American RV
600 E Baseline Rd
Evansville, IN 47725

Requestor: Ben Hoffman
Return Fax #:
Email: bhoffman@americanrvcenter.com

Operation Line 1

Flat Rate Code: 20012A FRESH WATER LINE - REPAIR (photos required) *Fault Code:* LEAKS

Serial #: *Model #:* *Notes:* 3/4/24: Danielle -- where exactly was the leak coming from? can you circle it? 3/4/24: BEN --the valve i circled it 3/5/24: Daniele -- we did not install the washer and dryer or the valves, this would not be warranty

Problem: WATER IS LEAKING IN THE WASHER AREA AND DAMAGING THE WOOD

Time Requested: .5

Cause: FOUND THE WASHER LINE WAS LEAKING

Time Allowed: 0

Remedy: REPLACE THE WASHER FITTING

Sublet Repairs: 0.00

Part Return Req: No

Status: Denied

Denial Code: NOT COVERED UNDER WARRANTY

Operation Line 2

Flat Rate Code: 20012A FRESH WATER LINE - REPAIR (photos required) Fault Code: GAPS / VOIDS

Serial #: Model #: Notes: 3/4/24: Danielle -- "I HAVE REMOVED THE FRONT VERTICAL RACK AND LIFTED THE LOWER TRACK AND SEALED ALL THE WAY TO THE WALL I CLEANED OFF THE OLD SEALER ON THE WALL AND THEN REINSTALLED VERTICAL TRACK" are you talking about the shower rails? what is being done about the damaged wood? Does this time request include replacing the damaged trim? 3/4/24 ben ---yes he was talking about the rails of the shower, the wood is not that damaged enough to replace it the found it quickly enough and the time does reflect replacing the damaged trim

Problem: WATER IS LEAKING IN THE SHOWER AREA AND DAMAGING THE WOOD

Time Requested: 2

Cause: THE SHOWER DOOR TRACK IS GETTING WATER UNDER THE LOWER TRACK AND RUNNING TO THE FRONT EDGE TOWARD THE WASH MACHINE AND SEEPING AROUND WHERE THE SEALER WAS OPEN AND LETTING IT RUN TO THE PANELING AND SEEP DOWN TO THE FLOOR.

Time Allowed: 2

Sublet Repairs: 0.00

Remedy: I HAVE REMOVED THE FRONT VERTICAL RACK AND LIFTED THE LOWER TRACK AND SEALED ALL THE WAY TO THE WALL I CLEANED OFF THE OLD SEALER ON THE WALL AND THEN REINSTALLED VERTICAL TRACK AND RESEALED LETTING IT DRY NOW 3/4/24 SO I CAN RETEST WITH WATER TO MAKE SURE IT IS FIXED

Part Return Req: No

Status: Approved