

# FOREST RIVER WARRANTY CLAIM FORM

<b>DEALER ACCOUNT #</b>	0005106	<b>CLAIM STATUS</b>	Authorized
<b>BASDEN RV CENTER INC</b>		<b>CLAIM</b>	1832826
<b>DBA AMERICAN RV CENTER</b>		<b>CLAIM ORIGIN</b>	WEB
<b>600 E BASELINE ROAD</b>		<b>ORIGINAL CLAIM ID</b>	
<b>EVANSVILLE, IN 47725</b>		<b>VIN</b>	4X4TCKG20PX161435
<b>USA</b>		<b>CHASSIS VIN</b>	
		<b>MILEAGE</b>	0
<b>Labor rate:</b>	\$170.00	<b>SITE/WAREHOUSE</b>	017 / 017A
<b>OWNER INFORMATION</b>		<b>ITEM #</b>	ACKT306MM
<b>JAMES D WILLIAMS</b>		<b>DEALER RO #</b>	72928
<b>30 S IROQUOIS DR</b>		<b>CLAIM START DATE</b>	02/28/2024
<b>Evansville, IN 47714</b>		<b>CLAIM END DATE</b>	01/01/1900
<b>USA</b>			
<b>Retail Date of Purchase</b>	02/28/2024	<b>WARRANTY EXPIRATION DATE</b>	02/28/2025

## Claim Line Details

### Labor

<b>Line# 1</b>	<b>Operation Code</b>	<b>Operational Description</b>		
	70-306-01-00-001800	Refrigerator Door - Appliances/Refrigerator (Everchill, Cannon)/Replace/No Tread Code		
	<b>Complaint, Cause, Correction</b>			
	Original Note : bhoffman@americanrvcenter.com, 2024-02-28 10:07:12 :: OUTSIDE REFRIDGERATOR HAS DENTS IN DOOR ref ref has 2 dents in outside of door, filled out sheet to get new one.			
<b>Model#</b>	RD-175BK	<b>Dlr Sub Hrs</b>	0.50	<b>Sub Labor Amt</b> \$85.00
<b>Serial#</b>	202204162942	<b>Appr Hrs</b>	0.50	<b>Appr Labor Amt</b> \$85.00
	<b>Notes</b>			

### Labor

<b>Line# 2</b>	<b>Operation Code</b>	<b>Operational Description</b>		
	40-196-24-11-001297	Interior 12 Volt Wiring - Electrical/12 Volt Interior/Repair/Electrical		
	<b>Complaint, Cause, Correction</b>			
	Original Note : bhoffman@americanrvcenter.com, 2024-02-28 10:13:16 :: THE REFRIGERATOR DOES NOT WORK ref not working checked fuse at fuse panel and it was good, next checked fuse in front of ref and it is good, took screws out of top and bottom and pulled ref out and found power wire was not plugged in, plugged in wire and it works, put ref back in place and installed screws and bottom cover.			
<b>Model#</b>		<b>Dlr Sub Hrs</b>	0.50	<b>Sub Labor Amt</b> \$85.00
<b>Serial#</b>		<b>Appr Hrs</b>	0.50	<b>Appr Labor Amt</b> \$85.00
	<b>Notes</b>			

### Labor

<b>Line# 3</b>	<b>Operation Code</b>	<b>Operational Description</b>		
	30-102-01-00-001118	Miscellaneous Interior Trim, each - Interior/Panels, Ceilings, & Interior Moldings/ Replace/No Tread Code		
	<b>Complaint, Cause, Correction</b>			
	Original Note : bhoffman@americanrvcenter.com, 2024-02-28 10:14:29 :: THE TRIM IN THE SLIDE ROOM IS COMING OFF trim in slideroom found trim was to long and bowed, took off trim and cut to side and stapled back in place.			
<b>Model#</b>		<b>Dlr Sub Hrs</b>	0.10	<b>Sub Labor Amt</b> \$17.00
<b>Serial#</b>		<b>Appr Hrs</b>	0.10	<b>Appr Labor Amt</b> \$17.00
	<b>Notes</b>			

### Labor

<b>Line# 4</b>	<b>Operation Code</b>	<b>Operational Description</b>		
	30-102-01-00-001118	Miscellaneous Interior Trim, each - Interior/Panels, Ceilings, & Interior Moldings/		

Replace/No Tread Code

**Complaint, Cause, Correction**

Original Note : bhoffman@americanrvcenter.com, 2024-02-28 10:17:26 :: THE TRIM IN THE HALLWAY IS COMING OFF trim in hallway stapled trim back in place and covered nail holes.

<b>Model#</b>	<b>Dlr Sub Hrs</b>	0.10	<b>Sub Labor Amt</b>	\$17.00
<b>Serial#</b>	<b>Appr Hrs</b>	0.10	<b>Appr Labor Amt</b>	\$17.00

Notes

**Labor**

Line# 5

**Operation Code**  
10-6-01-11-003301

**Operational Description**  
Power Tongue Jack - Frame & Chassis/A-Frame, Tongue Jack & Coupler Assembly/Replace/Electrical

**Complaint, Cause, Correction**

Original Note : bhoffman@americanrvcenter.com, 2024-02-28 10:18:30 :: FRONT JACK DOES NOT WORK tongue jack tested tongue jack and it doesn't work, or the light, tested for power and it has power, tested ground and it has good ground, tried to hook it up to battery to make sure and it doesn't work, took off jack and installed new jack and wired up, all good now.

<b>Model#</b>	<b>Dlr Sub Hrs</b>	0.50	<b>Sub Labor Amt</b>	\$85.00
<b>Serial#</b> ..	<b>Appr Hrs</b>	0.50	<b>Appr Labor Amt</b>	\$85.00

Notes

**Labor**

Line# 6

**Operation Code**  
40-106-01-11-001248

**Operational Description**  
12 Volt In-Line Circuit Breaker or Fuse - Electrical/12 Volt Exterior/Replace/Electrical

**Complaint, Cause, Correction**

Original Note : bhoffman@americanrvcenter.com, 2024-02-28 10:30:32 :: THE PUMP FOR THE SLIDE ROOM KEEPS KICKING OUT. pump for slideroom when i run rooms in the pump kicks out, checked tombeta and cleaned wires they were corodded, room still did it, next found breaker was kicking out on tongue of camper, added a breaker to to other breaker, because it was pulling to much, and had to make jumper wire, tested rooms again and it works fine now.

<b>Model#</b>	<b>Dlr Sub Hrs</b>	0.80	<b>Sub Labor Amt</b>	\$136.00
<b>Serial#</b>	<b>Appr Hrs</b>	0.80	<b>Appr Labor Amt</b>	\$136.00

Notes

**Labor**

Line# 7

**Operation Code**  
20-43-01-00-000589

**Operational Description**  
Die Cut, Stripe, Decal, Graphic - Exterior/Exterior Miscellaneous/Replace/No Tread Code

**Complaint, Cause, Correction**

Original Note : bhoffman@americanrvcenter.com, 2024-02-28 10:32:28 :: DECAL ON DOOR IS BAD decal on door took pictures of decal and tag, filled out sheet for decal

<b>Model#</b>	<b>Dlr Sub Hrs</b>	0.20	<b>Sub Labor Amt</b>	\$34.00
<b>Serial#</b>	<b>Appr Hrs</b>	0.20	<b>Appr Labor Amt</b>	\$34.00

Notes

Per pictures provided, I do not see a concern, what is wrong with the decal? look between the L and I in (limited)  
ClaimLabor-1832826-6eb033df-8b6c-4f2f-b52a-1e8c6896d448.jpg

**Labor**

Line# 8

**Operation Code**  
20-43-01-00-000589

**Operational Description**  
Die Cut, Stripe, Decal, Graphic - Exterior/Exterior Miscellaneous/Replace/No Tread Code

**Complaint, Cause, Correction**

Original Note : bhoffman@americanrvcenter.com, 2024-02-28 10:33:23 :: CHEROKEE DECAL ON BOTH SIDES IS COMING OFF cherokee decals took pictures and measurements on both sides and filled out sheet. Additional Note : bhoffman@americanrvcenter.com, 2024-02-28 10:34:18 :: THERE ARE 2 DECALS

<b>Model#</b>	<b>Dlr Sub Hrs</b>	0.40	<b>Sub Labor Amt</b>	\$68.00
<b>Serial#</b>	<b>Appr Hrs</b>	0.40	<b>Appr Labor Amt</b>	\$68.00

Notes

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<b>Submitted</b>	Labor Amt	\$527.00
	Parts & Freight	\$0.00
	Total	\$527.00

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<b>Approved</b>	Labor Amt	\$527.00
	Parts & Freight	\$0.00
	Total	\$527.00

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<b>DEALER</b>	<b>DATE</b>
<b>SIGNATURE</b>	

I certify that I have performed these repairs consistent with Forest River Policies.

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<b>CUSTOMER</b>	<b>DATE</b>
<b>SIGNATURE</b>	

All repairs described have been inspected and are satisfactory.