

Pre-Authorization

Pre-Authorization number PA03620762 Reference no: 72924 Status: Approved Approved by anglr Approved date 2/27/2024
 Servicing Name Address VIN Retail sold on
 Dealer

1194	Basden's American RV	Basden's American RV 600 E Baseline Rd Evansville, IN 47725	4YDTBLN29PT431168	6/5/2023						
Nu mbe r of	Root operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction	
1	2300106A	Entrance Door - H	0.00	0.40	0.30		1	0.20	Complaint:The deadbolt on the door will not work. GET KEYS Cause:THE DEADBOLT ON RTHE DOOR WILL NOT WORK GET KEYS. Correction:Moved unit into shop from service lot. Checked operation of deadbolt. Deadbolt plunger is below latch plate and hitting door frame. Marked deadbolt plunger and removed latch plate. Cut out door frame to match plunger. Cleared out material behind door frame so that deadbolt will lock all the way. Remounted latch plate on door frame. Checked operation of deadbolt. Also adjusted steps so that entrance door will close without hitting steps. KRV – Labor time approved and adjusted in accordance with Keystone RV's flat rate manual.	
2	6109315A	Holding Tank Flus	0.00	0.20	0.20		1	0.20	Complaint:the black tank flush leaks inside where the slide out is Cause:THE BLACK TANK FLUSH LEAKS INSIDE WHERE THE SLIDE OUT IS Correction:Connected hose to black tank flusher in front water compartment. Water is leaking at connection. Removed water hose. Found that rubber seal at flusher is missing. Installed new hose washer. Reconnected flusher hose and turned on water. Checked for leaks under bathroom sink where flusher back flow preventer is located. No leaks at this point or outside where hose connects to flusher. The problem was the missing flat rubber washer at the hose connection.	
3	2302306B	Compartment Doc	0.00	0.20	0.20		1	0.20	Complaint:the lock for the right side passenger cargo area needs replaced Cause:THE LOCK FOR THE RIGHT SIDE PASSENGER CARGO AREA NEEDS REPLACED Correction:Checked losk on front passenger side compartment door. Lubed lock and tried to work lock. Could not get key into lock. Tab that coverskey slot is bent keeping key from going into	

For paper claims only use one pre-authorization number per warranty claim for

Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to Keystone RV Company

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									lock. Lock needs replaced. Removed damaged lock. Install a new lock with the same Key number. Checked operation with new lock. Now locking and unlocking ok.
									VCB: Vendor Charge Back item. (This is a Keystone RV internal notation only)
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